Lexia3

LEXIA3
User Guide

ACTIA

520928 (1)

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1. Preface

1.1 Acknowledgement

Welcome to the world of LEXIA3, your new CITROËN diagnostic tool.

You have just acquired an extremely valuable partner, that will help you meet your daily challenges. Discover this new and sophisticated system, specifically designed to help you in your vocation of automotive diagnostic and repair work.

The LEXIA3 product line supersedes the various ELIT et LEXIA diagnostic tool ranges, of which more than 10 000 are in use, throughout the world.

1.2 The LEXIA3 range

EXPERT Pack	CHRONO Pack	MOBILE Pack	LIGHT Pack
Diagnostic and repair	Chrono service Mechanical repair Bodywork repair	Breakdown assistance	Preparation of new vehicles

Every day you need to combine reactivity and performance, to get even closer to the customer's requirements.

CITROËN and ACTIA have therefore designed a new generation of high-tech products that cover the entire spectrum of CITROËN vehicle diagnostic requirements.

The various LEXIA3 packs are built around standard hardware, compatible with the current I.T. world, a software package with diagnostic technical data, and CITROËN specific interfaces:

• The LEXIA3 PC Tablet is a " go anywhere " system that will help your diagnostic, both in the workshop and by the roadside.
• The Communication Interface will enable you to cover the entire CITROËN vehicle range, using the CITROËN diagnostic method.
• The physical measurement interface and the 252-way controlled terminal box will minimise your diagnostic time by limiting both handling actions and the risk of error.
• Through an Internet connection, LEXIA3 also provides quick access to the latest technical developments and updates available concerning the CITROËN vehicule range.
• A carrier trolley, designed to facilitate utilisation for your everyday work, will enable you to centralise, move and protect your LEXIA3 diagnostic tool, and also ensures spacious work area.

You are now going to discover this tool, through the familiarisation operation being conducted by ACTIA group representatives, or by consulting the technical

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documentation supplied with LEXIA3.

We wish you an easy installation and successful diagnostics.

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1.3 Structure of technical documentation

The present User Guide contains all the information necessary to install the systems supplied with LEXIA3.

The Guide enables you to set up your LEXIA3 (assembly, connection), and also describes how to install and use the application software.

A few helpful recommendations for assembling your LEXIA3 are given below, together with a glossary of the terms used throughout the remainder of the Guide.

Next, you should go directly to the section corresponding to your Pack (see Contents).

1.4 Before any installation

When you use your LEXIA3 package for the first time, to enable us to provide the best possible service (Customer Support, Hotline, etc.), you should register your software.

To register, you need to contact your local agent, to obtain an activation code.

Your LEXIA3 package will only be operational when your activation code has been registered.

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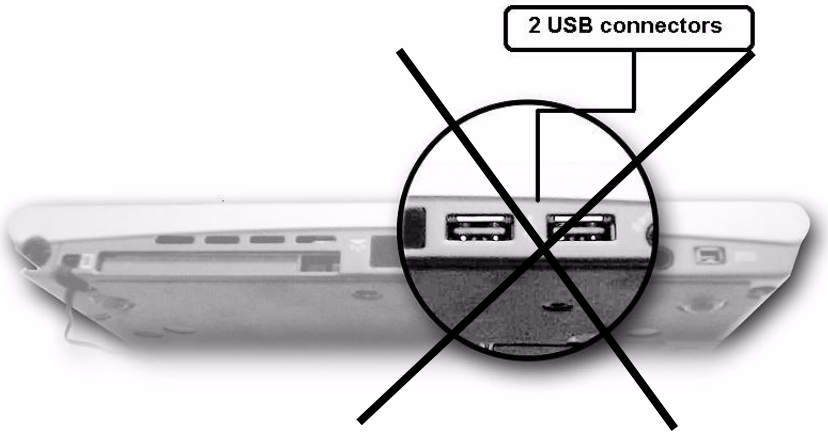
Do not connect any USB connectors on the PC Tablet unless specifically instructed by the present document.



The USB connectors on your PC Tablet are indicated by the following logo :1.5

1.5 Glossary

HUB:
Common connector (HUB), providing duplicate USB ports (enabling various hardware to be connected).
ICC:
Citroën Communication Interface, your diagnostic tool external communication board.
Info. Bubbles:
Simple message presenting information to the user.
Peripheral:
Hardware connected to a PC.
USB port:
Standard connector, for connection to a PC using the USB standard.
Wi-Fi:
(Wireless Fidelity) radio communication standard.

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1.6 Pictogram meanings

Note

Caution

Reminder

Risk of electric shock

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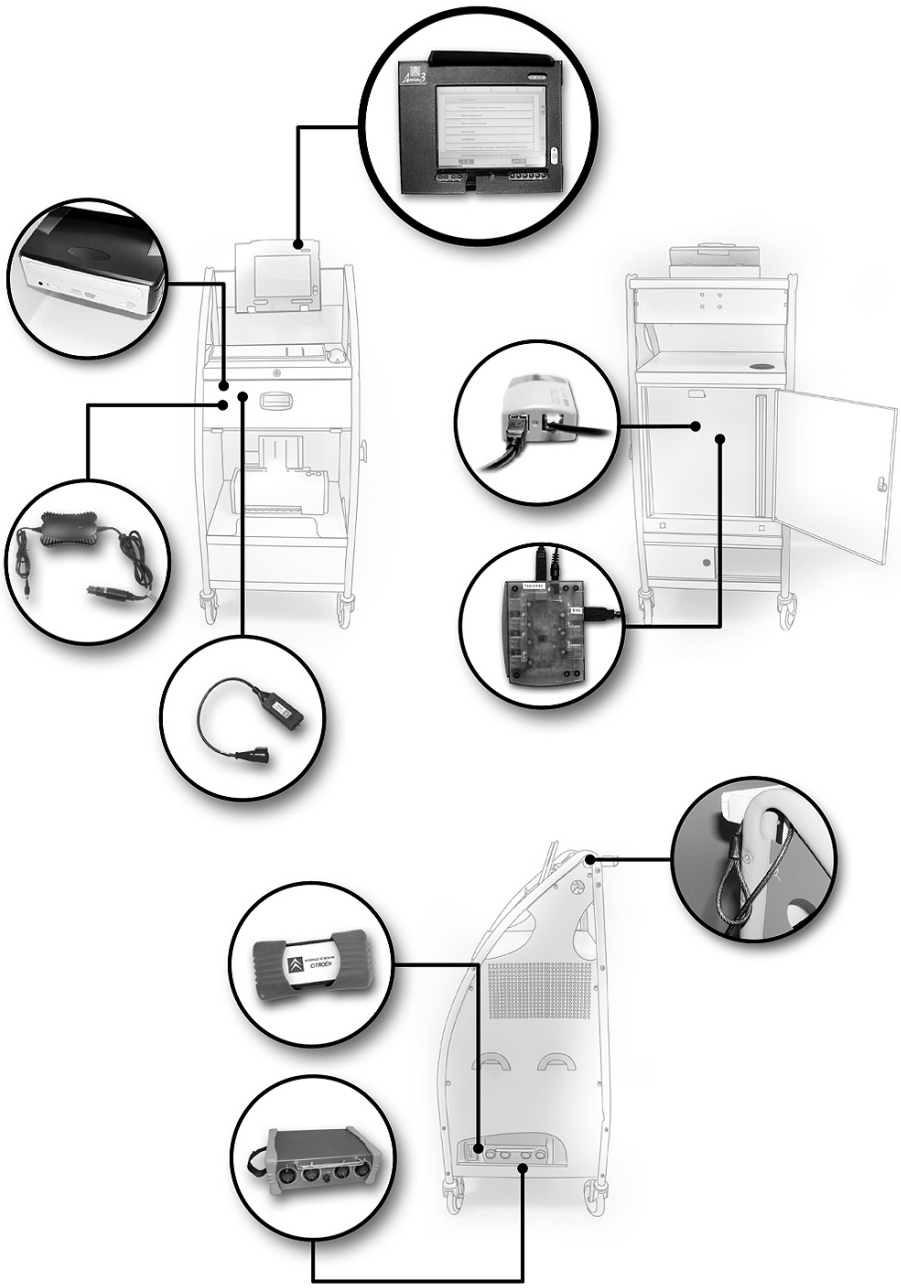
2. EXPERT Pack and CHRONO Pack

Installation time around: 2h

In its fullest configuration, your LEXIA3 comprises the following:



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2.1 EXPERT Pack

The EXPERT Pack comprises the following standard and optional elements:

Element	For Installation See …
STANDARD	
1 Trolley	2.3.1 Trolley
2 PC Tablet	2.3.2 PC Tablet
3 PC Tablet protection cover	2.3.3 PC Tablet protection cover
4 Multi-connectors	2.3.4 Multi-connectors - Universal adapter - Power supplies
5 Vehicle adapter	2.3.6 Vehicle adapter
6 Anti-theft security	2.3.7 Anti-theft security
7 Common connector (HUB)	2.3.8 Common connector (HUB)
8 DVD drive	2.3.9 DVD drive
9 Keyboard and mouse	2.3.10 Keyboard and mouse
10 CITROËN Communication Interface	2.3.11 CITROËN Communication Interface
11 ISDN modem	2.3.12 ISDN modem
OPTIONS	
12 Physical Measurement Interface	4.2 Physical Measurement Interface
13 252-way Controlled Terminal Box	4.3 252-way Controlled Terminal Box
14 Carrying case	4.9 Carrying case
15 Printer	4.7 Printer
16 Wi-Fi wireless kit	4.10 Communication kits
17 GPRS cordless kit	4.10 Communication kits
18 Checking kit	4.11 Checking kit

In some countries, a Universal Mains Power adapter is also available.

To install your LEXIA3, follow the detailed instructions below, in the sequence specified in the present manual.

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2.2 CHRONO Pack

The CHRONO Pack comprises the following standard and optional elements:

Element	For Installation See …
STANDARD	
1 Trolley	2.3.1 Trolley
2 PC Tablet	2.3.2 PC Tablet
3 PC Tablet protection cover	2.3.3 PC Tablet protection cover
4 Multi-connectors	2.3.4 Multi-connectors - Universal adapter - Power supplies
5 Vehicle adapter	2.3.6 Vehicle adapter
6 Anti-theft security	2.3.7 Anti-theft security
7 Common connector (HUB)	2.3.8 Common connector (HUB)
8 DVD drive	2.3.9 DVD drive
9 Keyboard and mouse	2.3.10 Keyboard and mouse
10 CITROËN Communication Interface	2.3.11 CITROËN Communication Interface
11 ISDN modem	2.3.12 ISDN modem
OPTIONS	
12 Physical Measurement Interface	4.2 Physical Measurement Interface
13 252-way Controlled Terminal Box	4.3 252-way Controlled Terminal Box
14 Carrying case	4.9 Carrying case
15 Printer	4.7 Printer
16 Wi-Fi wireless kit	4.10 Communication kits
17 GPRS cordless kit	4.10 Communication kits
18 Checking kit	4.11 Checking kit

In some countries, the standard pack also includes a Universal Mains Power adapter.

To install your LEXIA3, follow the detailed instructions below, in the sequence specified in the present manual.

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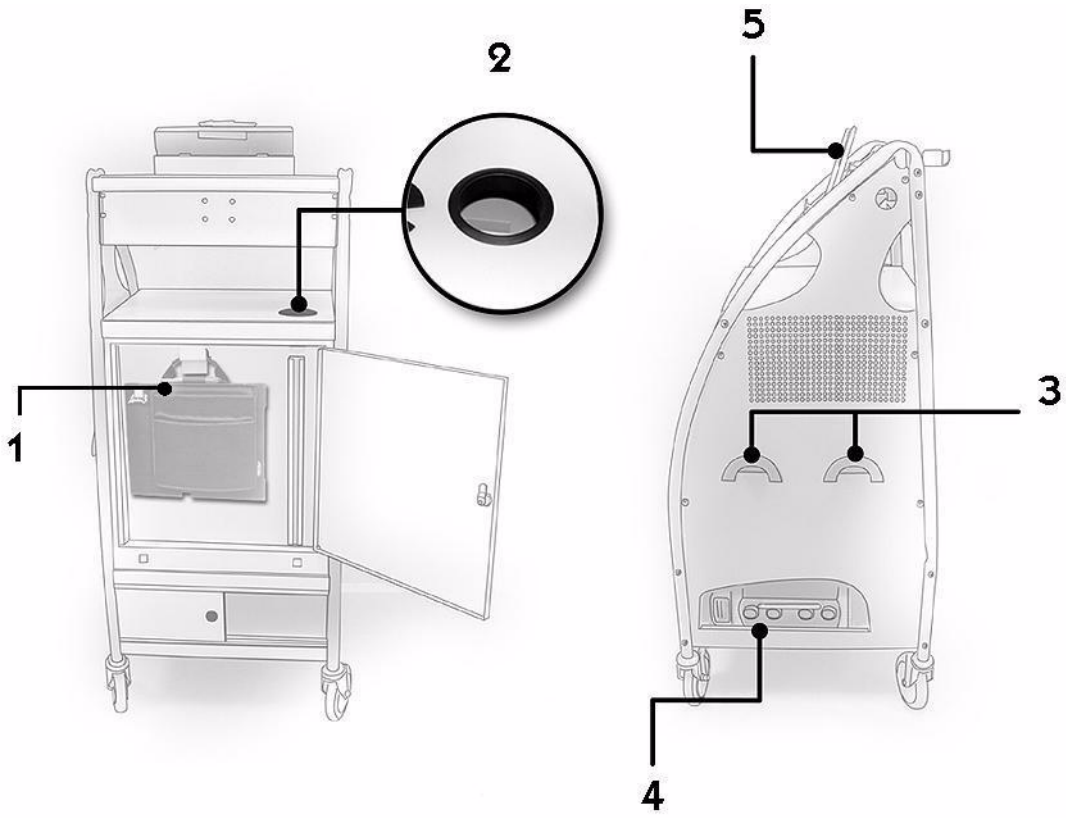
2.3 Installing the hardware

2.3.1 Trolley

The trolley conveniently carries all the LEXIA3 equipment required, and makes utilisation very simple and user-friendly.
The trolley comprises the following elements:

1. a stowage system for the PC Tablet and its protection cover,
2. a cable entry/exit grommet,
3. a cable stowage system,
4. a housing for the 252-way Controlled Terminal Box and the Physical Measurement Interface,
5. a PC Tablet mounting system.



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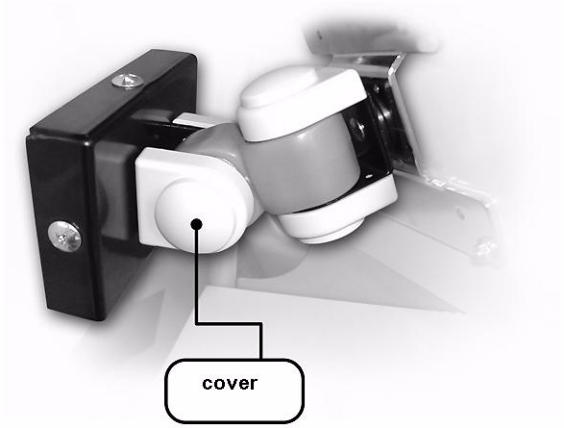
The spanner supplied in the trolley drawer enables you to adapt the PC Tablet mounting system (5) to suit your own particular utilisation.

Tighten the PC Tablet mounting as follows:

1. Remove the cover.



2. Adjust the grip as required and install the cover.

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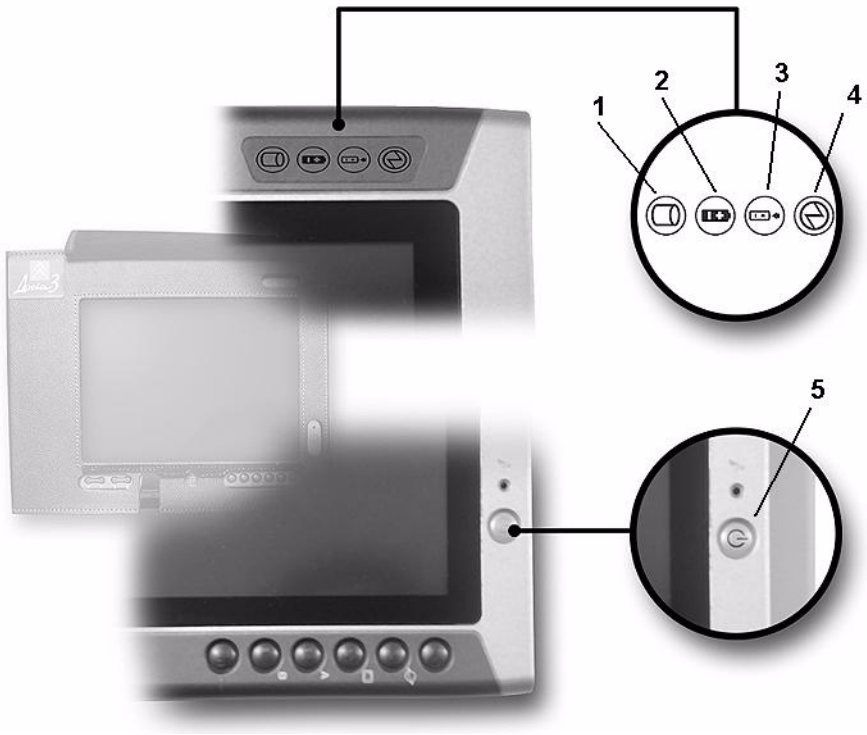
2.3.2 PC Tablet

Description

Front panel



Button or indicator	Function	Status
1	PC Tablet in operation.	Lights up when the PC Tablet is processing data.
2	Battery charge indicator.	**Green, steady**: your battery is between 50% and 100% charged. **Orange, steady**: your battery is between 13% and 49% charged. **Red, steady**: your battery is between 0% and 12% charged. **Red, flashing**: wrong battery.

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3	Mains power and battery charge indicator.	**Orange**: mains power and battery are both available and system is charging. **Green**: - mains power and battery are both available and system is not charging (battery fully charged). - mains power available but battery not installed. **Orange, flashing**: mains power and battery are both available and are waiting for charge (battery is outside temperature tolerances). **Off**: mains power not available.
4	**On/Off** light.	Lights up when your PC Tablet is in operation or in standby.
5	**On/Off** button.	Switches the PC Tablet On/Off.

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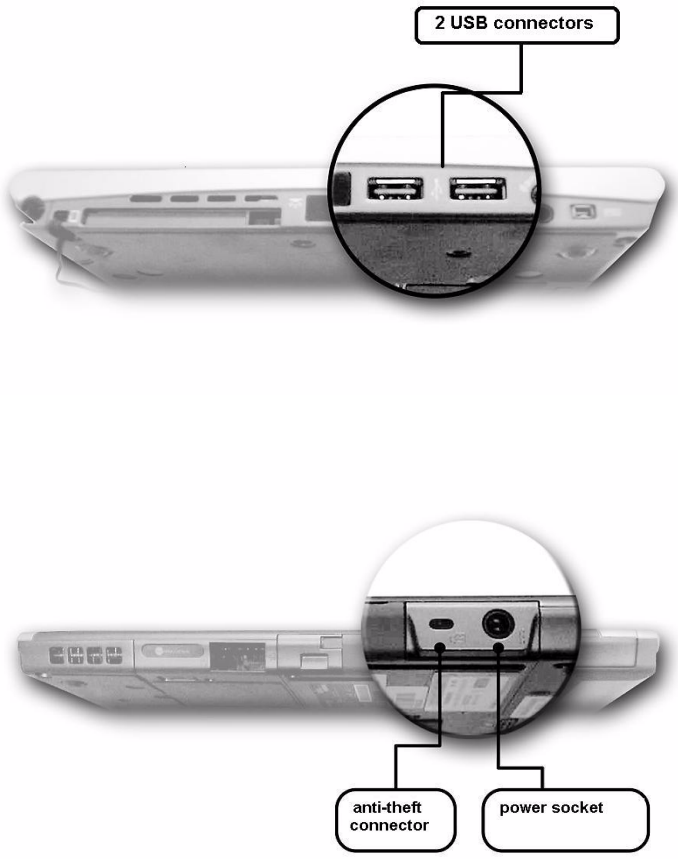
Connector panels



Installing the battery in the PC Tablet

When delivered, the battery is not installed in your PC Tablet.
Insert the battery into its housing, on the left side of the PC Tablet.

The first time you use your system, the battery is not fully charged. Charge it using the external power unit supplied (Section 2.3.4).

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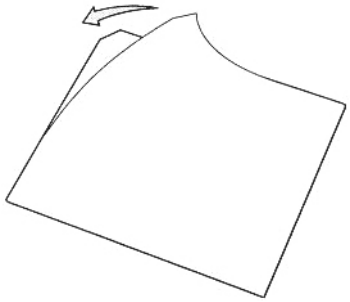
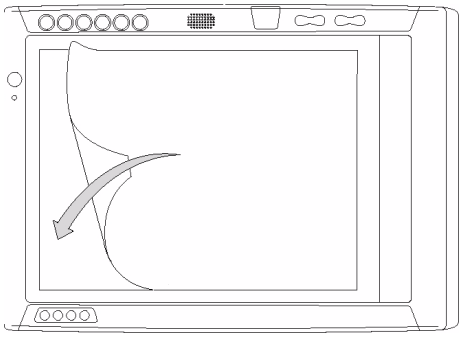
Installing the protection film on the PC Tablet screen

A screen protection film is supplied with the PC Tablet. The film has two protective layers.
To install the protection film on the PC Tablet screen:

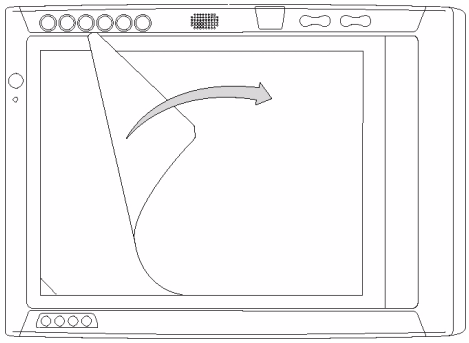
1. Remove one of the two protective layers.



2. Bond the protection film on the screen of the PC Tablet.



3. Remove the second protection film.



The adhesive bonds completely after 48 hours.

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Installing the light pen

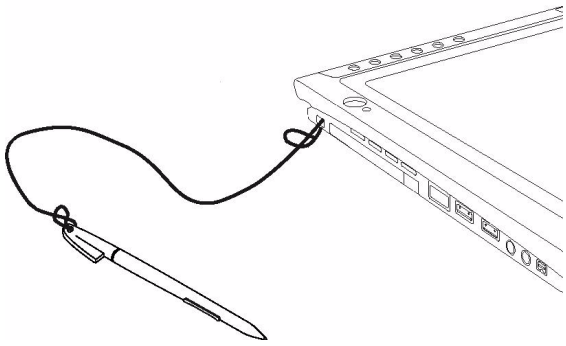
To obtain another light pen, refer to Section 8.1.

Use only the light pen supplied. Any other object may permanently damage the screen and will not work properly. The PC Tablet screen only works with the electro-magnetic light pen supplied.
If you lose the light pen, you will not be able to use your LEXIA3.

The following elements are supplied:
• one light pen
• one wire
• one core extractor
• replacement cores

To install the light pen on the PC Tablet:

1. Insert one end of the wire into the light pen loop.
2. Then make a loop in the other end of the wire.
3. Tighten the link to properly retain the light pen.
4. Insert the wire into the PC Tablet.
5. Make a loop with the light pen.
6. Pull on the wire to tighten the link.



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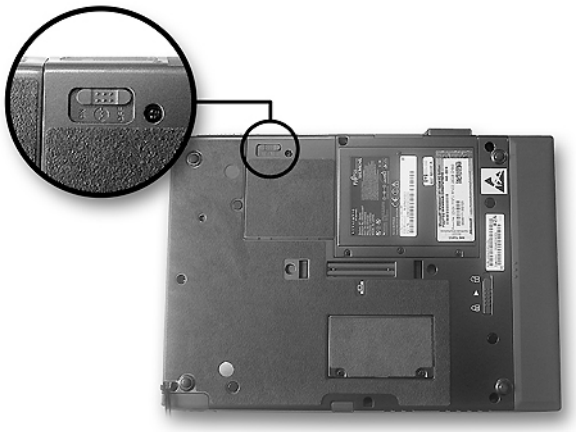
Disabling the Wi-Fi function

Your LEXIA3 tool is equipped with a wireless function for all communication operations. However, activating this function limits the battery endurance of your tool, if there is no Wi-Fi communication terminal in your workshop (see Section 4).
Thus, if you are not using the Wi-Fi option, you must disable the Wi-Fi function before continuing the installation.

To disable the Wi-Fi function:

1. Turn the PC Tablet over.

2. Set the button shown below to **OFF**.



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2.3.3 PC Tablet protection cover

Description

Before using your PC Tablet, you must insert it in its protection cover, as shown below:

Installing the PC Tablet on the trolley

When the PC Tablet is equipped with its protection cover, it can be installed on the trolley mounting system.

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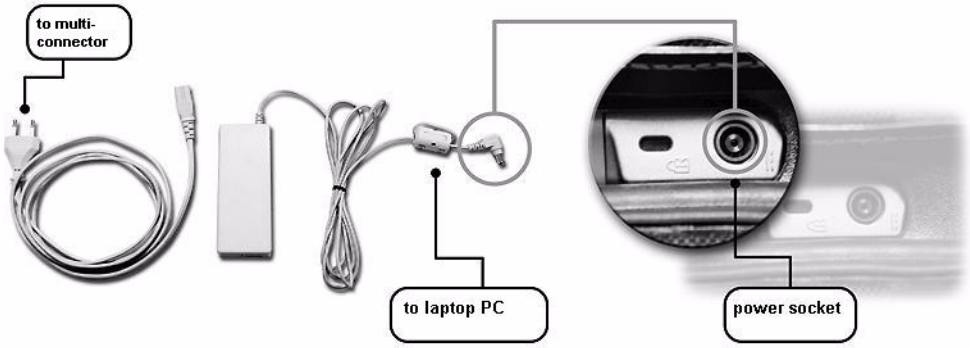
2.3.4 Multi-connectors - Universal adapter - Power supplies

Your tool is supplied with the necessary multi-connectors and, for some countries, a universal adapter, which will provide the power supplies required by your LEXIA3.

PC Tablet mains power supply

The PC Tablet mains power kit comprises the following elements:



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Preparing the power cable before connection to the PC Tablet

The power cable must be equipped with its electro-magnetic protection before it is connected to the PC Tablet.

1. Insert the power cable once into the electro-magnetic protection filter.

2. Then make a loop and insert the cable a second time.

3. Close the filter.

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PC Tablet power supply for use on the trolley

To install the PC Tablet on the trolley, proceed as follows:

1. Insert the power cable through the bottom of the trolley.

2. Recover the cable at the top of the duct.

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3. Connect the power cable to the PC Tablet.

4. Connect the power cable to the multi-connector.

5. Place the multi-connector behind the sliding doors on the trolley.
6. Connect the multi-connector to mains power, using the universal adapter if necessary.

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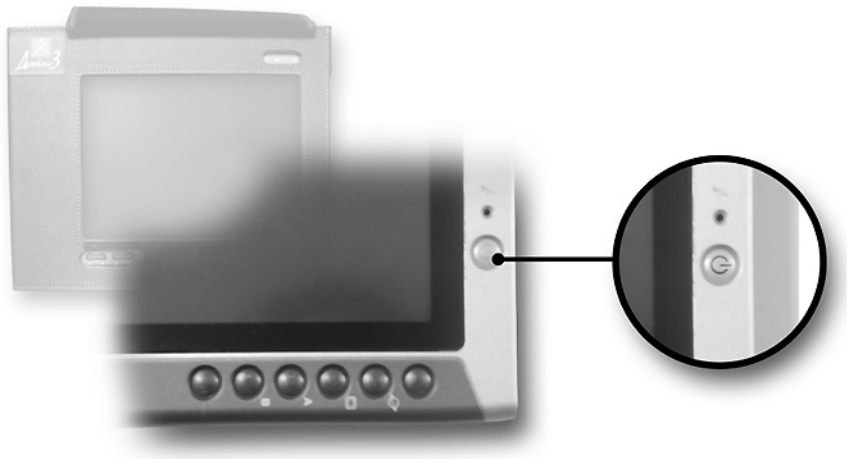
2.3.5 Using the PC Tablet for the first time

The diagnostic software is already installed on your tool. However, when using the PC Tablet for the first time, you need to configure your own environment (country, language, keyboard).

To power up your PC Tablet, press the **On/Off** (**Marche/Arrêt**) button.



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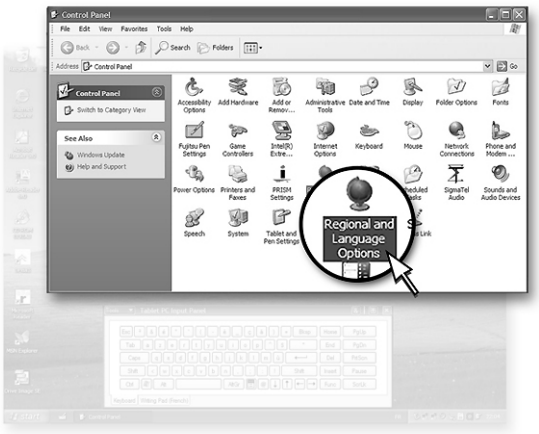
Configuring your PC Tablet

To configure your PC Tablet for your own personal requirements (numerical, currency and date/time formats, place of utilisation, keyboard configuration), proceed as follows:

1. Press **Start.**

2. Select **Control Panel.**

3. Select **Regional and Language Options.**



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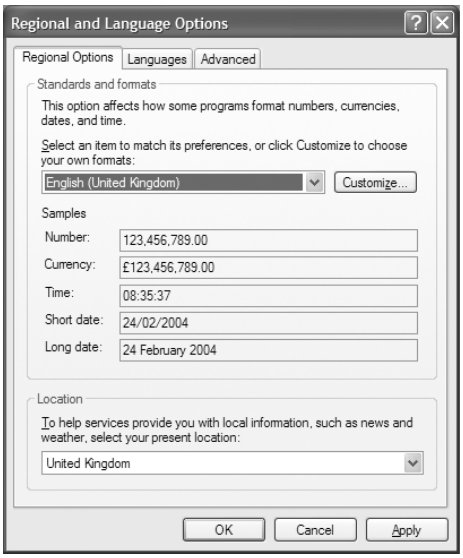
4. Select the **Regional Options** tab.
5. In the **Standards and Formats** section, select the language corresponding to the numerical, currency and date/time formats required.
6. In the **Location** section, select the place where your PC Tablet is being used.



Do not press OK or Apply - a restart will be prompted.

7. Then select the **Languages** tab and press the **Details** button to configure the keyboard.

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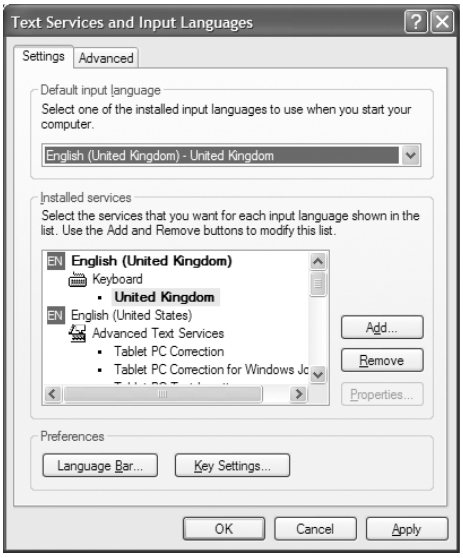
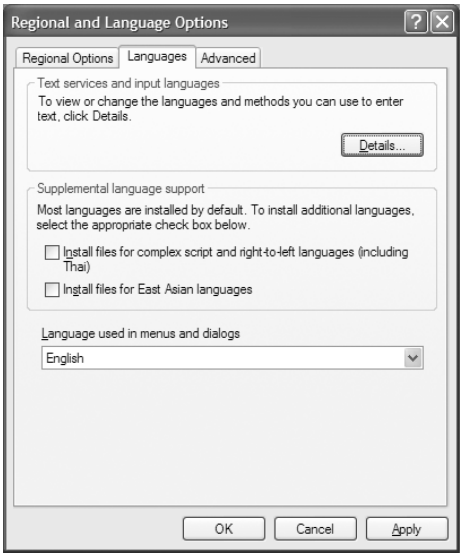
8. Then select the **Settings** tab.



9. In the **Default input language** section, select the keyboard entry language.

10. In the **Language used in menus and dialogs** section, select the required language.



Do not press OK or Apply - a restart will be prompted.

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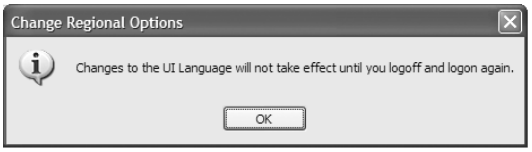
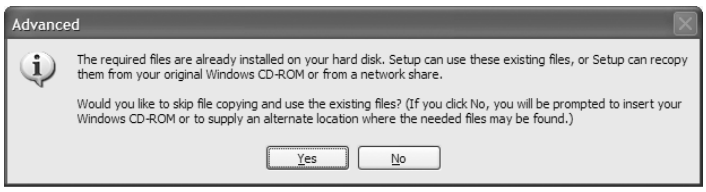
11. Select the **Advanced** tab.
12. In the **Language for non-Unicode programs** section, select the required language.
13. Press **OK**.

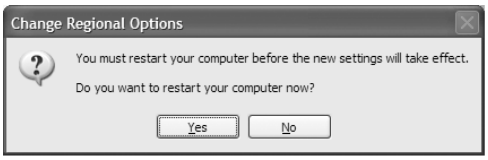
14. Press **OK**.



15. Press **Yes**.



16. Press **Yes**. The PC Tablet will restart.



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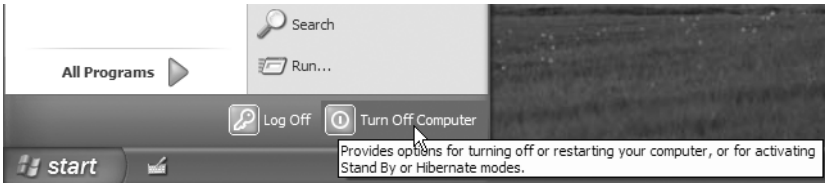
Shutdown

The shutdown procedure (software and power off) must be respected on your LEXIA3 diagnostic tool. During the shutdown phase, LEXIA3 updates its internal data. Therefore you must quit the application properly, respecting the procedure defined in Section 6.3.

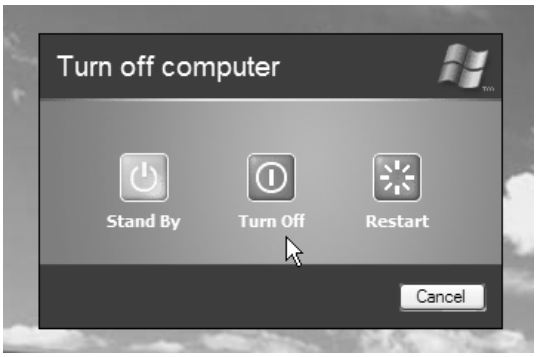
To shut down your PC Tablet, you must:

1. Press the **Start** button.

2. Press the **Turn Off Computer** button.



3. Press the **Turn Off** button.



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2.3.6 Vehicle adapter

The vehicle adapter provides a power supply for the PC Tablet when used onboard a vehicle.
The adapter comprises:

• a PC Tablet power connector,
• a cigar-lighter connector.

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2.3.7 Anti-theft security

The anti-theft security device keeps the diagnostic system safe from theft, both during operation and when not operating.
The anti-theft security device comprises:

• a locking cable.

• two keys.

To install the anti-theft security device:

1. Make a loop around one of the trolley arms.

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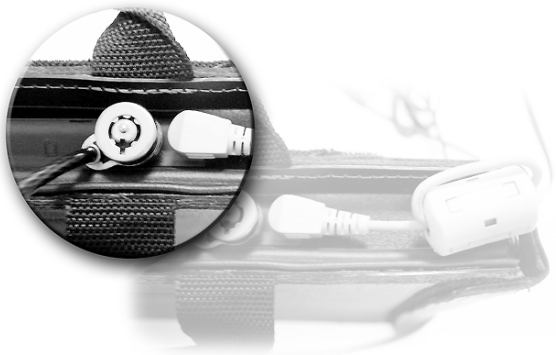
2. Insert the end-piece into the rear panel of the PC Tablet, and turn the key to lock it.



Keep the spare key in a safe place that you can easily remember.

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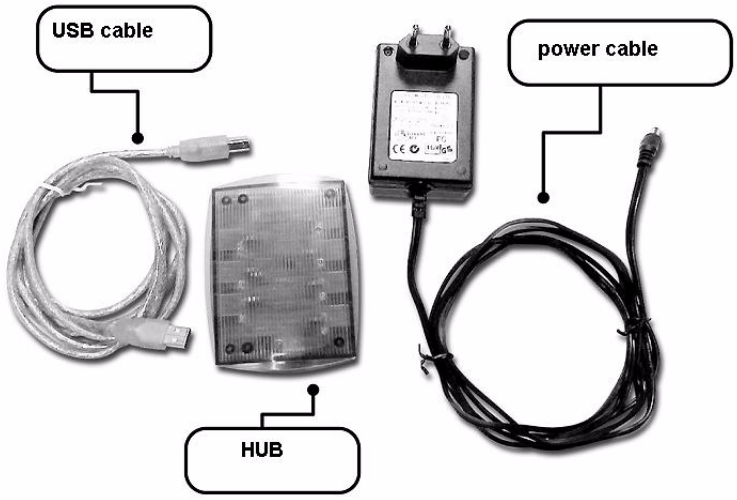
2.3.8 Common connector (HUB)

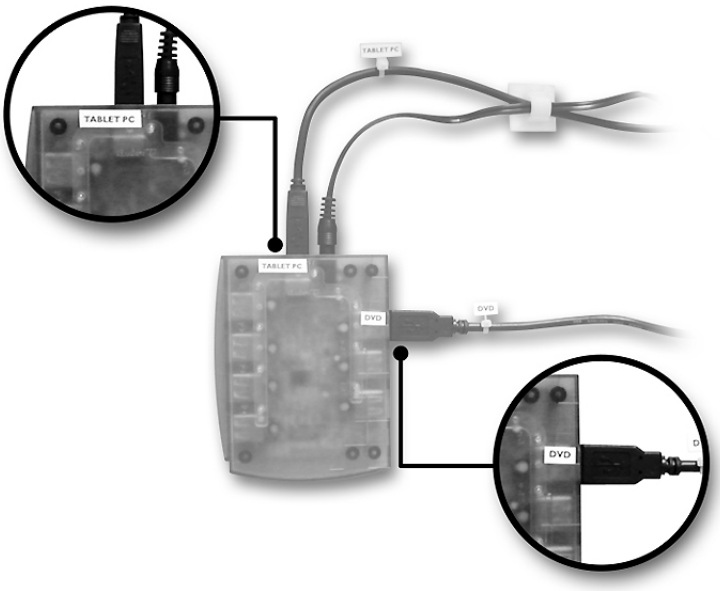
Description

The common connector (HUB) centralises your USB connections (DVD, modem, etc.).

The common connector (HUB) comprises the following elements:



Labels are supplied to indicate to which elements your equipment or options are connected.



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Common connector (HUB) labels

The following labels are available:

- PC Tablet
- DVD
- KEYBOARD
- MOUSE
- MODEM
- ICC for the CITROËN Communication Interface
- BBP2 for the 252-way Controlled Terminal Box
- MEASURE fore the Physical Measurement Interface
- PRINTER

You have to bond these labels in their appropriate positions.

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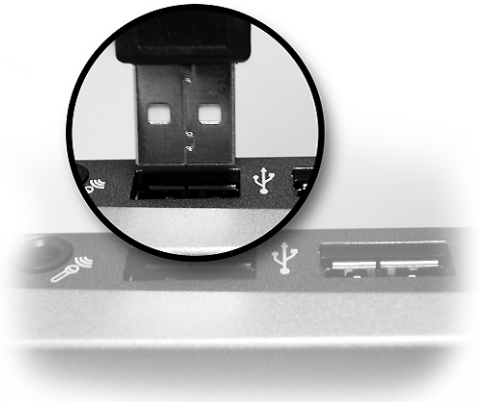
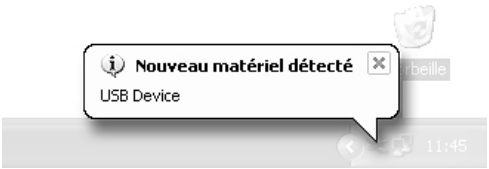
Starting up

To start up the common connector (HUB), proceed as follows:

1. Supply power to the common connector (HUB).
2. Connect the USB cable between the common connector (HUB) and the PC Tablet (which must be switched on).



3. Various **Info bubbles** appear on the screen, to indicate that the common connector (HUB) has been recognised by the PC Tablet. To close these **Info bubbles**, use the light pen to press on the cross in the top RH corner.



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2.3.9 DVD drive

The DVD drive is used to update your LEXIA3 diagnostic tool and to consult the CITROËN charts on the documentation CD-ROM, etc.

Description

The DVD drive comprises the following elements:

To start up the DVD drive:

1. Set the button shown below to **ON**.

Before using the DVD, press I (ON mode).

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2. Open the drawer on the front of the trolley.
3. Connect the USB cable to the DVD drive.

4. Connect the power cable to the DVD drive.

5. Slide the DVD drive into its housing, inside the drawer.

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6. Various **Info bubbles** appear on the screen, to indicate that the DVD drive has been recognised by the PC Tablet. To close these **Info bubbles**, use the light pen to press on the cross in the top RH corner.

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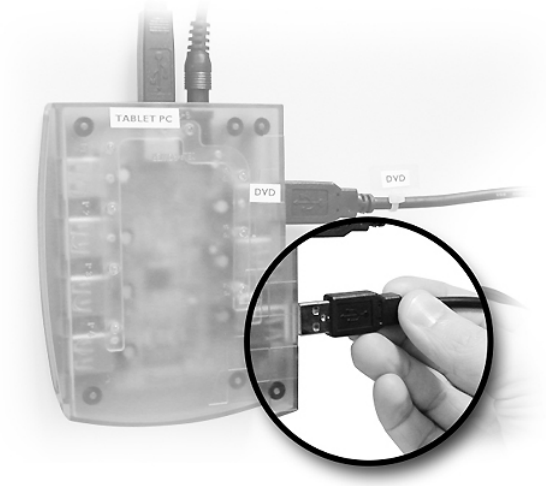
2.3.10 Keyboard and mouse

To install the keyboard, proceed as follows:

1. Pass the cables in through the top of the trolley, in the specific position, and run them down through the duct, to the common connector (HUB).
2. Install a label base around the keyboard USB cable and bond the **KEYBOARD** label on the base.
3. Connect the keyboard USB cable to the common connector (HUB) and bond the **KEYBOARD** label on the corresponding common connector (HUB) USB port.



4. Various **Info bubbles** appear on the screen, to indicate that the keyboard has been recognised by the PC Tablet. To close these **Info bubbles**, use the light pen to press on the cross in the top RH corner.

5. Proceed in the same way to install the mouse, with the **MOUSE** label.

Your mouse is an optical mouse. Do not use it on shiny or reflecting surfaces.

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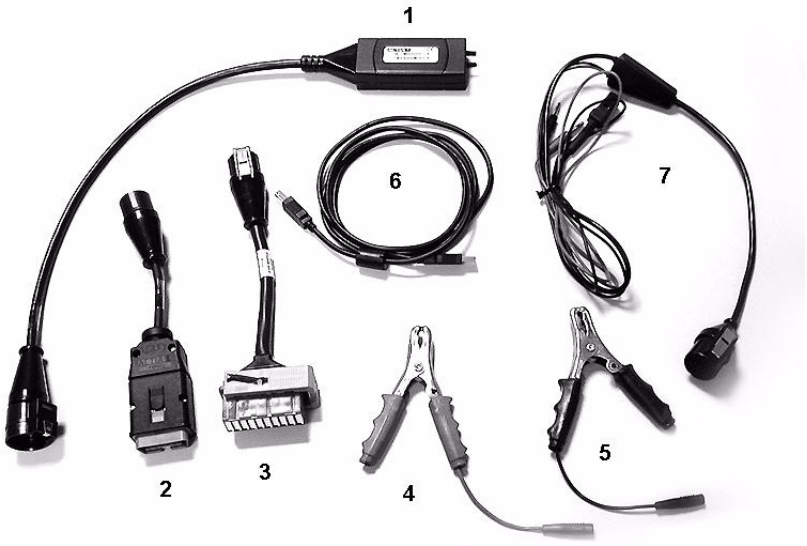
2.3.11 CITROËN Communication Interface (ICC)

Description and adapters

The CITROËN Communication Interface is your diagnostic system new external communication board, designed to provide the link between your PC Tablet and the vehicle.



LEXIA3 CITROËN Communication Interface components: AC963833

	P/N	Component
1	AC963833	CITROËN Communication Interface
2	AC911658	LEXIA3 OBD CITROËN Communication Interface adapter
3	AC911312	30-way Adapter
4	AC911107	Red Battery Clip
5	AC911108	Black Battery Clip
6	AC911664	USB Cable
7	AC911675	2-way cable + Power + Pretensioner

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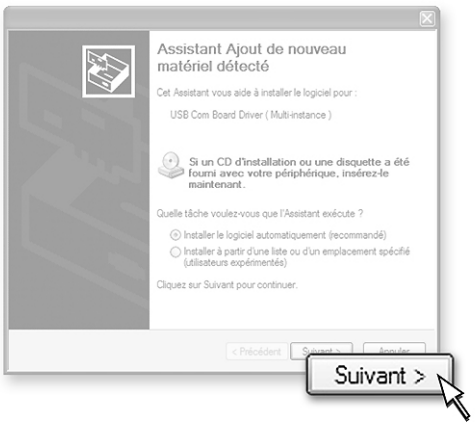
Cable compatibility table			
P/N	**Cable**	**LEXIA2**	**LEXIA3**
AC911032	ADA 03	**X**	
AC9111001	Cigar lighter cable	**X**	**X**
AC911312	30-way adapter	**X**	**X**
AC911314	2-way adapter	**X**	
AC911675	2-way adapter + Power + Pretensioner	**X**	**X**
AC911440	LEXIA2 OBD adapter	**X**	
AC911658	LEXIA3 OBD adapter		**X**
AC911661	LEXIA2 USB cable	**X**	
AC911664	USB cable		**X**
AC911662	LEXIA2 power cable	**X**	
AC962324	Jumper adapter	**X**	

Connecting to the PC Tablet and recognition of the CITROËN Communication Interface by the PC Tablet

Connect the CITROËN Communication Interface to one of the PC Tablet USB ports, rather than to the common connector (HUB), for optimum mobility.

Your PC Tablet confirms that it has recognised the CITROËN Communication Interface by displaying the window below. Proceed as follows:

1. Press **NEXT (SUIVANT)**.



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2. Press **FINISH (TERMINER)**.

Checking the operation of the CITROËN Communication Interface

CITROËN Communication Interface operation can be checked by running a full test of all the computer systems, on a vehicle of your choice, using the LEXIA3 tool (see Section 5).

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2.3.12 ISDN modem

The ISDN modem provides access to the following, through Internet:

- Software updates for your tool,
- Remote coding and downloading data,
- And remote assistance.

Depending on the country in which you are using your system, the modem may be a different version.

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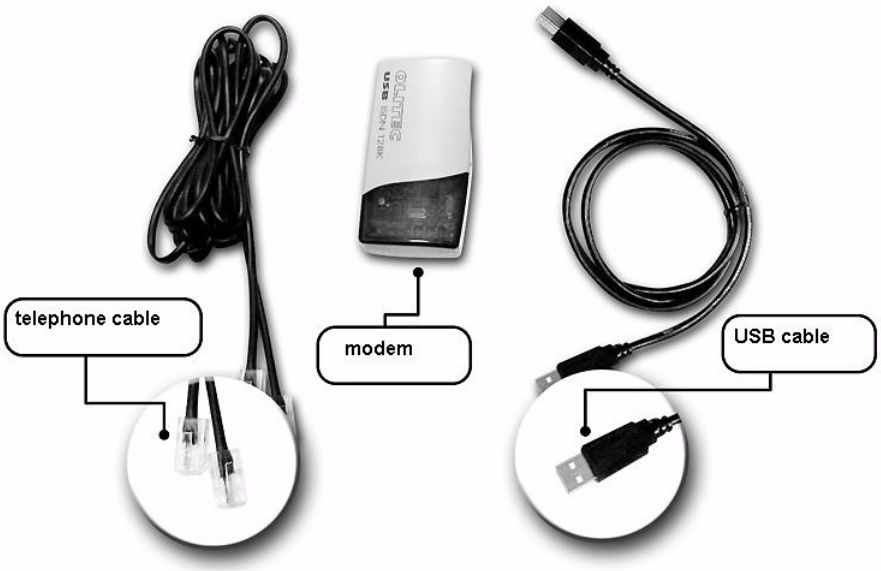
Description of the OLITEC ISDN modem

The OLITEC ISDN modem comprises the following elements:



Description of the MULTITECH ISDN modem

The MULTITECH ISDN modem comprises the following elements:

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Installing the modem

To install the modem:

1. Place the modem in the rear compartment of the trolley.
2. Run the telephone cable out through the specific hole and connect it to the telephone socket.

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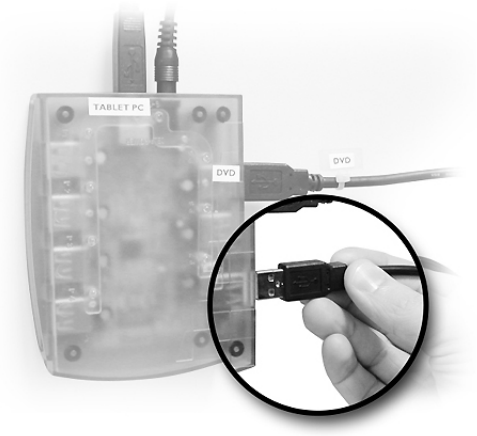
3. Connect the modem USB cable to the common connector (HUB).
4. Install the label base on the cable.



5. Bond the **MODEM** label on the base.
6. Bond the other **MODEM** label on the USB port at the common connector (HUB) level.
7. Various **Info bubbles** appear on the screen, to indicate that the modem has been recognised by the PC Tablet. To close these **Info bubbles**, use the light pen to press on the cross in the top RH corner.

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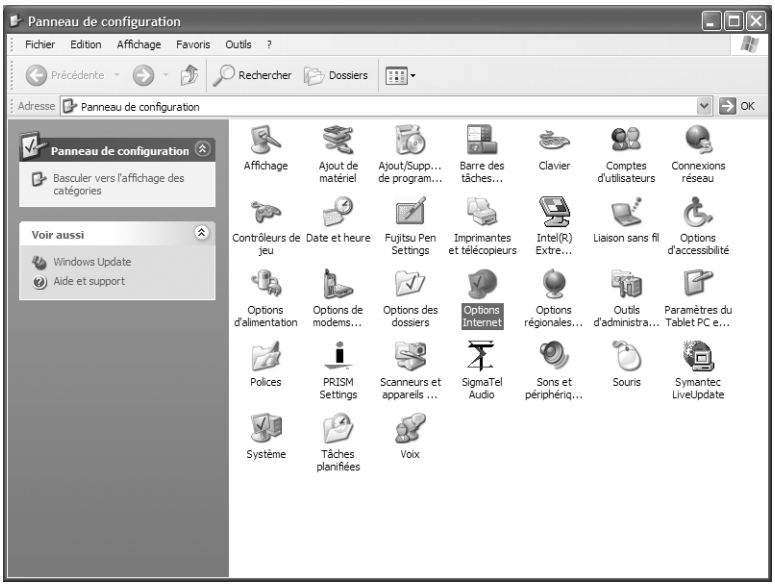
Configuring the Internet connection

Connect your modem before starting up the system.
To configure the Internet connection, proceed as follows:

1. Press **Start (Démarrer)**, followed by **Configuration panel (Panneau de configuration)**.
2. Select the **Internet Options** (**Options Internet**) icon.



3. In the **Internet Properties (Propriété de Internet)** window, select the **Connection (Connexions)** tab.
4. Select the name corresponding to your modem. In the example below, the OLITEC modem connection has been selected.
5. Activate **Always make connection by default (Toujours établir la connexion par défaut)**.

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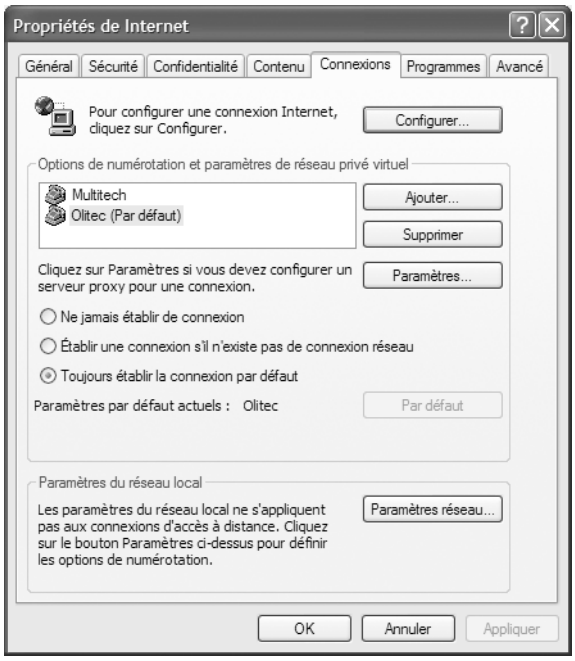
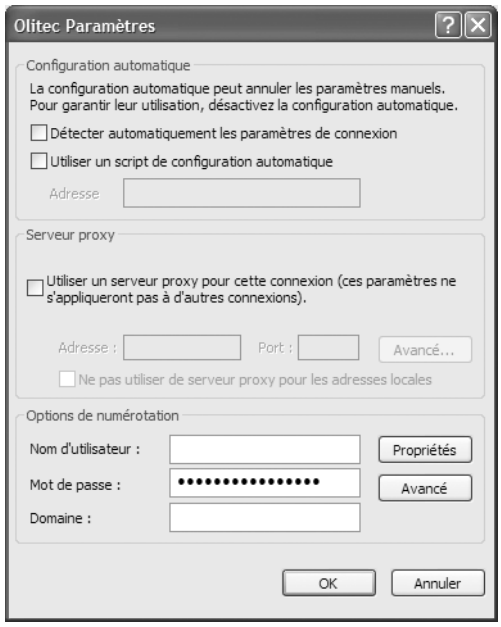
6. Press the **Parameters** (**Paramètres**) button.



7. Enter the **User login (Nom d'utilisateur)**, the **Password** (**Mot de passe**) and the **Sector name** (**Nom de domaine**) supplied by your Internet provider, and then press the **Properties** (**Propriétés**) button.



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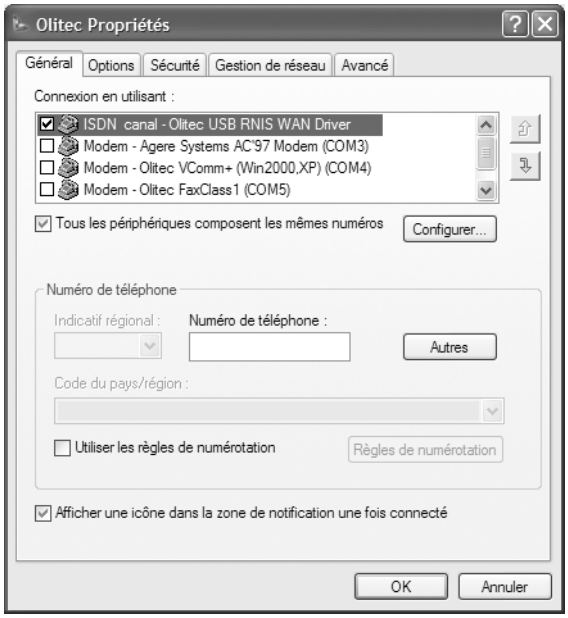
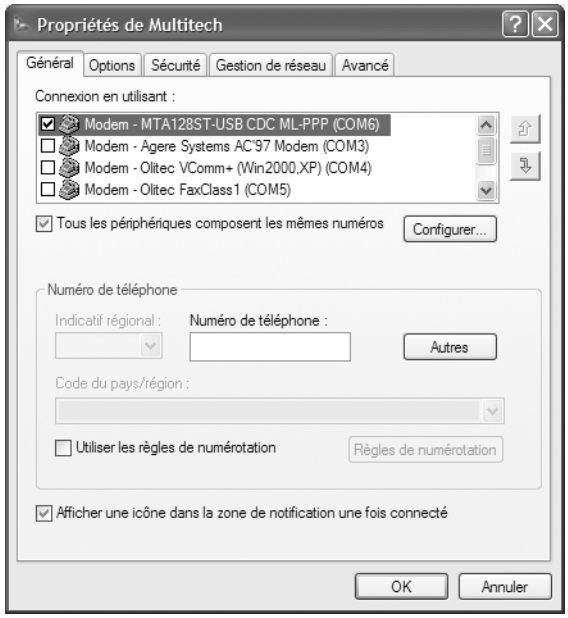
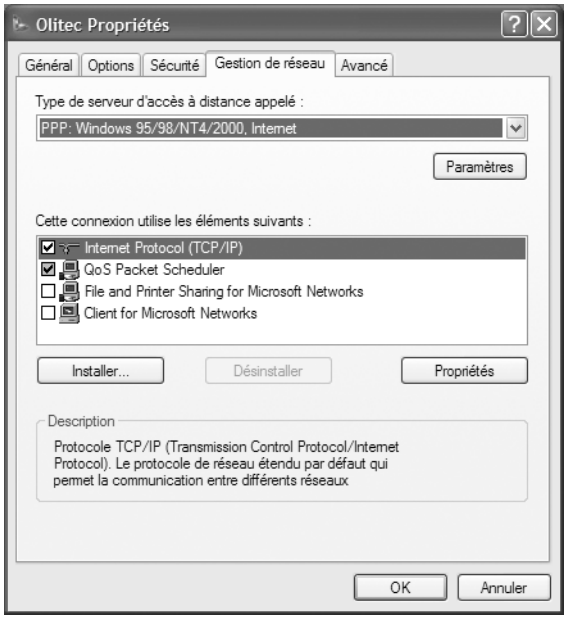
8. Enter the **Telephone number** (**Numéro de téléphone**) of your Internet provider. Check that the
connection is actually using your modem. The square corresponding to your modem must be ticked. Then click on **OK** to confirm.





9. If your Internet provider has supplied DSNs, select the **Network management** (**Gestion de réseau**) tab.



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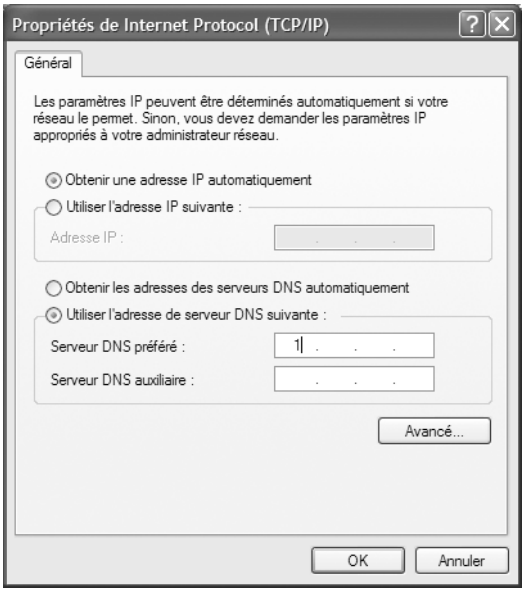
10. Select **Internet Protocol (Protocole Internet - TCP/IP)** and then press the **Properties** (**Propriétés**) button.



11. Select **Use next DNS address (Utiliser l'adresse de serveur DNS suivante)**, enter the **IP addresses** (**Adresses IP**) of both **primary and secondary DNS (DNS primaires et secondaires)** servers and then press the **OK** button several times.

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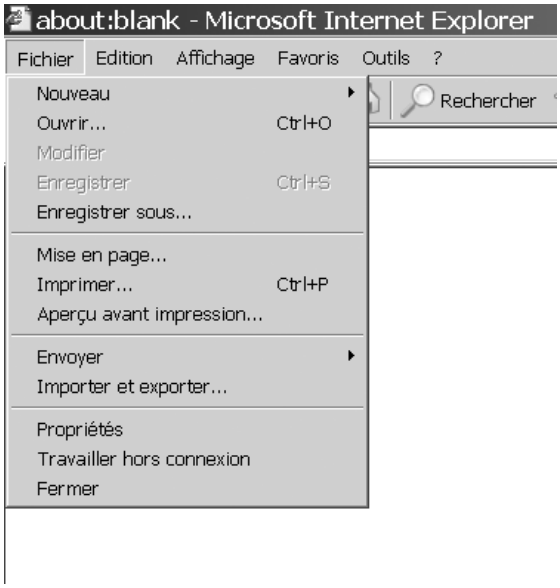
Working online

To use your Internet connection normally, you will need to work online. Proceed as follows:

1. Open **Internet Explorer**.
2. In the **File (Fichier)** menu, deactivate the **Work offline** (**Travailler hors connexion**) option, if it was active, if the option is not ticked then it is deactivated √



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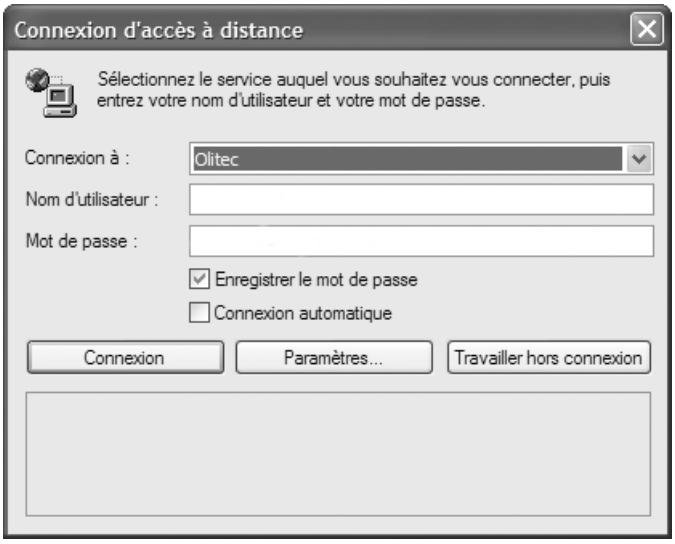
Testing the Internet connection

When you have configured your Internet connection, it will be necessary to restart your PC Tablet.
To test your Internet connection, proceed as follows:

1. Enter the address of a Web site (for example: www.actia.com). The remote connection dialogue box then appears.
2. Press **Connection (Connexion).** The connection is made and the Web site home page is opened.
   You can now browse the site.
   Your Internet connection is properly configured!



For any problem, refer to the Help section.

- If you have purchased a CHRONO Pack, your installation is COMPLETE.
- If you have purchased an EXPERT Pack, refer to sections 4.2 and 4.3 to install the physical measurement interface and the 252-way controlled terminal box.

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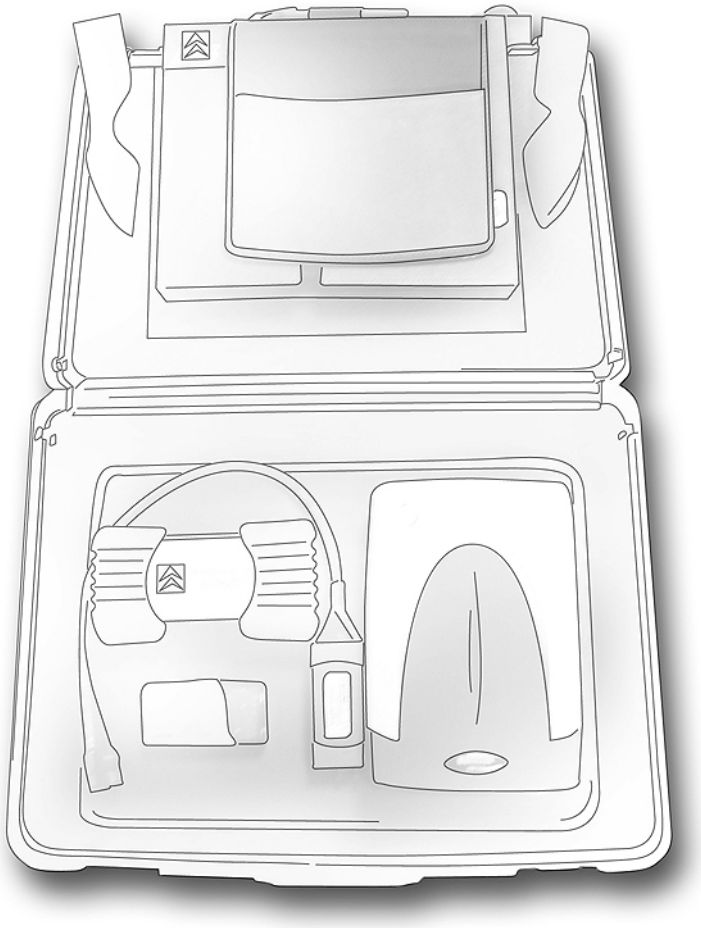
3. MOBILE Pack and LIGHT Pack

Installation time around: 1 h 30

In its fullest configuration, your LEXIA3 MOBILE Pack or LIGHT Pack comprises the following:



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3.1 MOBILE Pack

The MOBILE Pack comprises the following standard and optional elements:

Element	For Installation See …
STANDARD	
1 PC Tablet	3.3.1 PC Tablet
2 PC Tablet protection cover	3.3.2 PC Tablet protection cover
Multi-connector	3.3.4 Multi-connector - Universal adapter - Power supplies
Vehicle adapter	3.3.5 Vehicle adapter
3 DVD drive	3.3.7 DVD drive
4 CITROËN Communication Interface	3.3.8 CITROËN Communication Interface
5 ISDN modem	3.3.9 ISDN modem
OPTIONS	
Physical Measurement Interface	4.2 Physical Measurement Interface
Trolley	4.4 Trolley
Anti-theft security	4.8 Anti-theft security
Common connector (HUB)	4.1 Common connector (HUB)
Keyboard and mouse	4.6 Keyboard and mouse
252-way Controlled Terminal Box	4.3 252-way Controlled Terminal Box
Carrying case	4.9 Carrying case
Printer	4.7 Printer
Wi-Fi wireless kit	4.10 Communication kits
GPRS cordless kit	4.10 Communication kits
Checking kit	4.11 Checking kit

In some countries, the standard configuration also includes a Universal Mains Power adapter.

To install your LEXIA3, follow the detailed instructions below, in the sequence specified in the present manual.

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3.2 LIGHT Pack

The LIGHT Pack comprises the following standard and optional elements:

Element	For Installation See …
STANDARD	
1 PC Tablet	3.3.1 PC Tablet
2 PC Tablet protection cover	3.3.2 PC Tablet protection cover
Multi-connector	3.3.3 Multi-connectors - Universal adapter - Power supplies
Vehicle adapter	3.3.5 Vehicle adapter
3 DVD drive	3.3.7 DVD drive
4 CITROËN Communication Interface	3.3.7 CITROËN Communication Interface
5 ISDN modem	3.3.9 ISDN modem
OPTIONS	
Trolley	4.4 Trolley
Anti-theft security	4.8 Anti-theft security
Common connector (HUB)	4.1 Common connector (HUB)
Keyboard and mouse	4.6 Keyboard and mouse
Physical Measurement Interface	4.2 Physical Measurement Interface
252-way Controlled Terminal Box	4.3 252-way Controlled Terminal Box
Carrying case	4.9 Carrying case
Printer	4.7 Printer
Wi-Fi wireless kit	4.10 Communication kits
GPRS cordless kit	4.10 Communication kits
Checking kit	4.11 Checking kit

In some countries, the standard configuration also includes a Universal Mains Power adapter.

To install your LEXIA3, follow the detailed instructions below, in the sequence specified in the present manual.

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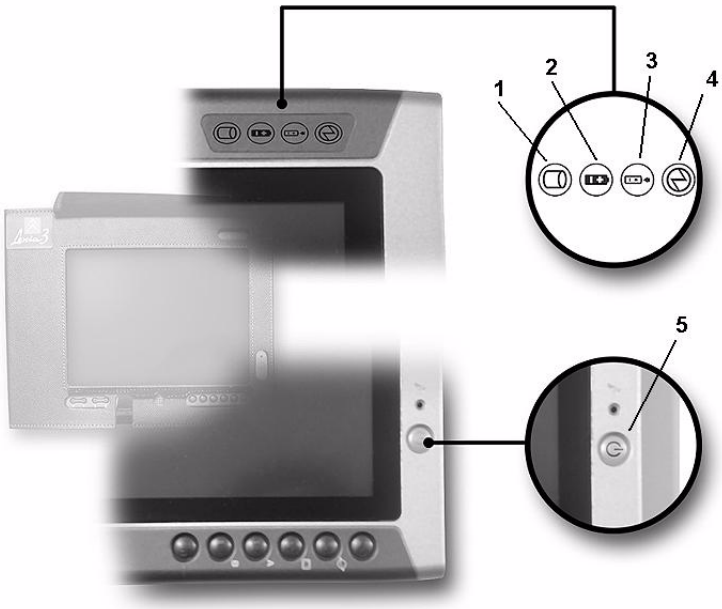
3.3 Installing the hardware

3.3.1 PC Tablet

Description

Front panel



Button or indicator	Function	Status
1	PC Tablet in operation.	Lights up when the tool is processing data.
2	Battery charge indicator.	**Green, steady**: your battery is between 50% and 100% charged. **Orange, steady**: your battery is between 13% and 49% charged. **Red, steady**: your battery is between 0% and 12% charged. **Red, flashing**: wrong battery.

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3	Mains power and battery charge indicator.	**Orange**: mains power and battery are both available and system is charging. **Green**: - mains power and battery are both available and system is not charging (battery fully charged). - mains power available but battery not installed. **Orange, flashing**: mains power and battery are both available and are waiting for charge (battery is outside temperature tolerances). **Off**: mains power not available.
4	" **On/Off** " light.	Lights up when your PC Tablet is in operation or in standby.
5	" **On/Off** " button.	Switches the PC Tablet On/Off.

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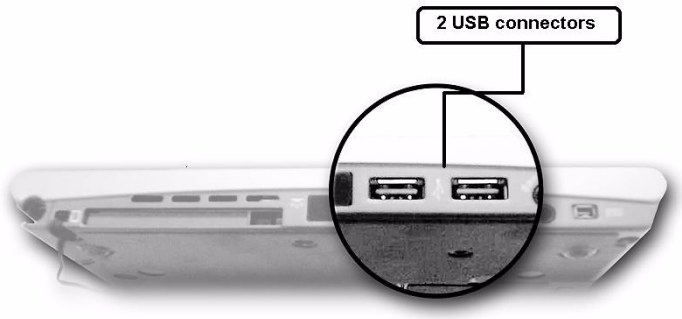
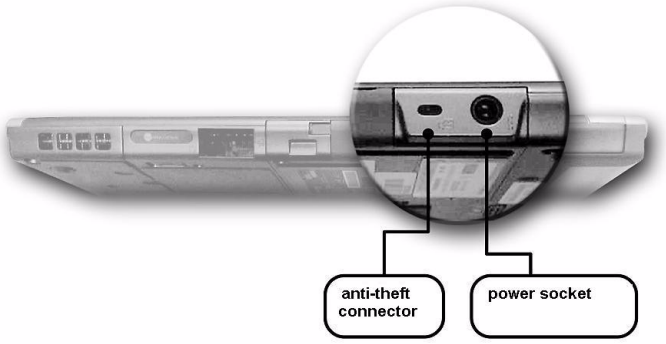
Connector panels





Installing the battery in the PC Tablet

When delivered, the battery is not installed in your PC Tablet.
Insert the battery into its housing, on the left side of the PC Tablet.

The first time you use your system, the battery is not fully charged. Charge it using the external power unit supplied (Section 2.3.4).

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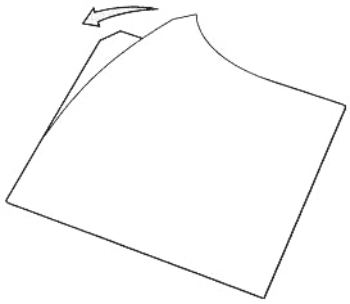
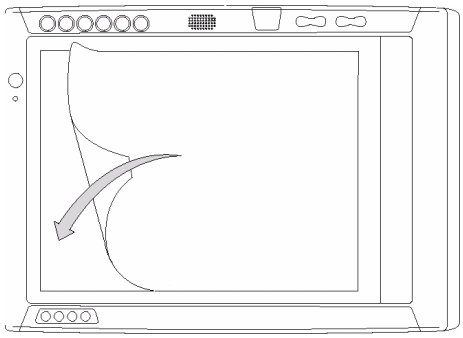
Installing the protection film on the PC Tablet screen

A screen protection film is supplied with the PC Tablet. The film has two protective layers.
To install the protection film on the PC Tablet screen:

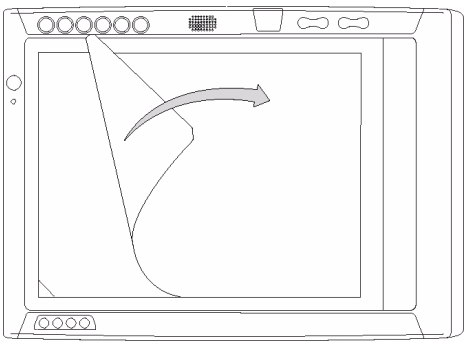
1. Remove one of the two protective layers.



2. Bond the protection film on the screen of the PC Tablet.



3. Remove the second protection film.



The adhesive bonds completely after 48 hours.

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Installing the light pen

Use only the light pen supplied. Any other object may permanently damage the screen and will not work properly. The PC Tablet screen only works with the electro-magnetic light pen supplied.
If you lose the light pen, you will not be able to use your LEXIA3.

To obtain another light pen, refer to Section 8.1.

The following elements are supplied:
- one light pen
- one wire
- one core extractor
- replacement cores

To install the light pen on the PC Tablet:

1. Insert one end of the wire into the light pen loop.
2. Then make a loop in the other end of the wire.
3. Tighten the link to properly retain the light pen.
4. Insert the wire into the PC Tablet.
5. Make a loop with the light pen.
6. Pull on the wire to tighten the link.

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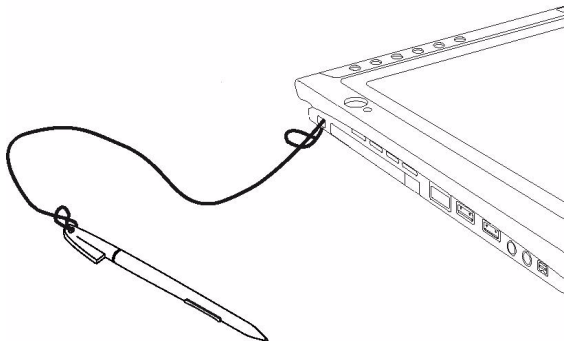
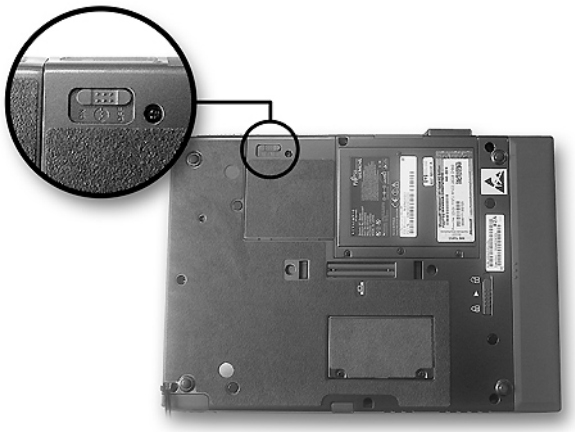


Disabling the Wi-Fi function

Your LEXIA3 tool is equipped with a wireless function for all communication operations. However, activating this function limits the battery endurance of your tool, if there is no Wi-Fi communication terminal in your workshop (see Section 4).
Thus, if you are not using the Wi-Fi option, you must disable the Wi-Fi function before continuing the installation.

To disable the Wi-Fi function:

1. Turn the PC Tablet over.
2. Set the button shown below to **OFF**.



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3.3.2 PC Tablet protection cover

Description

Before using your PC Tablet, you must insert it in its protection cover, as shown below:

3.3.3 Multi-connector - Universal adapter - Power supplies

Your tool is supplied with a multi-connector and, for some countries, a universal adapter, which will provide the power supplies required by your LEXIA3.

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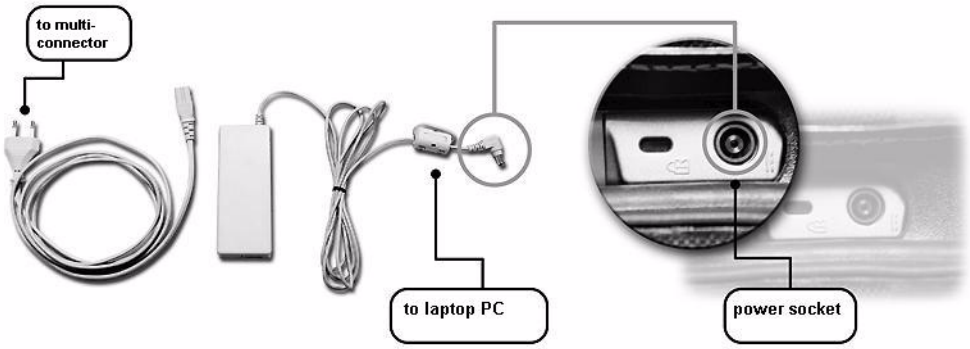
PC Tablet mains power supply

The PC Tablet mains power kit comprises the following elements:



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Preparing the power cable before connection to the PC Tablet

The power cable must be equipped with its electro-magnetic protection before it is connected to the PC Tablet.

1. Insert the power cable once into the electro-magnetic protection filter.

2. Then make a loop and insert the cable a second time.

3. Close the filter.

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PC Tablet power supply

1. Connect the power cable to the PC Tablet.

2. Connect the power cable to the multi-connector.

3. Connect the multi-connector to the mains power supply, using the universal adapter supplied, if necessary.

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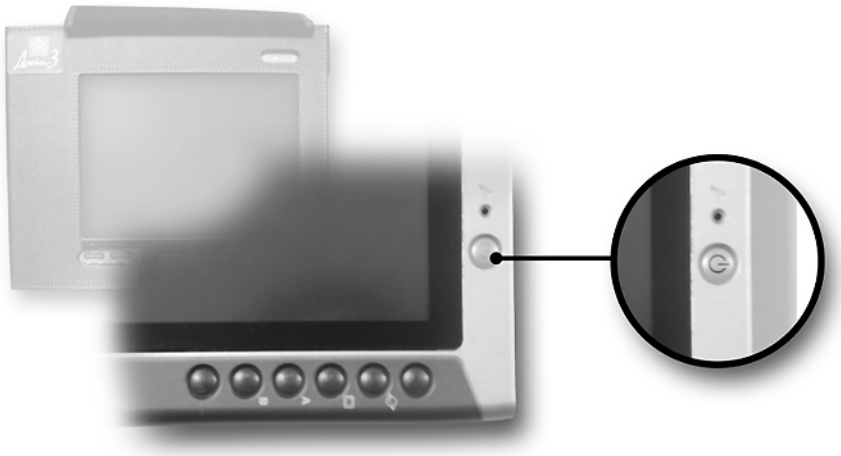
3.3.4 Using the PCTablet for the first time

The diagnostic software is already installed on your PC. However, when using the PC Tablet for the first time, you need to configure your own environment (country, language, keyboard).

To power up your PC Tablet, press the **On/Off** (**Marche/Arrêt**) button.



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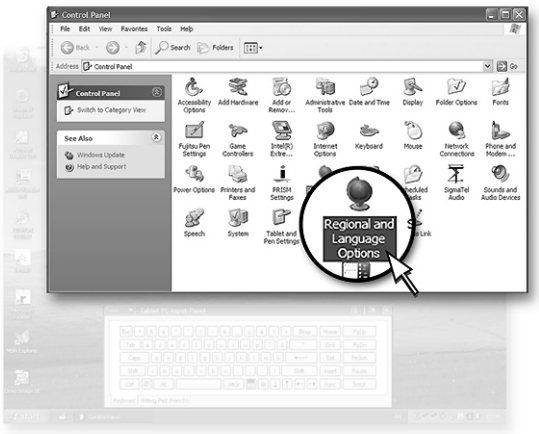
Configuring your PC Tablet

To configure your PC Tablet for your own personal requirements (numerical, currency and date/time formats, place of utilisation, keyboard configuration), proceed as follows:

1. Press **Start**.

2. Select **Control Panel**.

3. Select **Regional and Language Options**.



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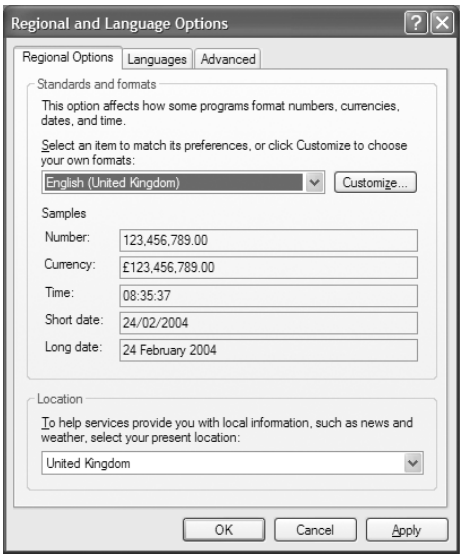
4. Select the **Regional Options** tab.
5. In the **Standards and Formats** section, select the language corresponding to the numerical, currency and date/time formats required.
6. In the **Location** section, select the place where your PC Tablet is being used.



Do not press OK or Apply - a restart will be prompted.

7. Then select the **Languages** tab and press the **Details** button to configure the keyboard.

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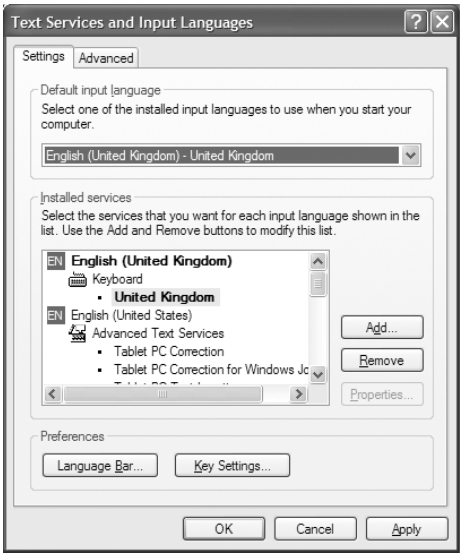
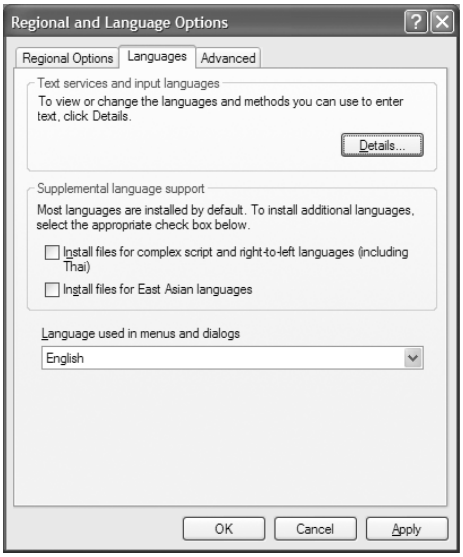
8. Then select the **Settings** tab.



9. In the **Default input language** section, select the keyboard entry language.

10. In the **Language used in menus and dialogs** section, select the required language.



Do not press OK or Apply - a restart will be prompted.

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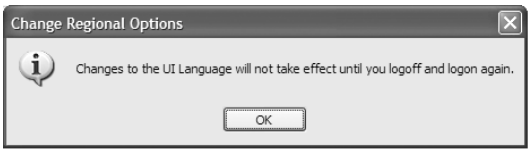
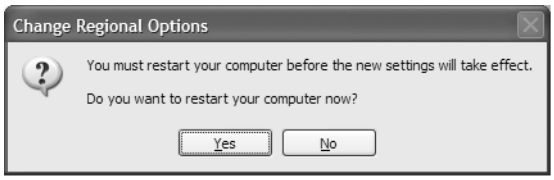
11. Select the **Advanced** tab.
12. In the **Language for non Unicode programs** section, select the required language.
13. Press **OK**.

14. Press **OK**.



15. Press **Yes**.

16. Press **Yes**. The PC Tablet will restart.



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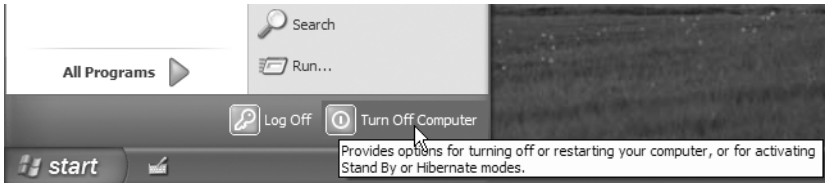
Shutdown

The shutdown procedure (software and power off) must be respected on your LEXIA3 diagnostic tool. During the shutdown phase, LEXIA3 updates its internal data. Therefore you must quit the application properly, respecting the procedure defined in Section 6.3.

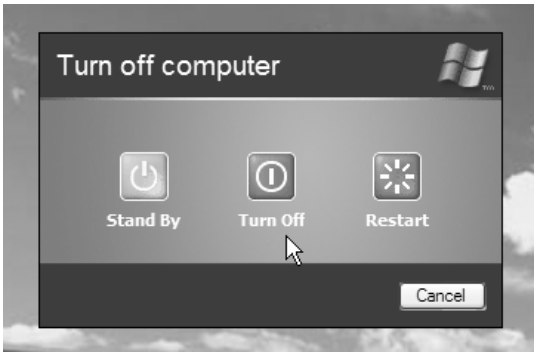
To shut down your PC Tablet, you must:

1. Press the **Start** button.

2. Press the **Turn Off Computer** button.



3. Press the **Turn Off** button.



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3.3.5 Vehicle adapter

The vehicle adapter provides a power supply for the PC Tablet when used onboard a vehicle.
The adapter comprises:

- a PC Tablet power connector,
- a cigar-lighter connector.

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3.3.6 Anti-theft security

The anti-theft security device keeps the diagnostic system safe from theft, both during operation and when not operating.
The anti-theft security device comprises:

• a locking cable.

• two keys.

To install the anti-theft security device:

1. Make a loop around one of the trolley arms.
2. Insert the end-piece into the rear panel of the PC Tablet, and turn the key to lock it.

Keep the spare key in a safe place that you can easily remember.

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3.3.7 DVD drive

The DVD drive is used to update your LEXIA3 diagnostic tool and to consult the CITROËN charts on the documentation CD-ROM, etc.

Description

The DVD drive comprises the following elements:

To start up the DVD drive:

1. Set the button shown below to **ON**.

Before using the DVD, press I (ON mode).

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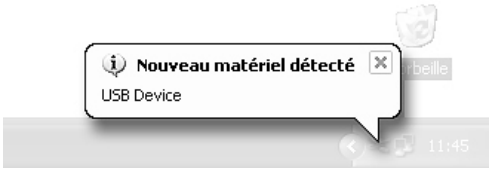
2. Connect the USB cable to the DVD drive.

3. Connect the power cable to the DVD drive.

4. Various **Info bubbles** appear on the screen, to indicate that the DVD drive has been recognised by the PC Tablet. To close these **Info bubbles**, use the light pen to press on the cross in the top RH corner.



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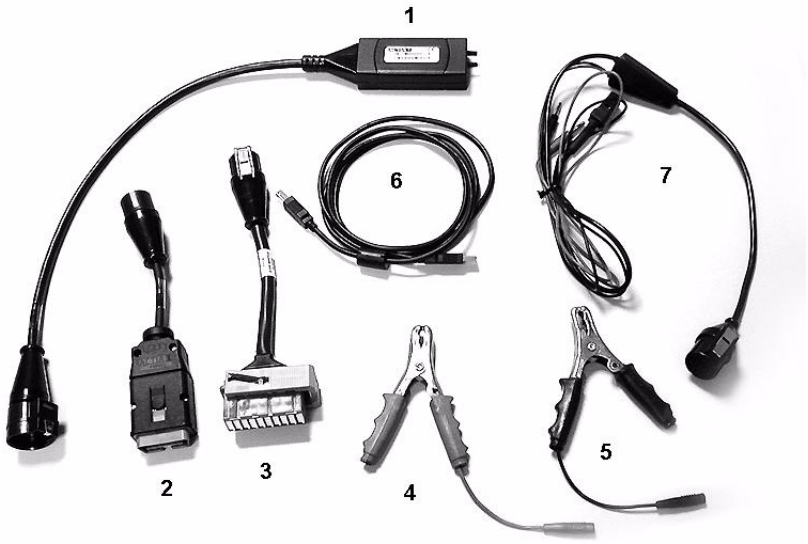
3.3.8 CITROËN Communication Interface (ICC)

Description and adapters

The CITROËN Communication Interface is your diagnostic system new external communication board, designed to provide the link between your PC Tablet and the vehicle.



LEXIA3 CITROËN Communication Interface components: AC963833

	P/N	Component
1	AC963833	CITROËN Communication Interface
2	AC911658	LEXIA3 OBD CITROËN Communication Interface adapter
3	AC911312	30-way Adapter
4	AC911107	Red Battery Clip
5	AC911108	Black Battery Clip
6	AC911664	USB Cable
7*	AC911675	2-way cable + Power + Pretensioner

*: Available only in the MOBILE Pack.

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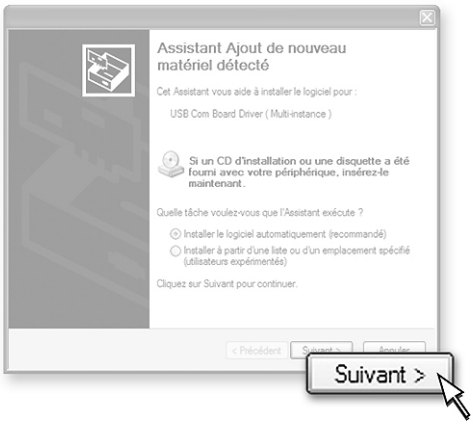
Cable compatibility table			
P/N	**Cable**	**LEXIA2**	**LEXIA3**
AC911032	ADA 03	X	
AC9111001	Cigar lighter cable	X	X
AC911312	30-way adapter	X	X
AC911314	2-way adapter	X	
AC911675	2-way adapter + Power + Pretensioner	X	X
AC911440	LEXIA2 OBD adapter	X	
AC911658	LEXIA3 OBD adapter		X
AC911661	LEXIA2 USB cable	X	
AC911664	USB cable		X
AC911662	LEXIA2 power cable	X	
AC962324	Jumper adapter	X	

Connecting to the PC Tablet and recognition of the CITROËN Communication Interface by the PC Tablet

Connect the CITROËN Communication Interface to one of the PC Tablet USB ports.

Your PC Tablet confirms that it has recognised the CITROËN Communication Interface by displaying the window below. Proceed as follows:

1. Press **NEXT (SUIVANT)**.



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2. Press **FINISH (TERMINER)**.

Checking the operation of the CITROËN Communication Interface

CITROËN Communication Interface operation can be checked by running a full test of all the computer systems, on a vehicle of your choice, using the LEXIA3 tool (see Section 5).

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3.3.9 ISDN modem

The ISDN modem provides access to the following, through Internet:

- Software updates for your LEXIA3 tool,
- CITROËN remote coding and downloading data,
- And CITROËN remote assistance.

Depending on the country in which you are using your system, the modem may be a different version.

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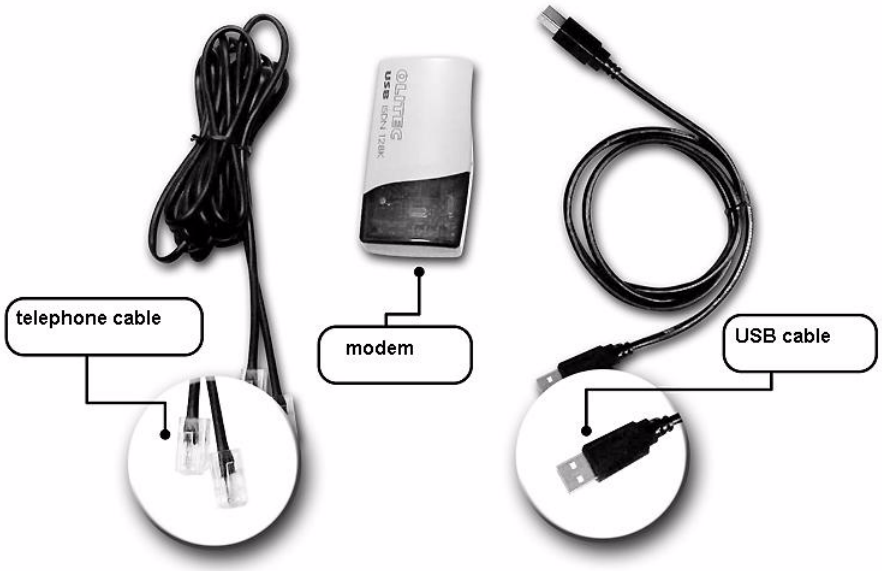
Description of the OLITEC ISDN modem

The OLITEC ISDN modem comprises the following elements:



Description of the MULTITECH ISDN modem

The MULTITECH ISDN modem comprises the following elements:

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Installing the modem

To install the modem:

1. Connect the telephone cable to the telephone socket.
2. Connect the modem USB cable to the PC Tablet.
3. Various **Info bubbles** appear on the screen, to indicate that the modem has been recognised by the PC Tablet. To close these **Info bubbles**, use the light pen to press on the cross in the top RH corner.

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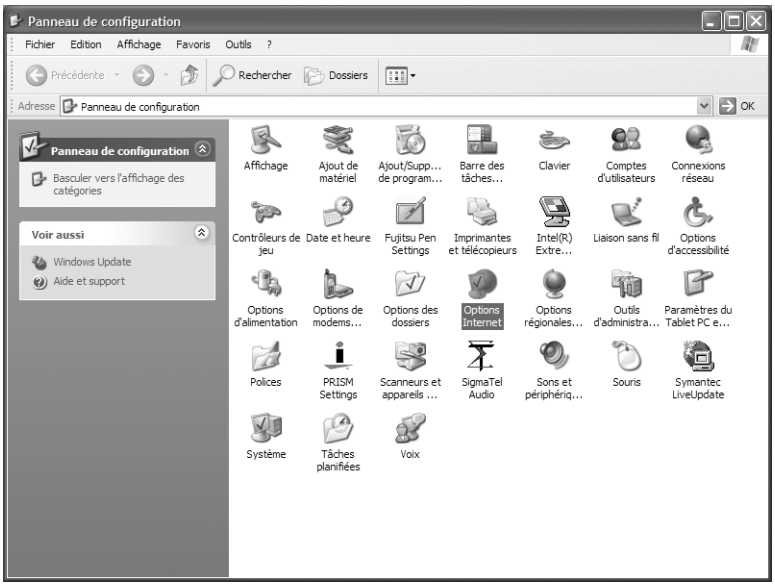
Configuring the Internet connection

Connect your modem before starting up the system.
To configure the Internet connection, proceed as follows:

1. Press **Start (Démarrer)**, followed by **Configuration panel (Panneau de configuration)**.
2. Select the **Internet Options** (**Options Internet**) icon.



3. In the **Internet Properties (Propriétés Internet)** window, select the **Connection** (**Connexions**) tab.
4. Select the name corresponding to your modem. In the example below, the OLITEC modem connection has been selected.
5. Activate **Always make connection by default (Toujours établir la connexion par défaut)**.

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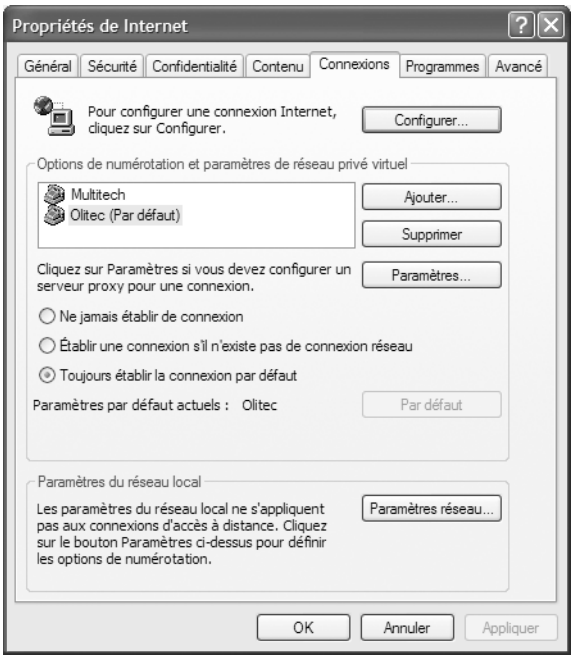
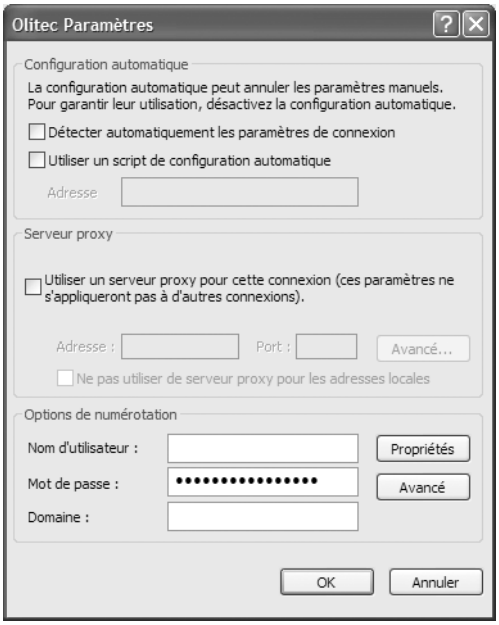
6. Press the **Parameters (Paramètres)** button.



7. Enter the **User login (Nom d'utilisateur)**, the **Password** (**Mot de passe**) and the **Sector name (Nom de domaine)** supplied by your Internet provider, and then press the **Properties (Propriétés)** button.



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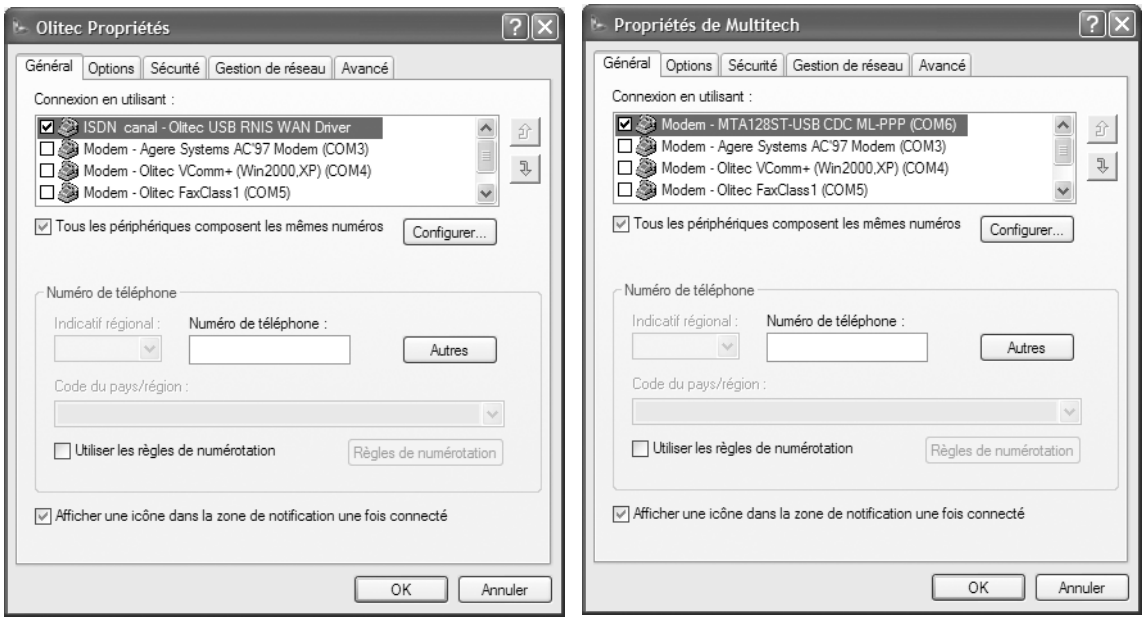
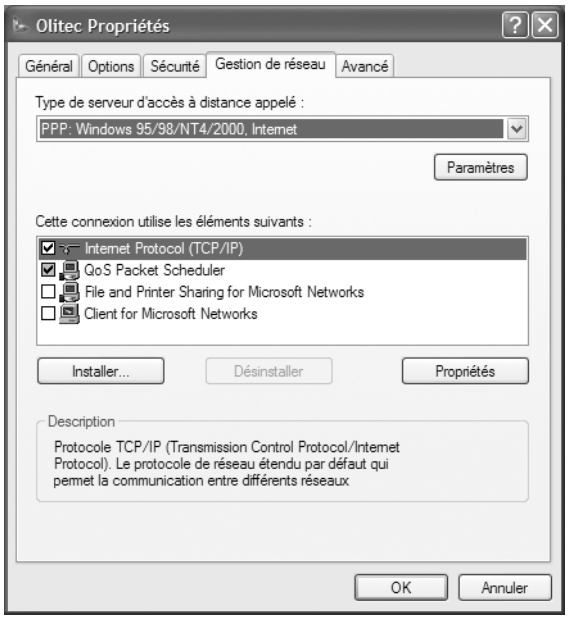
8. Enter the **Telephone number** (**Numéro de téléphone**) of your Internet provider. Check that the connection is actually using your modem. The square corresponding to your modem must be ticked. Then click on **OK** to confirm.



9. If your Internet provider has supplied DSNs, select the **Network management** (**Gestion de réseau**) tab.



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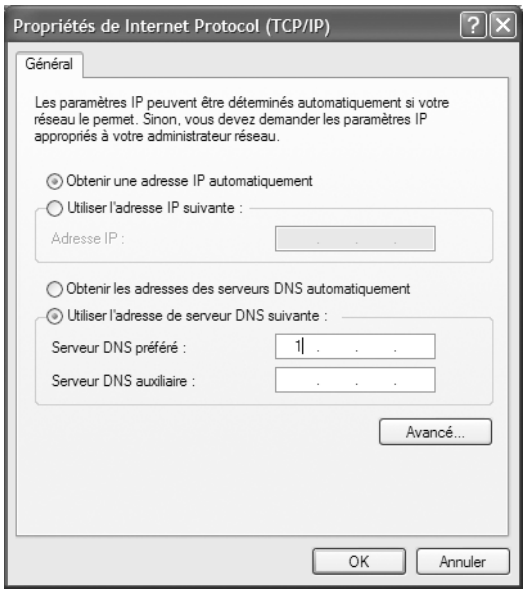
10. Select **Internet Protocol (Protocole Internet - TCP/IP)** and then press the **Properties** (**Propriétés**) button.



11. Select **Use next DNS address (Utiliser l'adresse de serveur DNS suivante)**, enter the **IP addresses** (**Adresses IP**) of both **primary and secondary DNS** (**DNS primaires et secondaires**) servers and then press the **OK** button.

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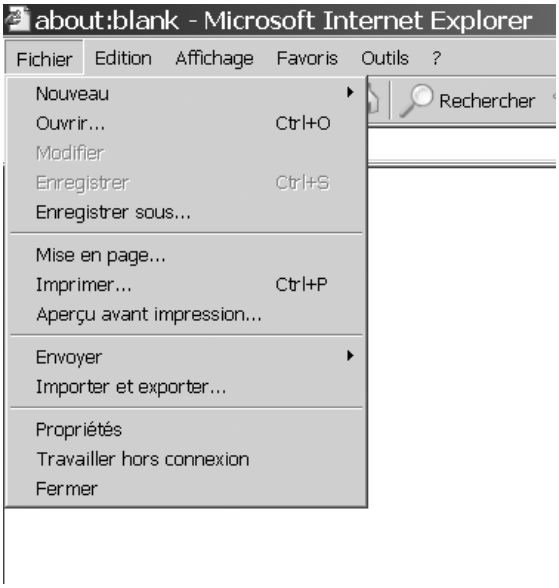
Working online

To use your Internet connection normally, you will need to work online. Proceed as follows:

1. Open **Internet Explorer**.
2. In the **File** (**Fichier**) menu, deactivate the **Work offline (Travailler hors connexion)** option, if it was active, if the option is not ticked then it is deactivated. √



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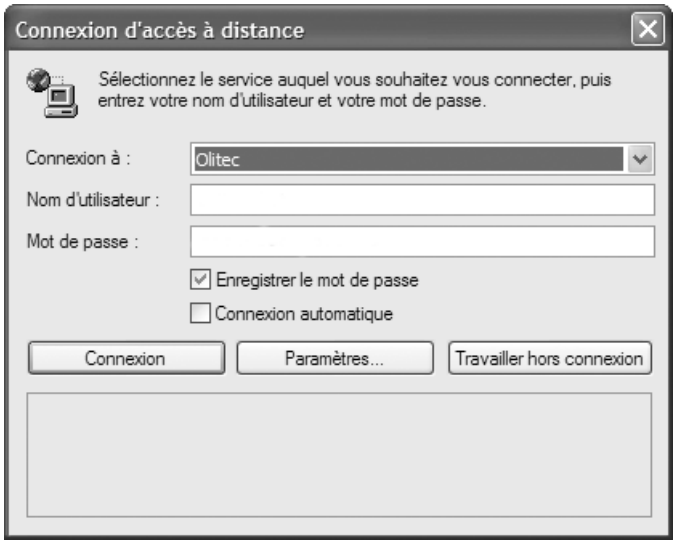
Testing the Internet connection

When you have configured your Internet connection, it will be necessary to restart your PC Tablet.
To test your Internet connection, proceed as follows:

1. Enter the address of a Web site (for example: www.actia.com). The remote connection dialogue box then appears.
2. Press **Connection (Connexion)**. The connection is made and the Web site home page is opened.
   You can now browse the site.
   Your Internet connection is properly configured!



For any problem, refer to the Help section.

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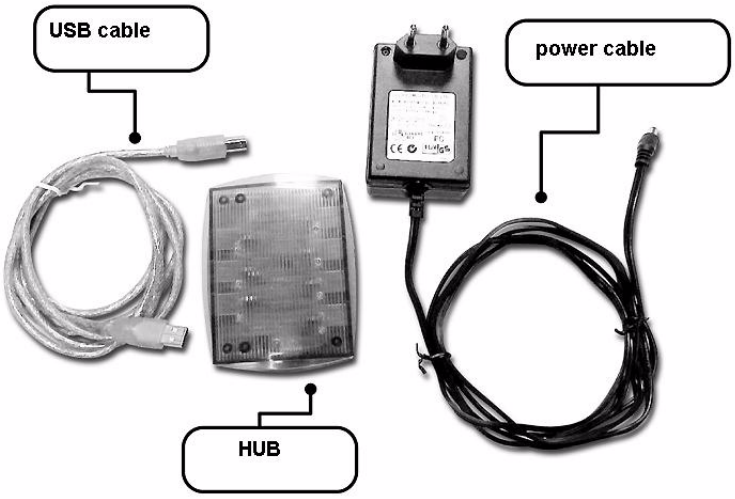
4. Options

4.1 Common connector (HUB)

4.1.1 Description

The common connector (HUB) centralises your USB connections (DVD, modem, etc.).

The common connector (HUB) comprises the following elements:



4.1.2 Startup

To start up the common connector (HUB), proceed as follows:
1. Connect the power supply to the common connector (HUB).
2. Connect the USB cable between the common connector (HUB) and the PC Tablet (which must be switched on).

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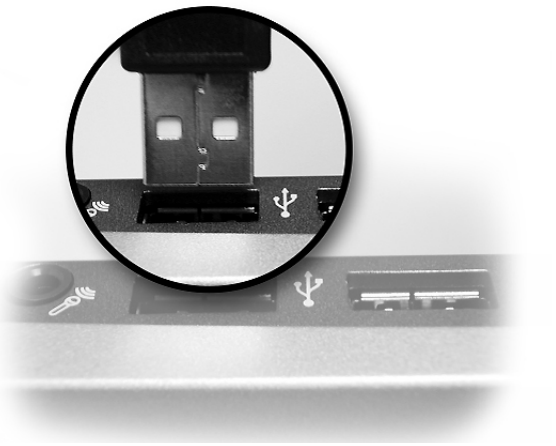

3. Various **Info bubbles** appear on the screen, to indicate that the common connector (HUB) has been recognised by the PC Tablet. To close these **Info bubbles**, use the light pen to click on the cross in the top RH corner.

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4.2 Physical Measurement Interface

The physical measurement interface can be used to measure current, voltage and impedance.

4.2.1 Description and contents

Composition of the LEXIA3 Physical Measurement Interface: AC964111

P/N	Element
1 AC964111	Physical Measurement Interface
2 AC911664	USB Cable
3 AC911685	Power Cable VBAT
4 AC911107	Red Battery Clip
5 AC911108	Black Battery Clip
6 AC911686	Test Probe Cable
7 AC911689	Red Plug Cable
8 AC911690	Black Plug Cable

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Each time the physical measurement interface is connected to the PC Tablet, several Info bubbles appear on the screen, indicating that the PC Tablet has recognised the elements connected.
Close these Info bubbles by using the light pen to click on the cross in the top RH corner.

4.2.2 Utilisation recommendations

- Do not measure currents exceeding 10 A.
- Do not measure voltages exceeding 400 V.

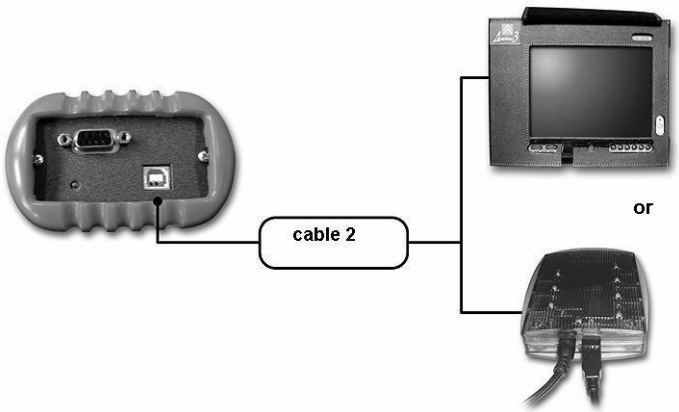
Do not measure mains power values.

4.2.3 Installing the physical measurement interface

The installation described here is for the utilisation of the physical measurement interface, without the 252-way controlled terminal box.

To use the interface with the 252-way controlled terminal box, refer to Section 4.3.

1. Connect the USB cable.



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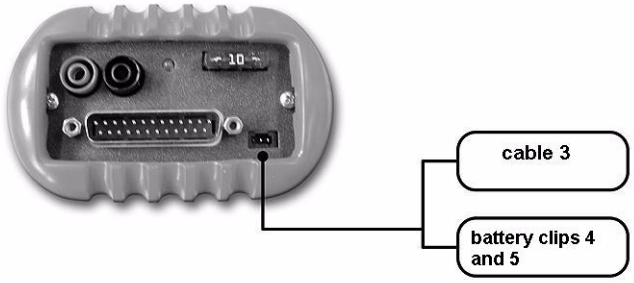
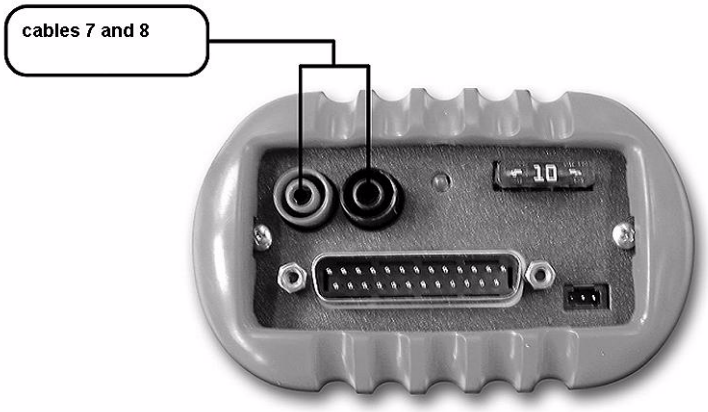
2. Connect the power supply.



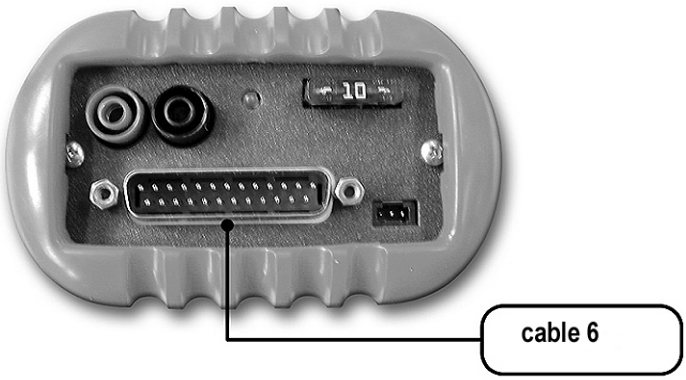
Both indicators must be lit up.

3. Connect the measuring cables.

- To measure current values:



- To measure voltage or impedance:



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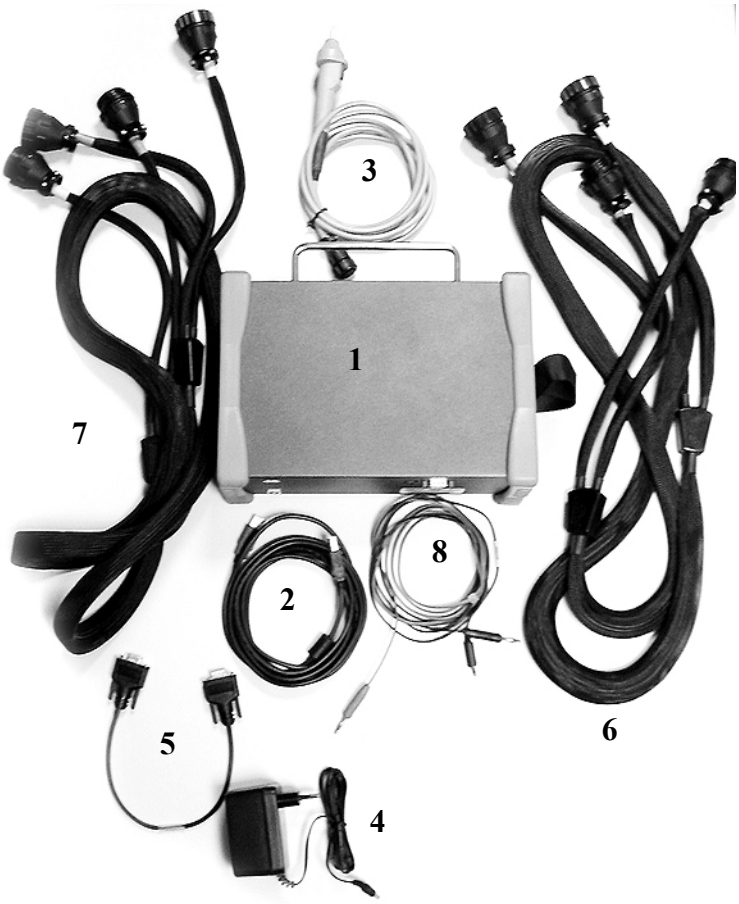
4.3 252-way controlled terminal box

The 252-way controlled terminal box enables fewer test points to be used.

The 252-way controlled terminal box is only used with the physical measurement interface.

4.3.1 Description and contents

Your 252-way controlled terminal box comprises the following elements:



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Composition of LEXIA3 252-way Controlled Terminal Box (AC964150)	
P/N	**Element**
1 AC964150	LEXIA3 252-way Controlled Terminal Box assembly
2 AC911029	USB cable
3 AC911107	252-way Controlled Terminal Box Probe Cable
4 AY36700002	Mains Power Adapter
5 AC911702	Cable between 252-way Controlled Terminal Box and physical measurement interface
6 AC911496	Extension Cable Green/white
7 AC911703	Extension Cable Blue/Yellow
8 AC911706	Plug Power Cable

When the controlled terminal box is connected to the PC Tablet, several Info bubbles appear on the screen, indicating that the PC Tablet has recognised the elements connected.
Close these Info bubbles by using the light pen to press on the cross in the top RH corner.

4.3.2 Utilisation recommendations

- Do not measure voltages exceeding 400 V.
- For example, do not measure "coil primary" or "xenon headlight" voltages.

• Do not measure mains power values.

4.3.3 Installing the 252-way controlled terminal box

The 252-way controlled terminal box and the physical measurement interface are strapped together using a belt.

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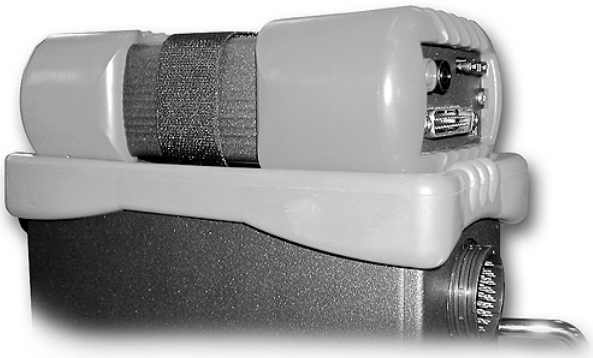
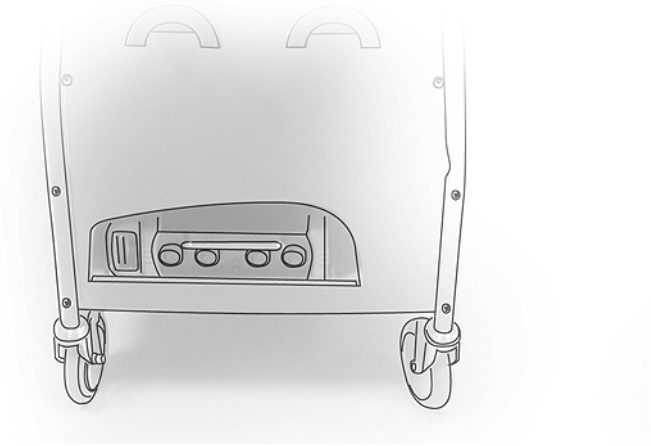
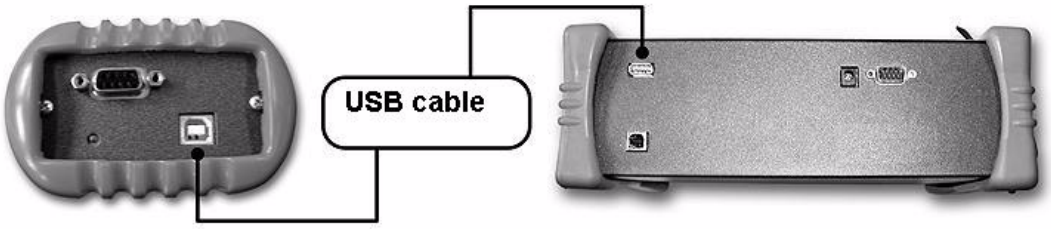


The assembly formed can then either be used separately from the system or can be installed in the trolley.



1. Connect the USB cable (supplied with the physical measurement interface) between the physical measurement interface and the 252-way controlled terminal box.



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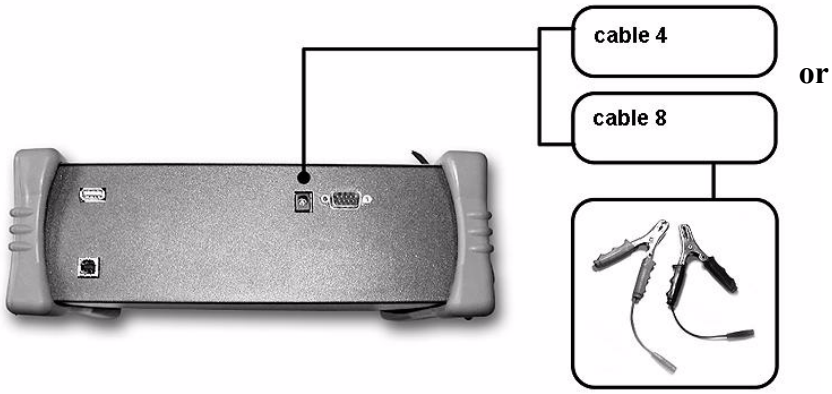
2. Connect cable 5.

3. Connect the power supply.



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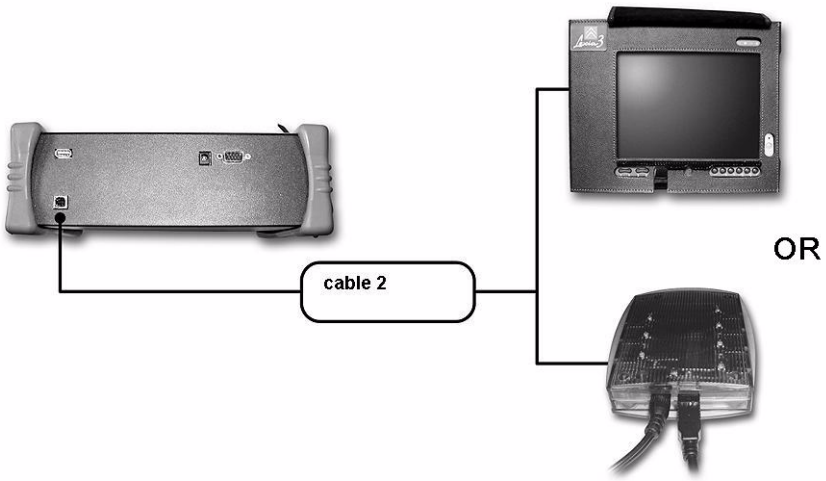
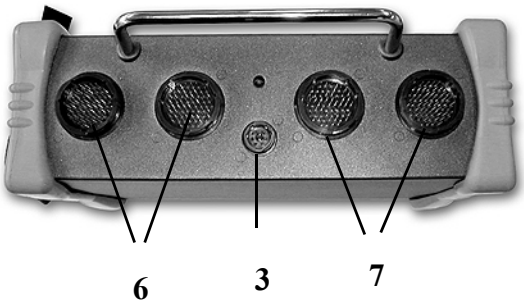
4. Connect cable 2 between the 252-way controlled terminal box and the PC Tablet or the common connector (HUB).



The two indicators on the physical measurement interface and the indicator on the 252-way controlled terminal box should all be lit up.

5. Connect cables 3, 6 and 7 to measure the various electrical values on the vehicle.



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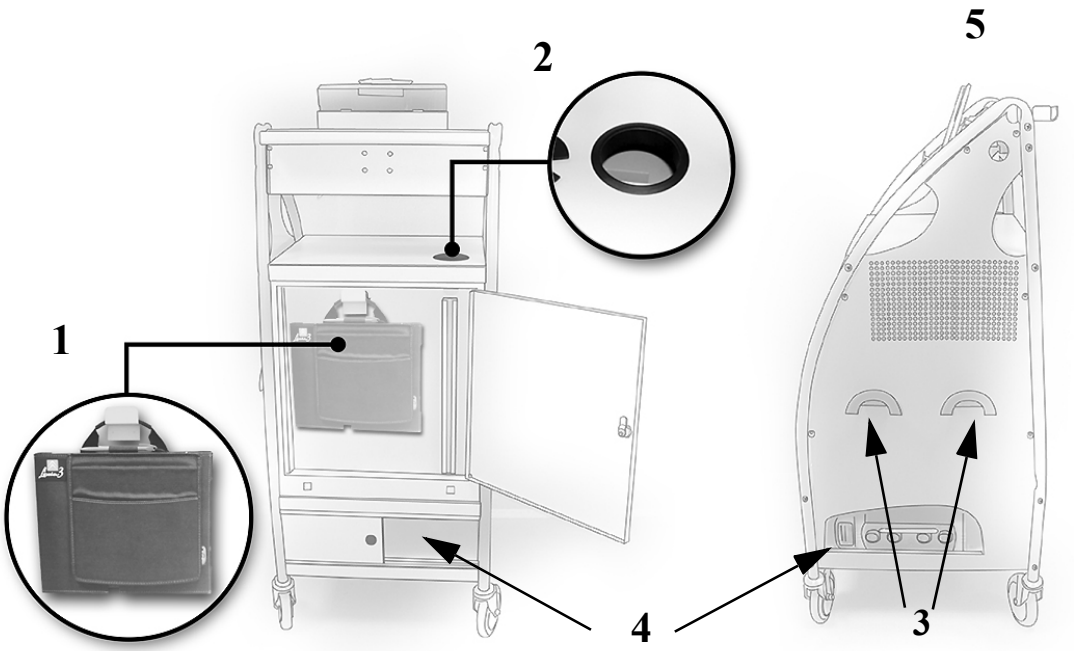
4.4 Trolley

The trolley conveniently carries all the LEXIA3 equipment required, and makes utilisation very simple and user-friendly.

The trolley comprises the following elements:

1. a mounting system for the PC Tablet and its protection cover,
2. a cable entry/exit grommet,
3. a cable stowage system,
4. a housing for the 252-way Controlled Terminal Box and the Physical Measurement Interface,
5. a PC Tablet mounting system.



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The spanner supplied in the trolley drawer enables you to adapt the PC Tablet mounting system to suit your own particular utilisation.

Tighten the PC Tablet mounting as follows:

1. Remove the cover.

2. Adjust the grip as required and install the cover.

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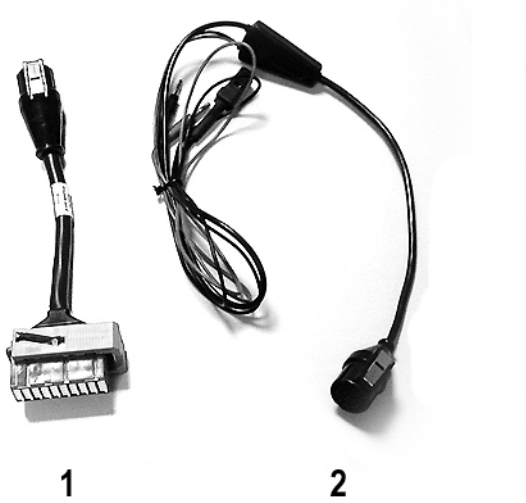
4.5 30-way and 2-way connectors

Your LEXIA3 is designed to perform a diagnostic function on both new and old CITROËN vehicles.



1 2

P/N	Element
1 AC911312	30-way adapter
2 AC911675	2-way cable + power + pretensioner
PR : 9972 RF	30-way and 2-way kits

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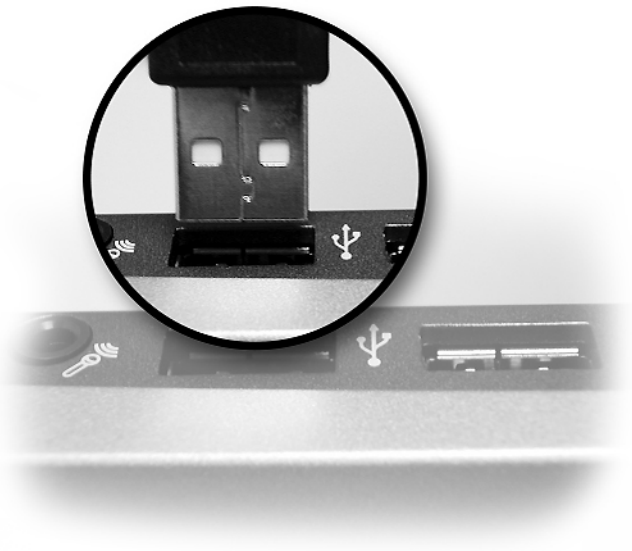
4.6 Keyboard/Mouse

The keyboard and mouse can be used to replace the PC Tablet virtual keyboard and its light pen, respectively.

Your mouse is an optical mouse. Do not use it on shiny or reflecting surfaces.

To install the mouse, proceed as follows:

1. Connect the keyboard/mouse USB cable to one of the ports on the PC Tablet.



2. Various **Info bubbles** appear on the screen, to indicate that the keyboard has been recognised by the PC Tablet. To close these **Info bubbles**, use the light pen to press on the cross in the top RH corner.

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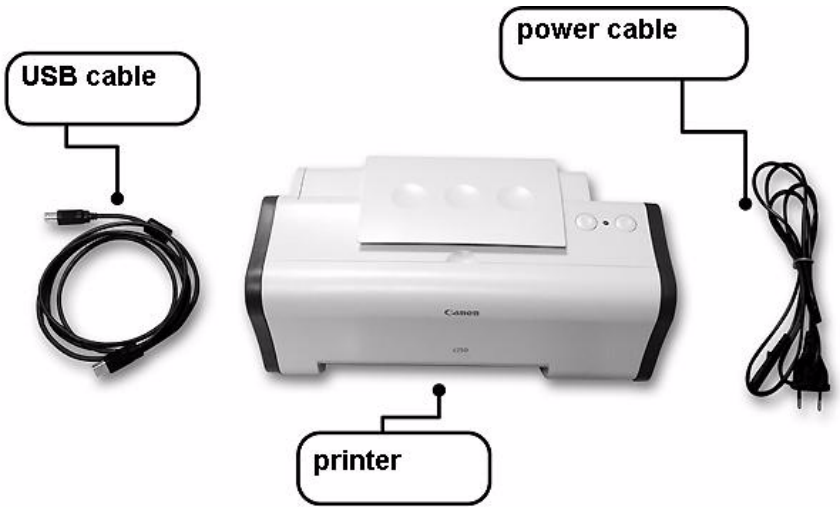
4.7 Printer

If you are using the printer recommended by ACTIA, we shall guide you through the installation of this printer.
If you are using a different printer, refer to the installation guide supplied with your printer.

4.7.1 Description



When the printer is connected to the PC Tablet, several Info bubbles appear on the screen, indicating that the PC Tablet has recognised the elements connected.
Close these Info bubbles by using the light pen to press on the cross in the top RH corner.

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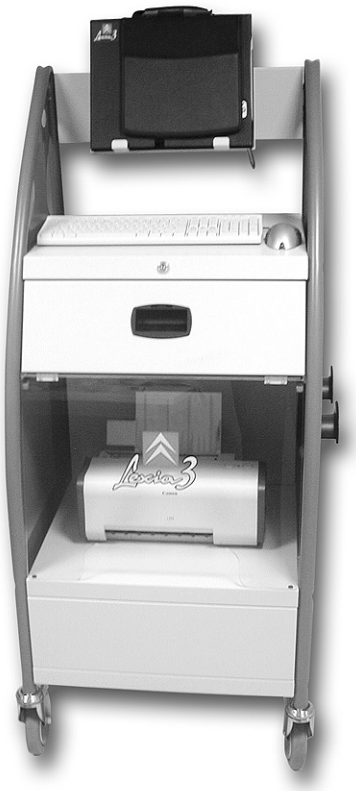
4.7.2 Installing the printer without a trolley

Connect the printer power cable to the multi-connector, which should be connected to the mains power supply. Connect the printer USB cable to one of the USB ports on the PC Tablet.

4.7.3 Installing the printer when using a trolley



1. Connect printer power cable to the multi-connector, which should be connected to mains power.

2. Then connect the USB cable to the printer and to the PC Tablet or common connector (HUB).

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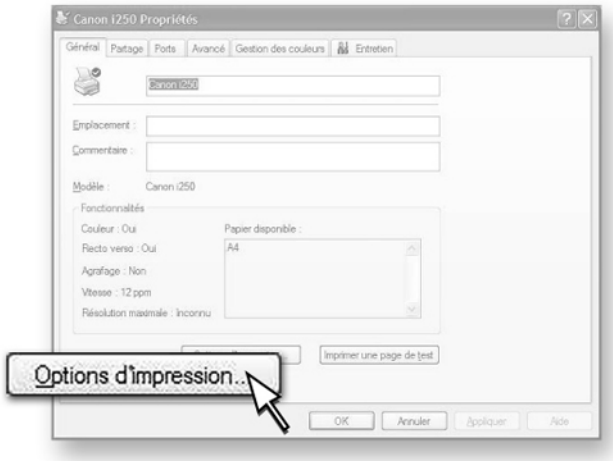
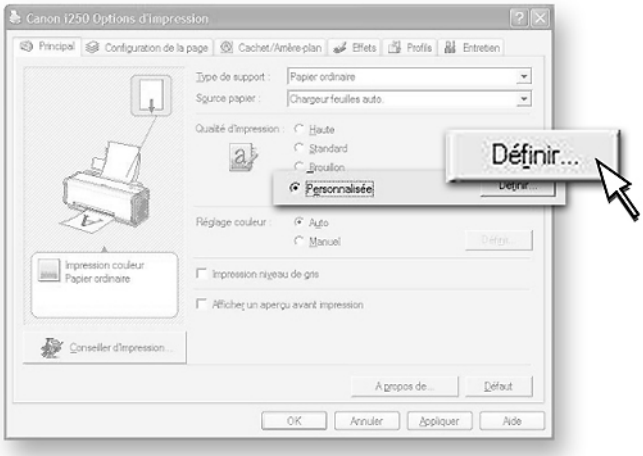
For optimum print quality:

1. In the **Start** (**Démarrer**) menu, press **Printer and telecopiers (Imprimante et télécopieurs)**.
2. Select your printer.
3. In the **File (Fichier)** menu, select **Properties (Propriétés)**.
4. Press **Print options (Options d'impression)**.



5. Select the **Main** (**Principal**) tab.
6. In the **Print quality (Qualité d'impression)** section, select **Configured (Personnalisée)**, and press **Define (Définir)**.



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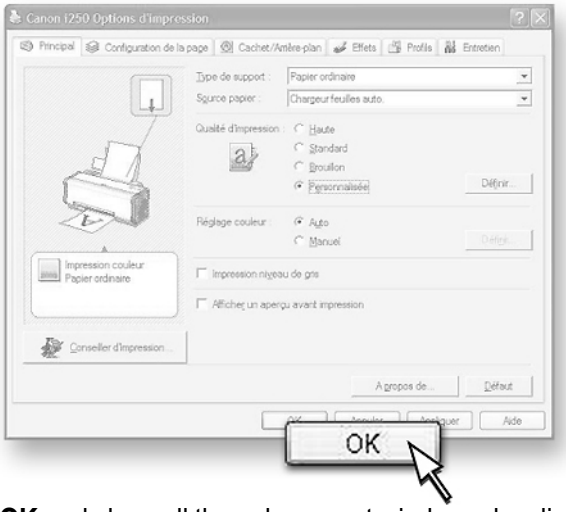
7. Tick the **Reduce spooler data length function (Réduire la taille des données de spouleur)**, and press **OK**.

8. Press **OK**.



9. Press **OK** and close all the subsequent windows, by clicking on the cross in the top RH corner of each window.
10. Your printer is now operational.

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4.7.4 Checking printer operation

1. From the WINDOWS desktop (main screen), double-click on the **LEXIA3** icon.

2. The software then starts running and is configured.
3. The main diagnostic screen appears.

4. Press **F8** to print this screen.

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4.8 Anti-theft security

4.8.1 Description

The anti-theft security device keeps the diagnostic system safe from theft, both during operation and when not operating.
The anti-theft security device comprises the following elements:

• a locking cable

• two keys

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4.8.2 Installation

1. If you are using a trolley, make a loop around one of the trolley arms.

If you are not using a trolley, use another fixed element to prevent the theft of your PC Tablet.

2. Insert the padlock into the specific position on the PC Tablet, and turn the key to lock it.

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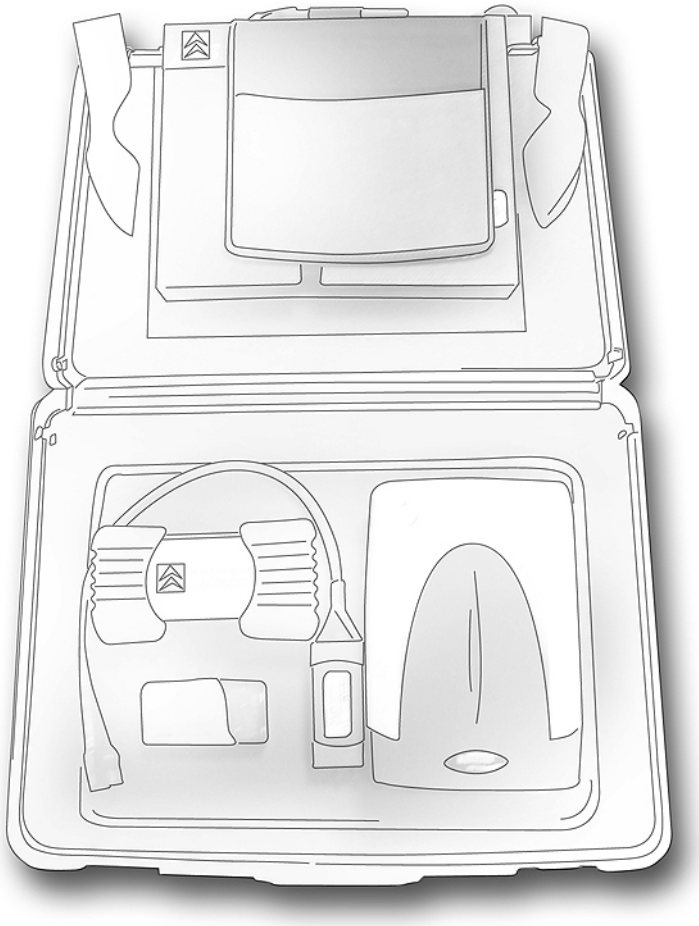
4.9 Carrying case

The carrying case will enable you to stow the essential elements of your pack, to facilitate operation close to a broken down vehicle.
The illustration below shows a non-contractual example of stowage.



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4.10 Communication kits

Your LEXIA3 is compatible with two types of communication kit:

- The Wi-Fi terminal, that enables a local workshop server to be used, or Internet connections to be centralised on one telephone line.
- Your movement around the workshop is thus completely unrestricted, as these radio links do not necessitate wire connections.

- The GPRS kit enables any Internet connection to the network covered by your telephone operator.

- This enables teleassistance operations, even by the roadside, if your are carrying out this type of operation.

Specific installation and user guides are supplied with each kit.

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4.11 Checking kits

Your LEXIA3 tool allows you to control the operation of the oxygen probe of the vehicle.

P/N	Element
1 AC911687	2-way Oxygen Probe Cable
2 AC911701	4-way Oxygen Probe Cable

1

2

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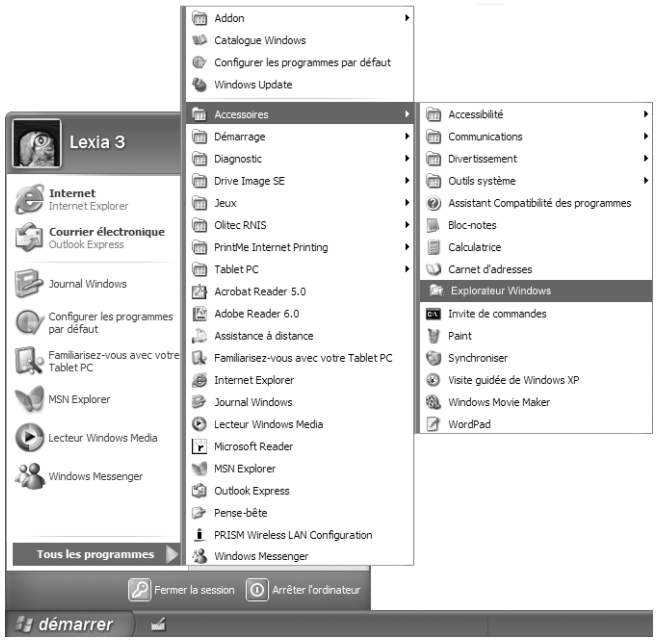
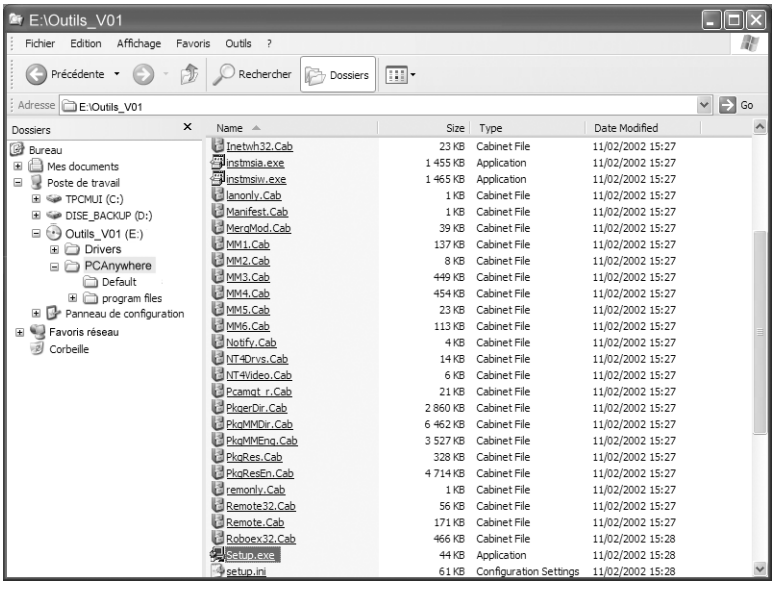
5. Installing PCAnywhere

This software enables you to use Teleassistance.

1. Insert the CD containing the LEXIA3 tools, and then open the WINDOWS explorer, using the path **Start/All programs/Accessories/Windows Explorer (Démarrer/ Tous les programmes/Accessoires/Windows Explorer)**.



2. Then run the PCAnywhere installation by double-clicking on the **Setup.exe** program.



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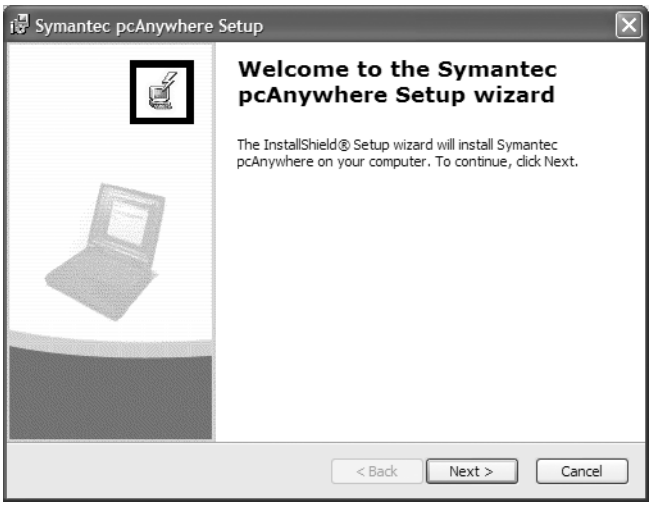
3. The screen shown below is then displayed. Press the **Next** button.



4. Tick the square: **I accept the terms in the license agreement**, then press the **Next** button.

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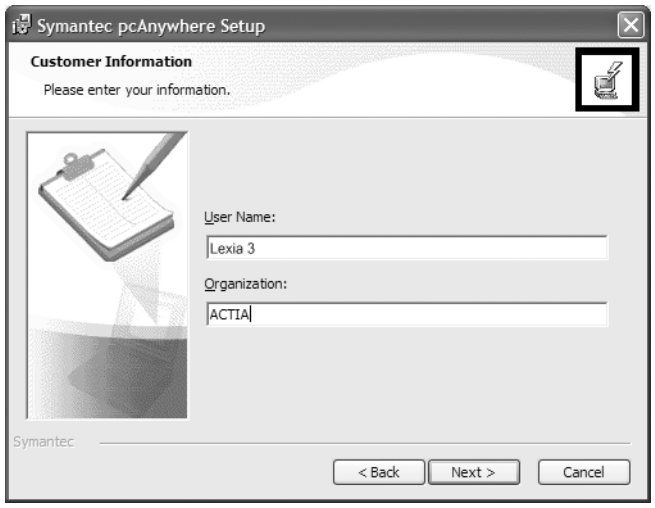
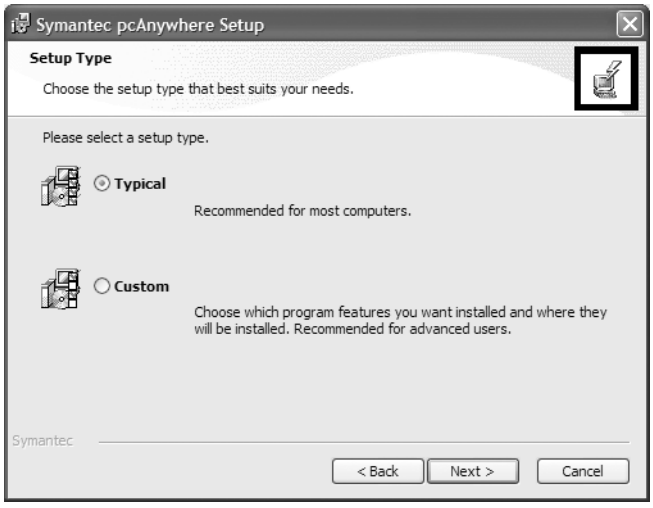
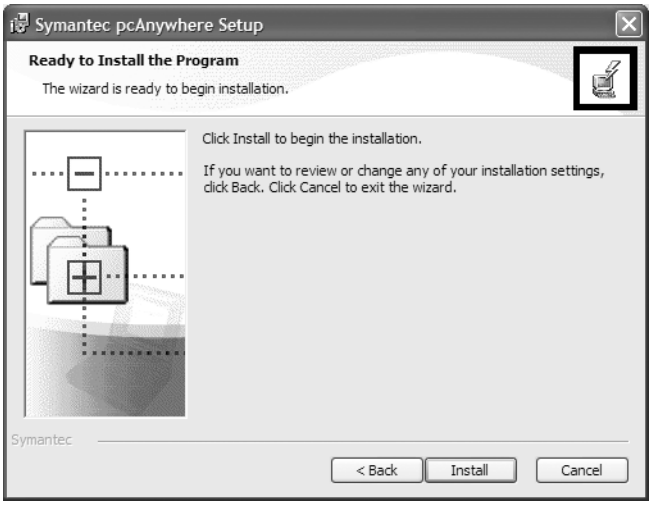
5. Enter your name (**User Name**) and the name of your company (**Organization**), then press the **Next** button.



6. Press on the **Next** button.



7. Press the **Install** button. The screen shown below is then displayed, to indicate the installation progress status.



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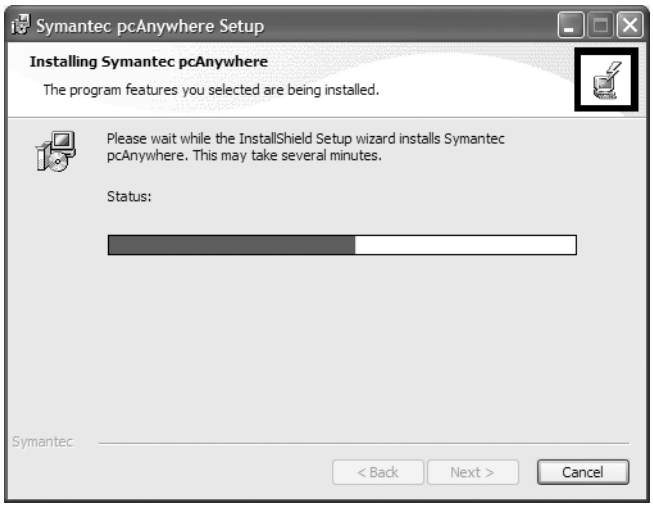
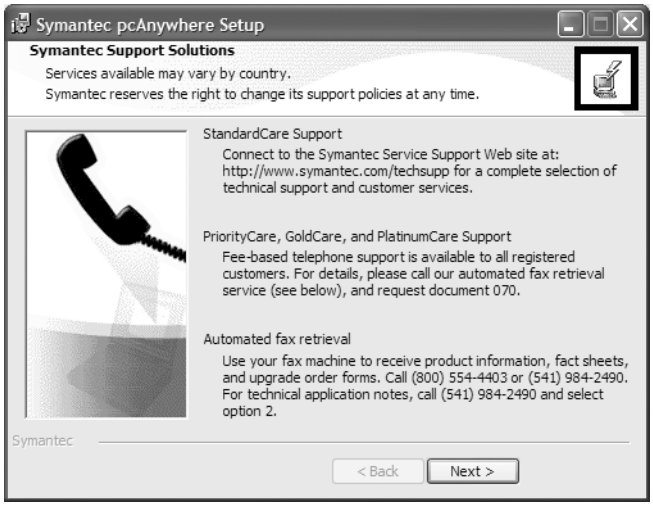
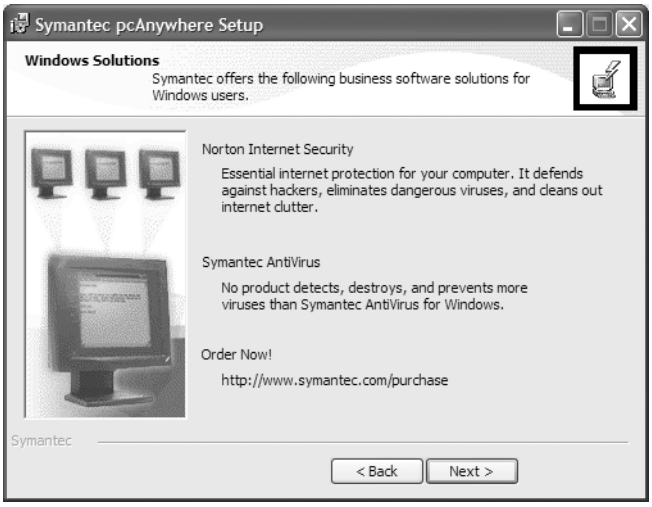
8. Wait for the end of the installation procedure.



9. Press the **Next** button.



10. Press the **Next** button.



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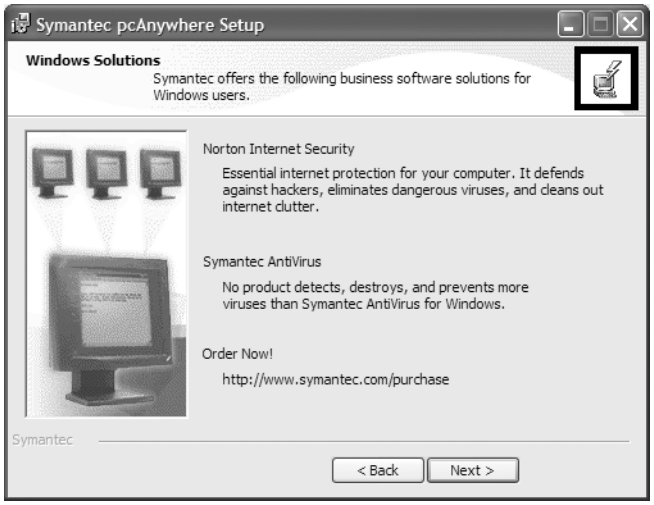
11. Press the **Next** button.

12. Press the **Next** button.



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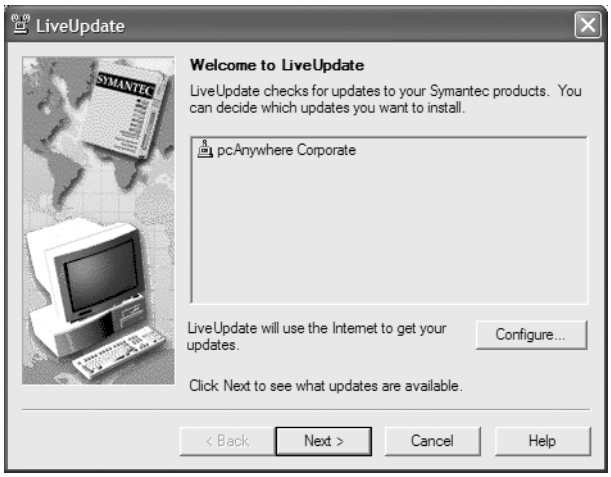
13. Press the **Next** button.



14. Wait for the end of the Symantec product update search procedure on Internet.

15. If you cannot obtain the Internet connection, the following screen is displayed after a few minutes.
16. Press the **Finish** button, to complete the installation procedure.

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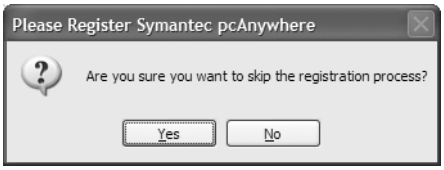
17. The installation procedure is completed.
18. Press the **Skip** button.

You can register to receive Symantec product information and updates by pressing the Next button.
The registration procedure is not described in this document.

19. Press the **Yes** button.



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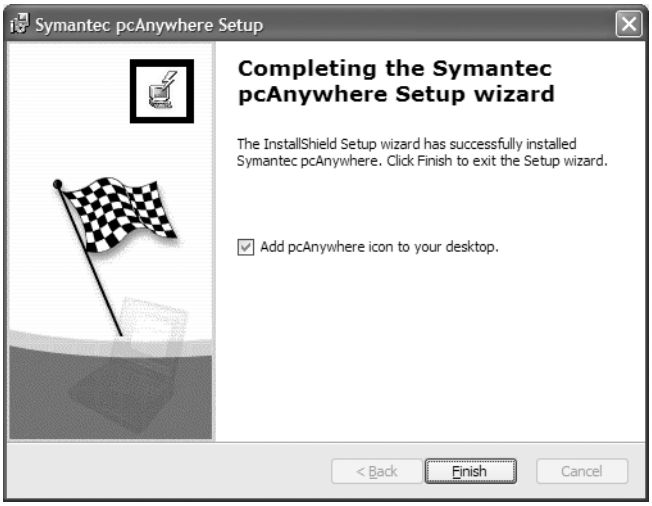
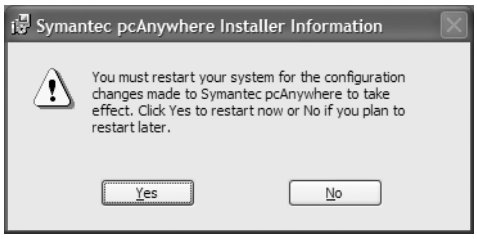
20. Press the **Finish** button.

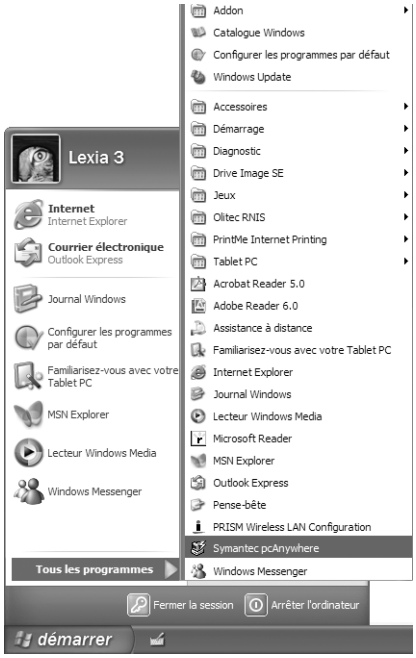


21. Press the **Yes** button. The system restarts automatically to finish the installation procedure.



22. Teleassistance is installed for LEXIA3. The PCAnywhere application can also be activated through the menu **Start/All programs/Symantec PCAnywhere** (**Démarrer/Tous les programmes/Symantec PCAnywhere)** or using the icon on the desktop.

OR



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6. Using the LEXIA3 package

6.1 Running the LEXIA3 diagnostic package

Preliminary operation

Your CITROËN Communication Interface must already be connected. The LEXIA3 software detects the presence of this element, and will generate an error message if the software is not detected.

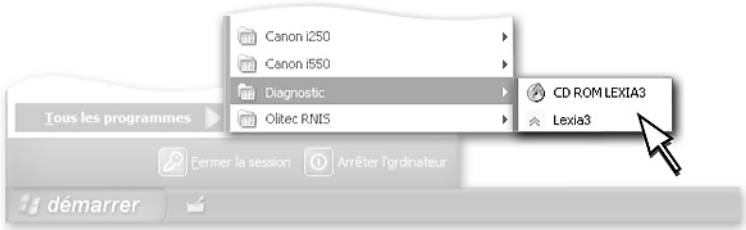
1. Your PC Tablet must be powered up.
2. The LEXIA3 diagnostic application can be run in two ways, either:

From the WINDOWS desk-top (main screen), double-click on the LEXIA3 icon.

OR

• Using the WINDOWS **Start** menu, proceed as follows:

- Press **Start**.
- Select **All programmes.**
- In the pull-down menu, select **Diagnostic**.
- Then select **LEXIA3**.



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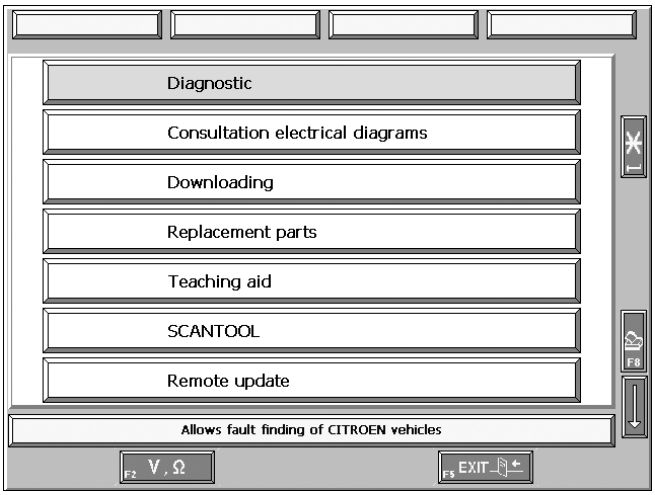
3. The software is then run and configured.
4. When you use your LEXIA3 package for the first time, to enable us to provide the best possible service (Customer Support, Hotline, etc.), you should register your software.

To register your pack, you need to contact your local agent, to obtain an activation code.
Your LEXIA3 package will only be operational when your activation code has been registered.

5. The main diagnostic screen is displayed.



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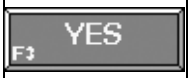
6.2 Description of LEXIA3 key functions

The main LEXIA3 key functions are defined in the table below.

Function	Short keyboard code	Symbol	Action
Confirm	Enter		Confirm, or go to next screen.
Return	F9		Go back to previous screen.
General return	F7		Go back to LEXIA3 main menu.
Exit	F5		Quit the LEXIA3 application.
Print	F8		Print the active page.
Confirm	F3		Affirmative answer to a question.

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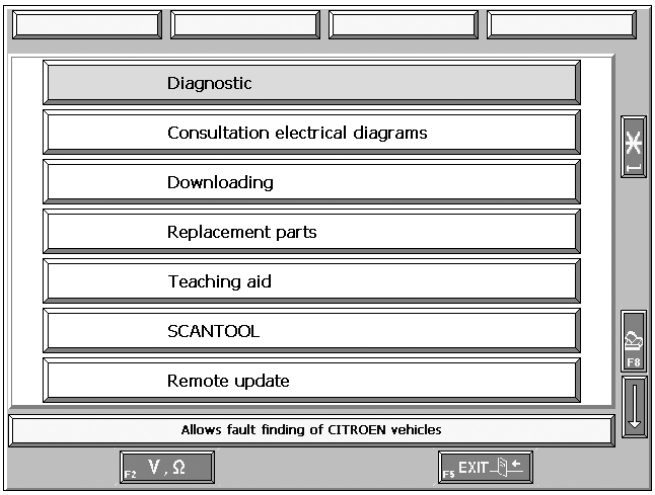
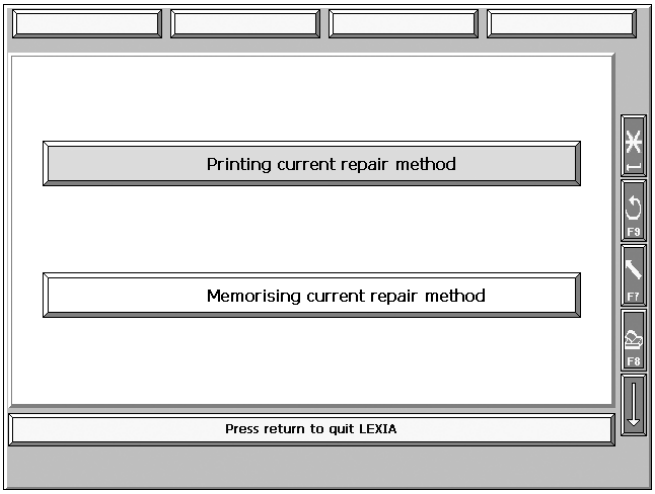
6.3 Shutting down the LEXIA3 diagnostic package

To shut down the LEXIA3 software, proceed as follows:

1. Press **F7** to go to the LEXIA3 main menu.



2. Press **F5** to quit the application.



3. If you wish, you can save the software trace of your diagnostic session and/or record the current action method.

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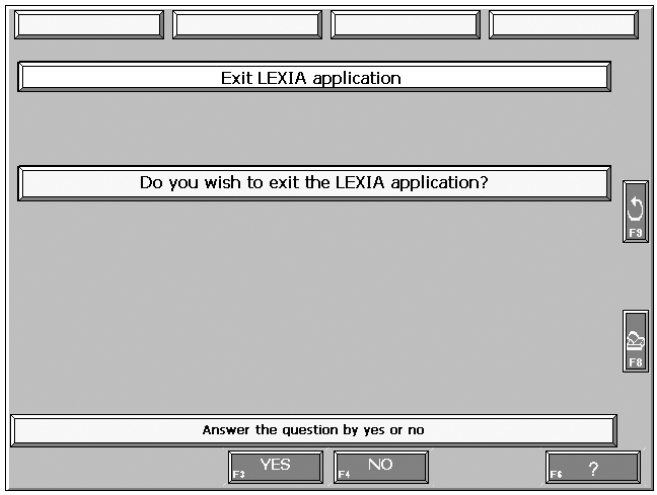
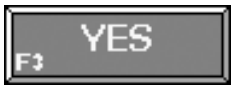
4. Then press the return key **F9**. The programme will ask you to confirm.



5. To confirm exit from the application, press key **F3**.



6. This puts you back in WINDOWS.

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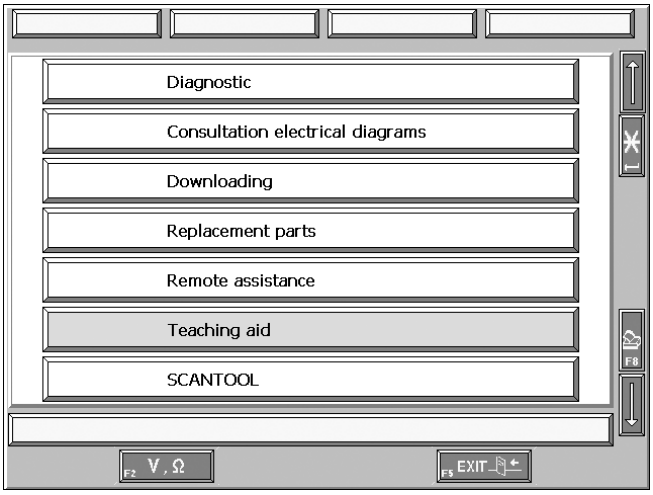
6.4 Running the LEXIA3 tutorial

To access the LEXIA3 User Guide, proceed as follows:

1. Press **F7** to go to the LEXIA3 main menu.



2. Select **Tutorial**, and confirm.
3. The tutorial is then run and the various functions are displayed.

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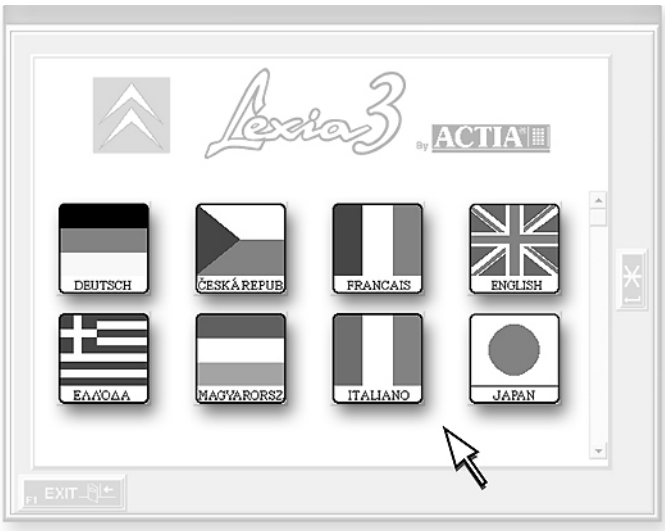
6.5 LEXIA3 package full update

To update the LEXIA3 package, proceed as follows:

1. Power up the PC Tablet and wait for the full WINDOWS restart.
2. Check that your DVD-ROM drive is powered up.
3. Get the appropriate LEXIA3 update CD-ROM.
4. Insert it into the drive.
5. If the screen shown below appears, select your language.



6. Confirm your language choice.

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7. Tick the **Install / Update** option.

8. Select the installation volume.

9. Confirm your choice.

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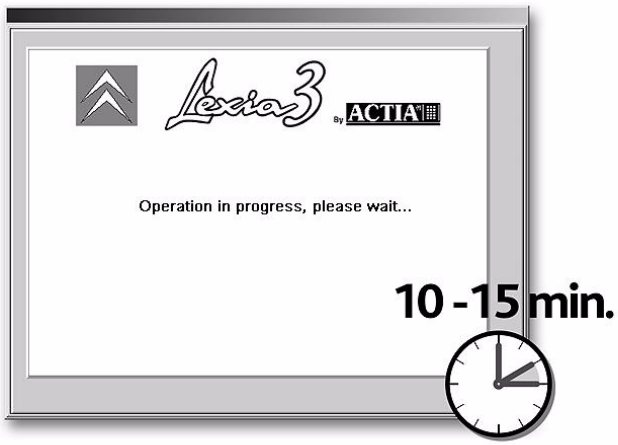
10. The update process then starts (around 10 to 15 minutes).



LEXIA3 is now installed.

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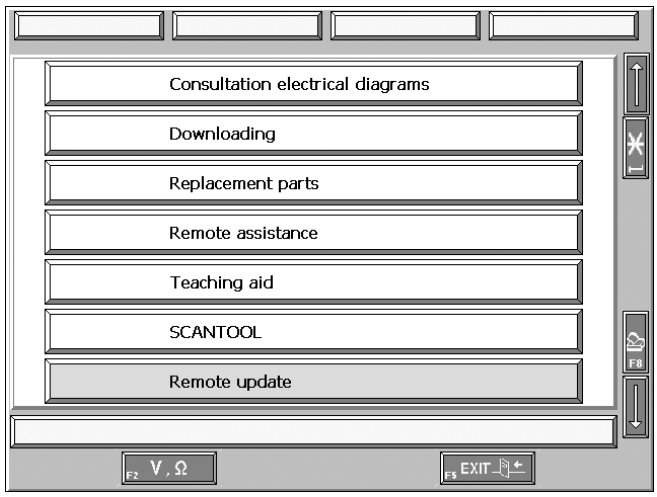
6.6 LEXIA3 package partial update by Internet (Update download)

Between distributions of a new LEXIA3 CD-ROM, the package can be partially updated by downloading.

This enables you to:

• be informed of new computer programmes,
• and obtain correction patch updates very simply.

The update download facility can be accessed from the LEXIA3 main menu by selecting **Download update**.



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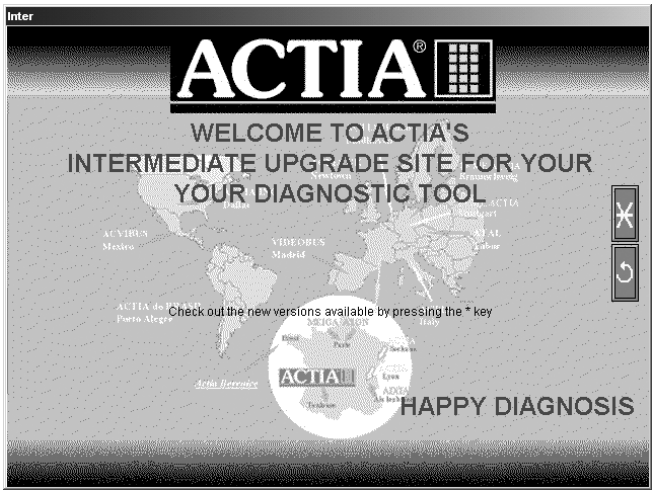
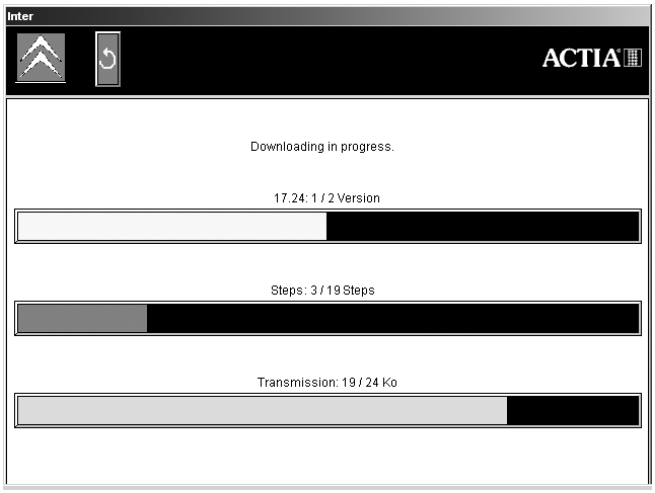
1. Select **Download update** and confirm.
2. The **ACTIA** data server home page is then displayed.



3. Confirm your choice by pressing **Enter**.
4. Follow the prompts to select the update download from those that may be available on the server.
5. When you have confirmed your choice, the selected update is downloaded onto your PC Tablet.



When the update has been downloaded, the LEXIA3 application is shut down and restarted automatically.

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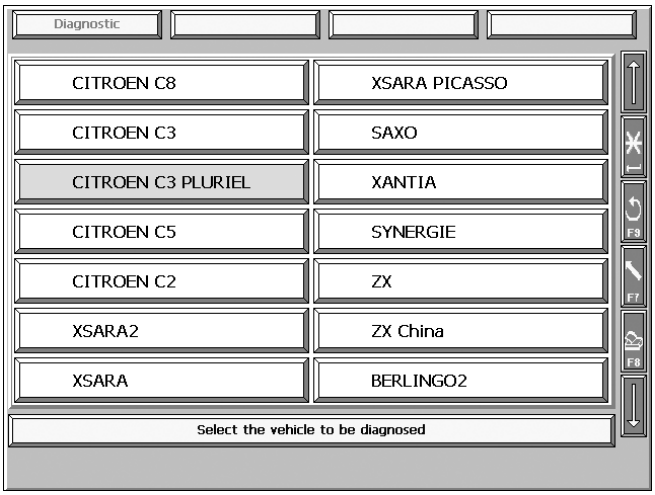
6.7 Diagnostics

6.7.1 Basic diagnostic process - General test

LEXIA3 enables you to dialogue with all the computers installed in the vehicle and to perform a diagnostic on these computers. This operation is known as the **General Test** and provides an initial indication of any computer faults or malfunctions.

To run a General Test, proceed as follows:

1. From the main menu, select **Diagnostic** and confirm.
2. Select the vehicle to be tested and confirm.



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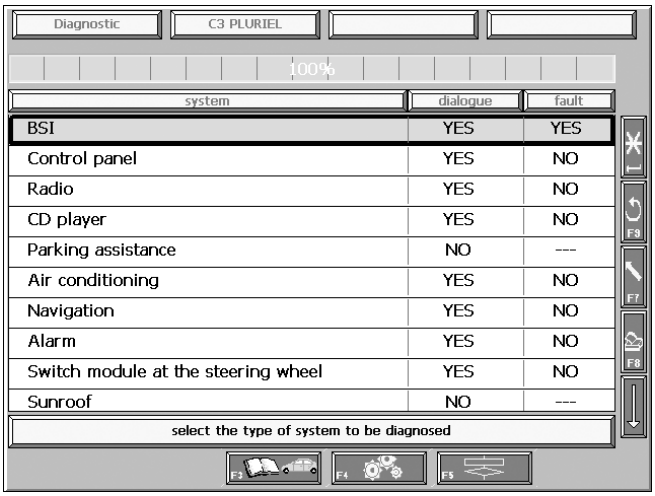
3. Run a General Test on all the computer systems.

This test will give you an overview of the vehicle status and will provide an indication of the types of computer that are performing correctly. The test will also indicate any faults that may be detected, for each computer.



This operation is essential to the vehicle diagnostic as it provides a simple means of knowing which element of the vehicle is causing problems (sensor, wiring harness, short-circuit, etc.).

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6.7.2 Basic diagnostic process - Fault reading

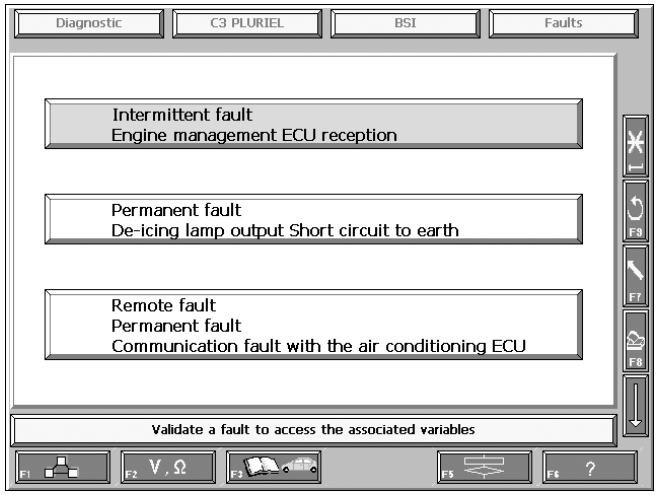
LEXIA3 also enables you to list all the faults detected, computer by computer, and to carry out various tests and checks relating to the faults detected.

A fault is the result of a failure of a computer, a wiring harness or a sensor, etc.

1. Start by running the General Test on the vehicle concerned (see Section 6.7.1).

2. Then select the defective computer type (the BSI in the example above), and confirm.

3. Read the faults. The list of errors detected on the computer is then displayed.



6.7.3 Basic diagnostic process - Related contexts

To identify the context in which a particular fault occurs, LEXIA3 allows you to display the related variables recorded by the computer when the fault occurred (for example, mileage at which fault occurred, speed, temperature, etc.).

1. Start by reading the faults on the system concerned (see Section 6.7.2).
2. Select the fault for which you want details of the occurrence context and confirm.

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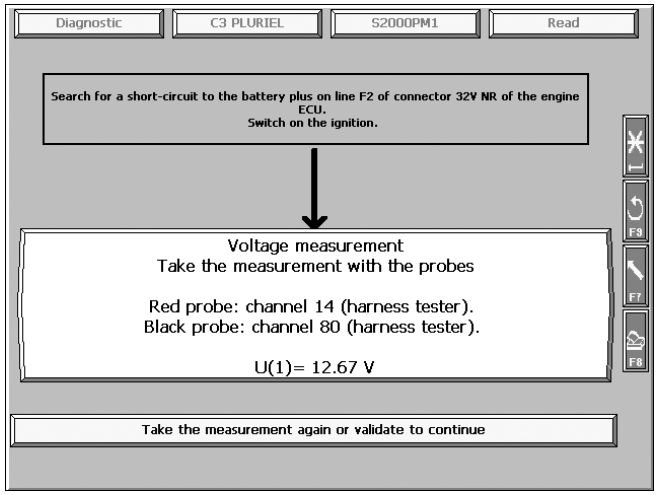
6.7.4 Basic diagnostic process - Diagnostic charts

To identify the causes of a particular fault, LEXIA3 allows you to display the **diagnostic charts**, which ask a series of questions that you answer, based on your observations (visual, audio) and/or on various measured values (voltage, resistance).

1. Read the faults on the system concerned (see Section 6.7.2).
2. Select the fault that you want to analyse.
3. Press **F5** to obtain the diagnostic chart.
4. Carry out the series of checks proposed by the application.
5. LEXIA3 then finally displays the cause of the fault and the corresponding corrective action.



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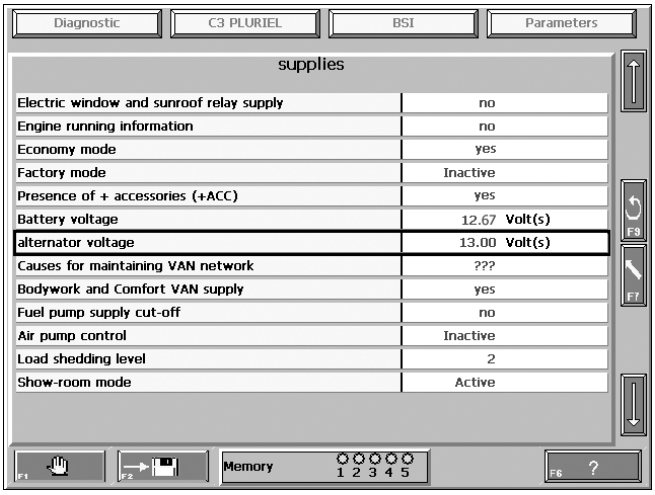
6.7.5 Basic diagnostic process - Value measurement

To complete the diagnostic analysis, LEXIA3 allows you to measure values that are directly controlled by the computer.
This data provides information concerning the dynamic characteristics of the vehicle.

1. Run the General Test on the vehicle concerned (see Section 6.7.1).
2. Then select the computer type (the BSI in the example above), and confirm.
3. Then measure the appropriate values. The list of computer parameters that can be measured is then displayed, together with their respective values.



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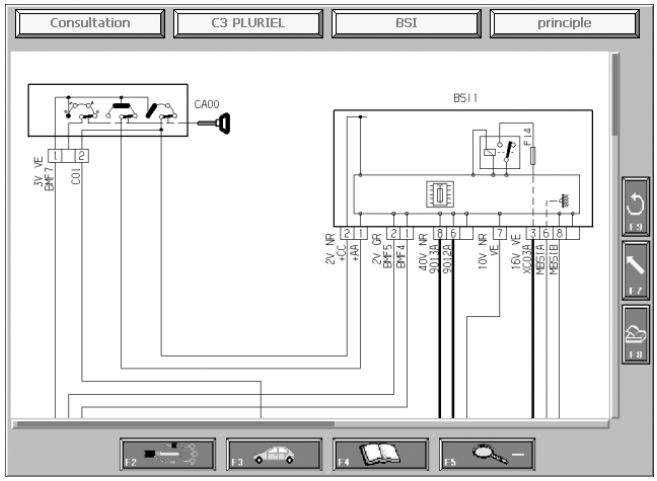
6.7.6 Basic diagnostic process - Diagrams

Your LEXIA3 contains much information on CITROËN vehicle mechanics/electrics and the computers.

To consult the technical documentation for the vehicle concerned, press **F3**.

Electrical diagrams available for consultation include the circuit diagram, the wiring diagram and the layout.



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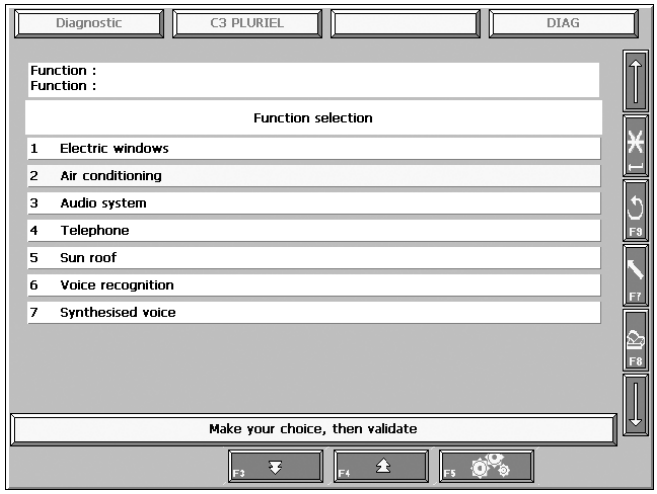
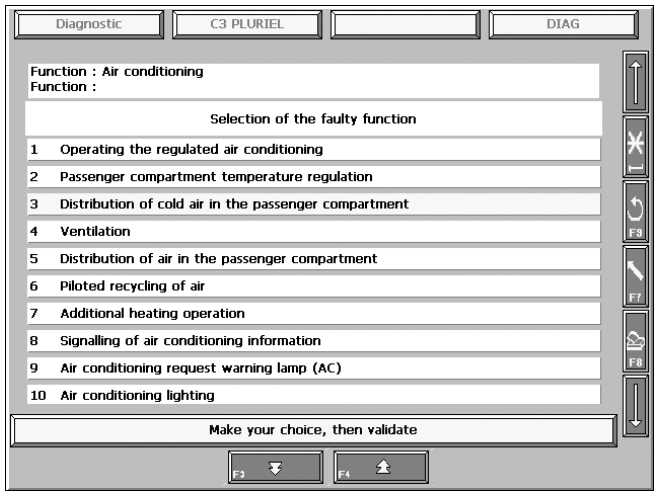
6.7.7 Guided diagnostic process

With the increasing complexity of vehicles, certain situations can become increasingly delicate. For this reason, LEXIA3 provides a guided diagnostic facility.

To obtain information corresponding to the fault symptoms described by the customer, you enter the customer's observations, concerning the fault symptoms, into the system.
An example is shown in the screens below.





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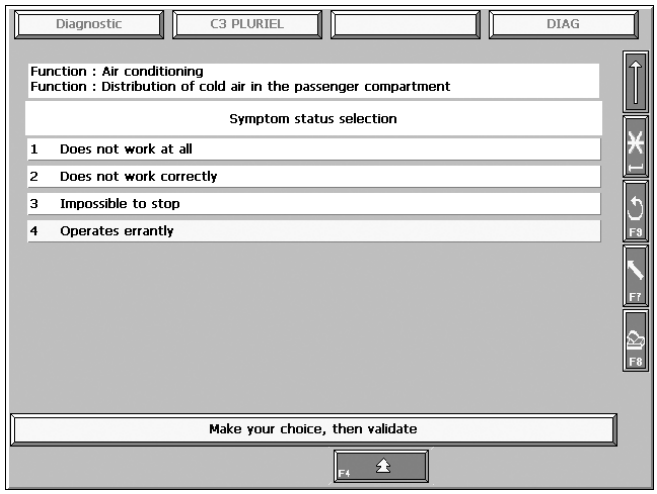
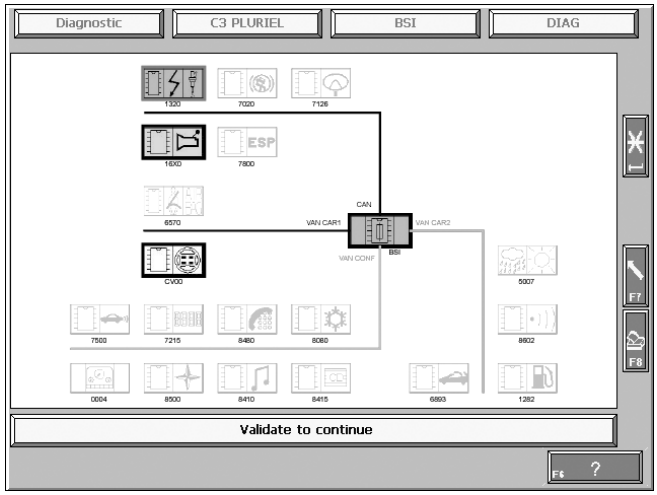


When these various elements have been entered, you can display the relationship between the vehicle mechanical/electrical systems concerned.
Thus, LEXIA3 displays the links existing between the computers of the vehicle concerned, in chart format. This function is part of the core system and will help you identify the systems involved in the observed problem, and the computer types causing the fault, based on the customer's description.



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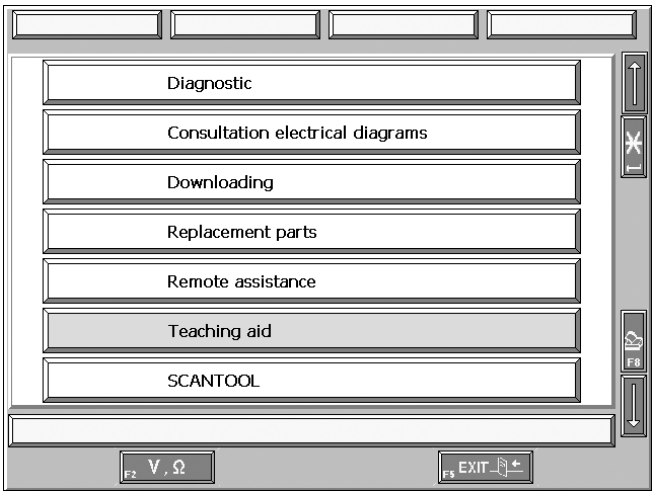
6.8 Using Teleassistance between LEXIA3 applications

LEXIA3 enables you to share and exchange your experience. You can:

- either give precedence to the remote facilities offered by your system (after contacting another technical expert or your assistance facility), so that certain operations can be carried out " on your behalf " ;
- or to remotely take over the application of a colleague, to provide your expertise for others.

6.8.1 Accessing Teleassistance

To access TeleAssistance, select **Teleassistance** in the LEXIA3 main menu.



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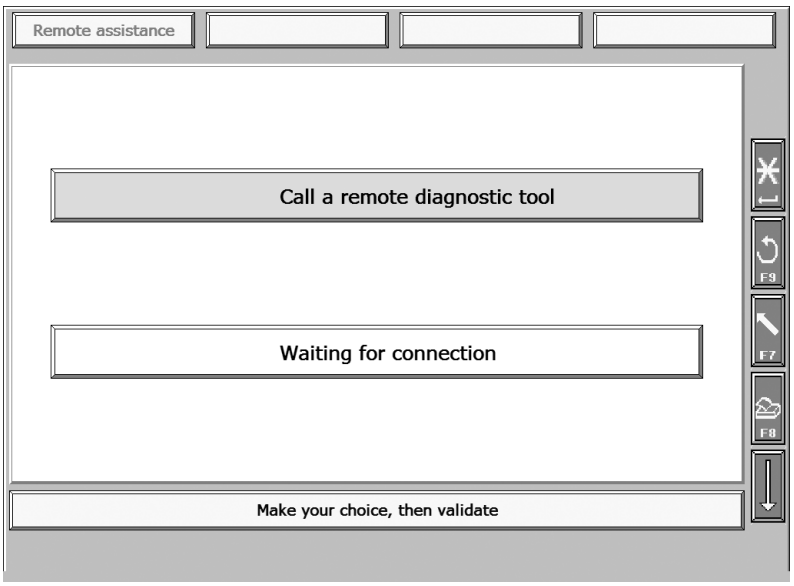
6.8.2 Teleassistance menu

- **Case 1: Trainee mode** - You want to be assisted by a colleague or technical expert from an assistance facility.
  Select **Wait for connection** to wait for a connection with the person who will assist you.



- **Case 2: Master mode** - You want to assist one of your colleagues.
  Select **Call remote diagnostic system** to make a master mode connection with your LEXIA3.

6.8.3 Trainee mode - Waiting for connection

When you have selected **Wait for connection**, in the **Teleassistance** menu, LEXIA3 performs the following actions:

1. **Connection to Internet** - LEXIA3 is connected to Internet, through the modem. The Internet connection is already configured in WINDOWS.

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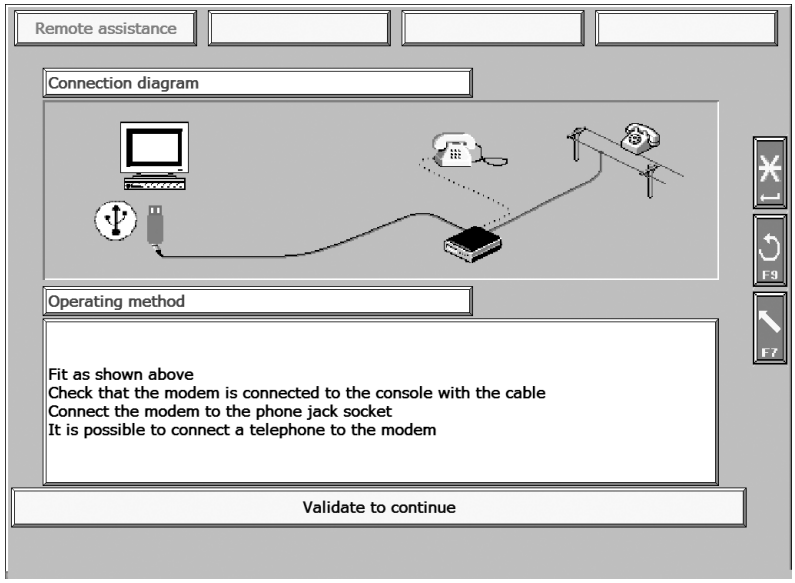
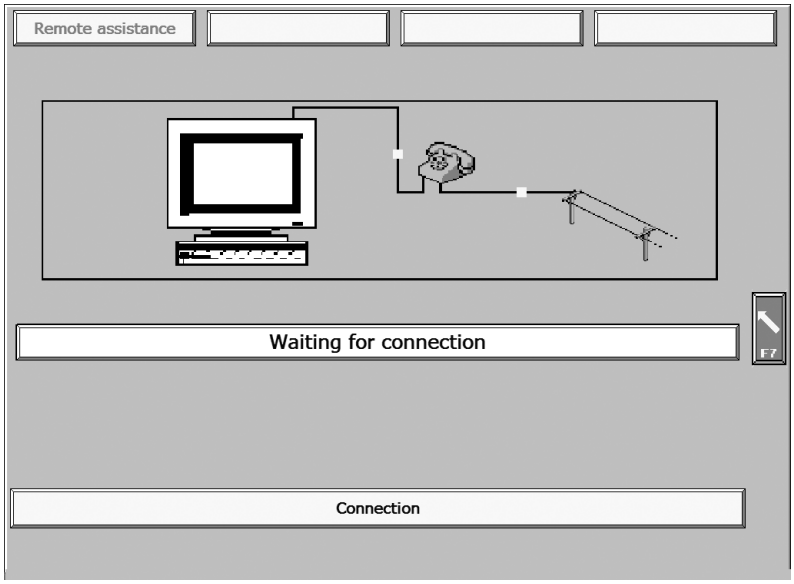
The screens below are displayed, successively:



- Press the confirm key to continue.



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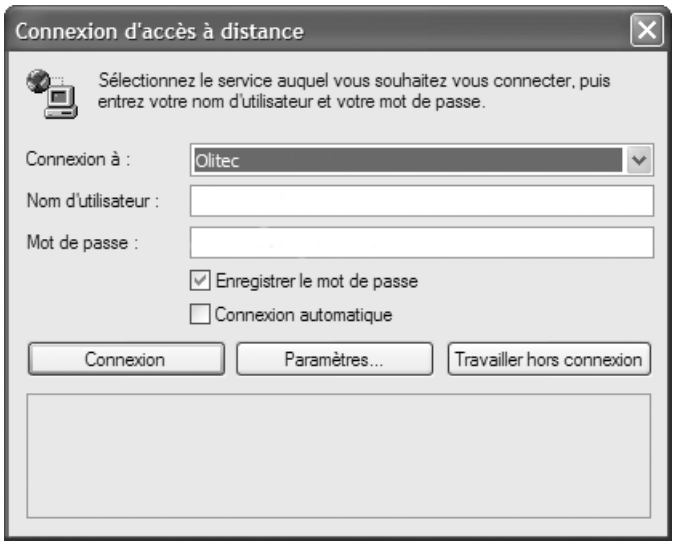
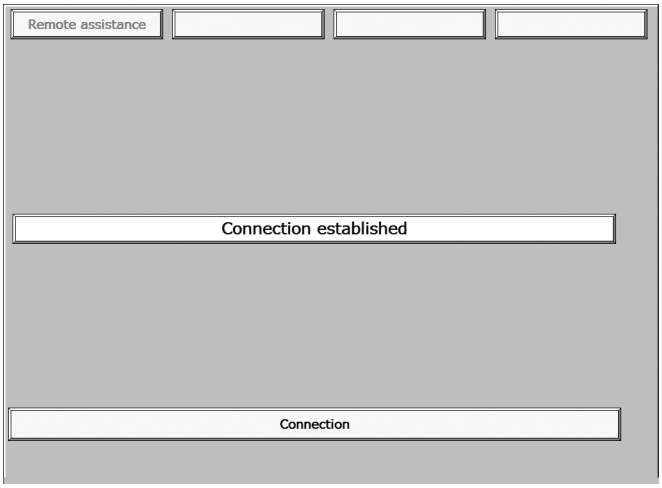


• Press the **Connection** key to connect to Internet.



• The connection is made.

2. **PCAnywhere is run automatically in Wait for connection mode**. PCAnywhere is run as a background task, and waits for the call from the master (colleague or technical expert). The icon is visible in the tool bar.

3. **Request Teleassistance reference**. When the connection is made, LEXIA3 automatically interrogates the Internet provider server, to obtain the reference assigned to the Teleassistance operation.

4. **Display Teleassistance reference**. The reference that you have to give (by telephone) to your colleague or to the technical expert is displayed on a screen.

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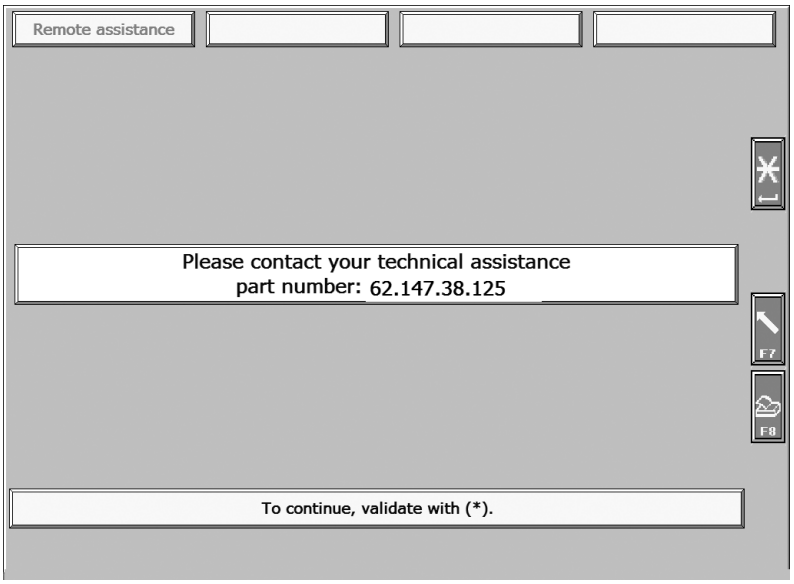
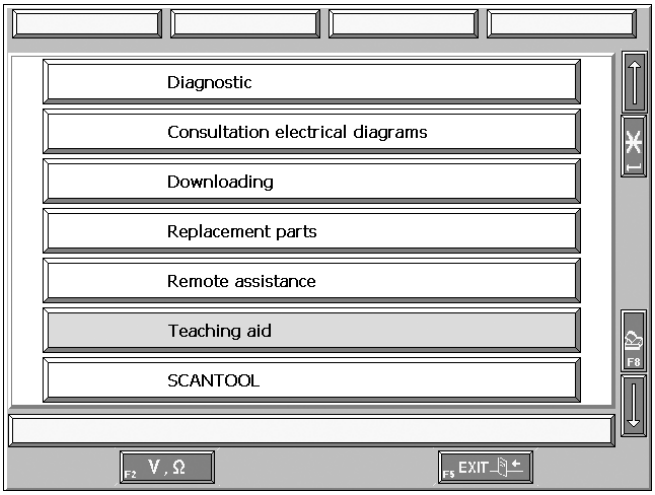


- You have to give this number to your colleague, or to the technical expert, by telephone.
- Confirm.
- Then go back to the **LEXIA3** main menu. An icon indicates that a Teleassistance session is active.

5. **End of Teleassistance session**
   Press **F4** on your PC Tablet to terminate the Teleassistance session.



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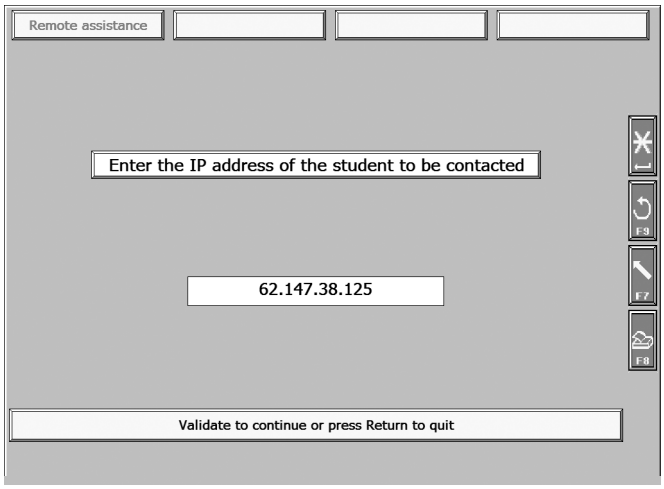
6.8.4 Master mode - Call to a remote LEXIA3

When you have selected **Call remote system**, in the **Teleassistance** menu, LEXIA3 performs the following actions:

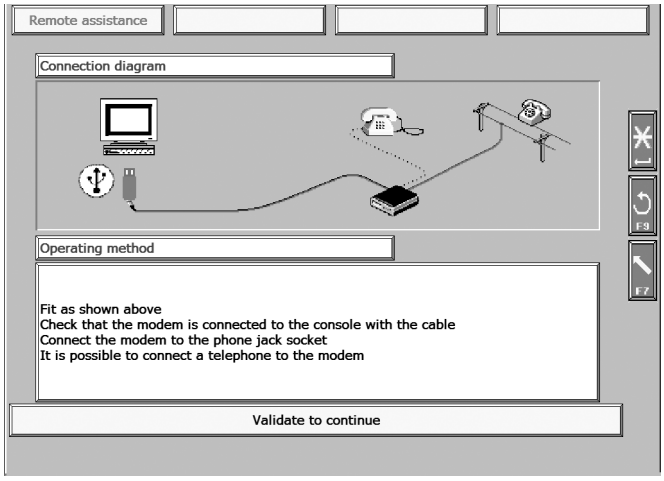
1. **Entry of Teleassistance reference of the colleague that you are assisting (trainee)**.

- Enter the reference given by the colleague by telephone.



2. **Connection to Internet** - LEXIA3 is automatically connected to Internet, through the modem. The Internet connection is already configured in WINDOWS.
The screens below are displayed, successively:

- Confirm to continue.



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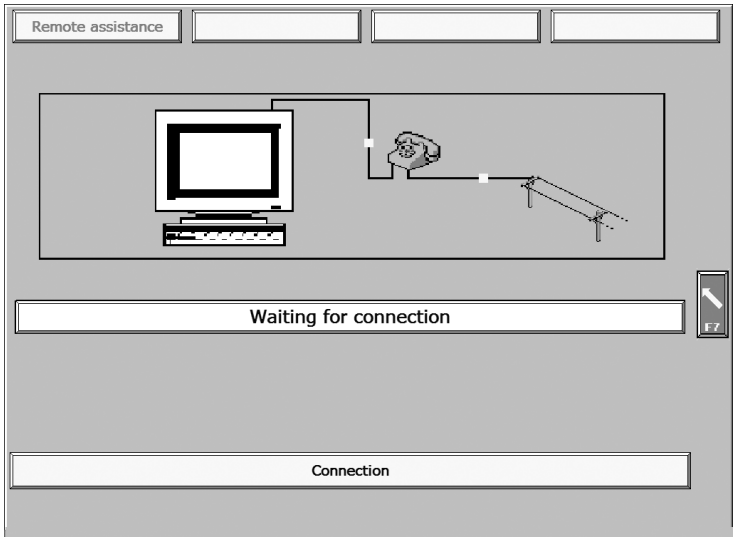
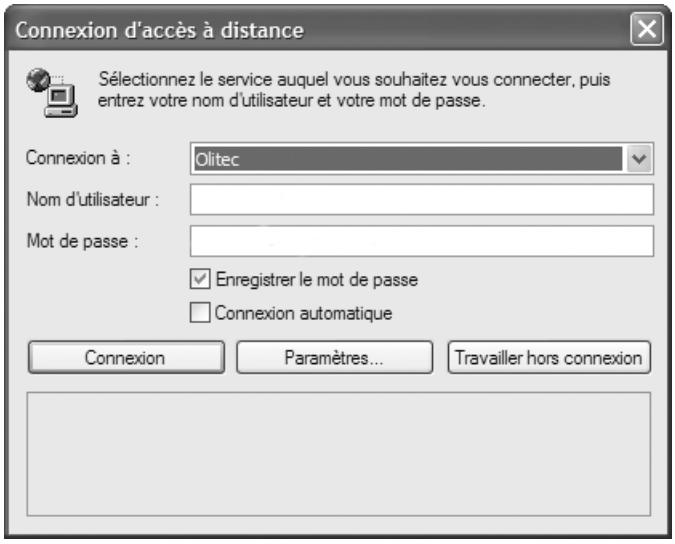
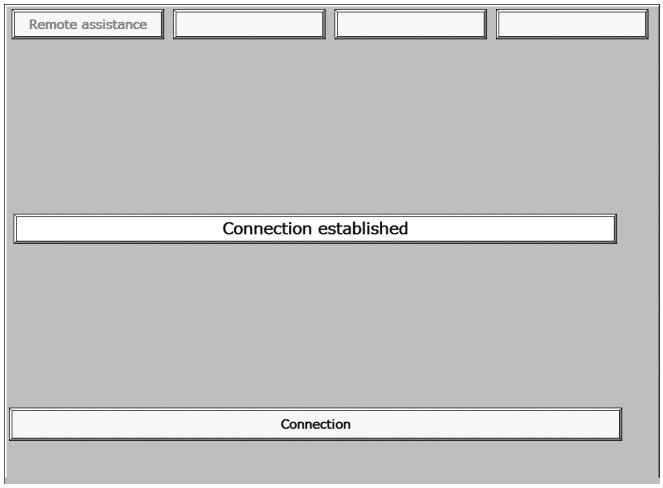
- Press the **Connection** key to connect to Internet.





- The connection is made.



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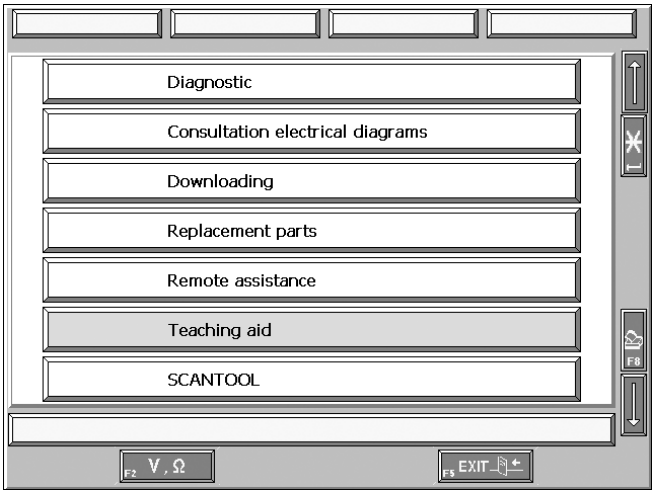
3. **PCAnywhere is run automatically**. PCAnywhere calls your colleague (trainee), using the Teleassistance reference entered.

4. **Teleassistance session**. When the connection is made, PCAnywhere displays your colleague's (trainee's) screen.



5. **End of Teleassistance session**
   Press **F4** on your PC Tablet to terminate the Teleassistance session from your colleague's LEXIA3.

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7. Utilisation precautions

This PC Tablet is for professional use only, and must only be used in compliance with the ACTIA instructions given below.

7.1 Environment

- The system may be used in ambient temperatures between 0°C and +45°C.
- Do not power up the system following a sudden temperature change, to avoid any risk of condensation.
- Protect the hardware from long periods of exposure to direct sunlight.
- Do not place the system close to inflammable liquid sources, to prevent any risk of explosion and fire.
- Do not leave the cables or peripherals close to heat sources or burning materials.
- Do not use the system in rain or on a wet surface, to avoid any risk of electric shock or damage to the hardware.
- Ensure that the hardware is never splashed with liquid (water, acid, cleaning products, etc.).

7.2 Cleaning

- Clean the hardware with a soft cloth, slightly damp or impregnated with an appropriate cleaner (computer screen cleaner).
- Do not use solvent to clean your PC Tablet.

7.3 Handling

- Ensure that your PC Tablet is never dropped or allowed to fall.
- Never obstruct the ventilation grills.
- Never open the PC Tablet.
- When a CD-ROM has been inserted or removed, the DVD-ROM drive ejection hatch must immediately be closed, to keep the reading lens clean.
- Never use force to open the DVD-ROM drive (class 1 laser item), to avoid injury.
- Do not leave cables hanging from the corner of a table, a bench or a shelf.
- Do not pull on the mains power cable to separate the PC Tablet from the power supply. Grip the connector firmly for this action.
- Use only the supplied light pen to avoid damaging the screen.

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7.4 Batteries

You can extend your battery life by regularly (once per month) discharging it completely and then giving a full charge.

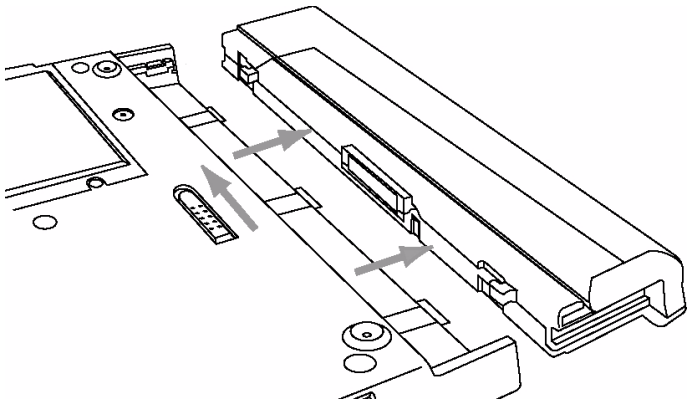
- Switch off your system when it is not being used. It will last longer.
- Do not use the battery for any other application.
- Do not leave your system for more than three months without connecting it to a power source. This will keep the battery in a serviceable condition.
- Do not remove the battery, except in the case of a standard replacement.
- Do not open the battery.
- Do charge the battery outside LEXIA3.

7.5 Replacing the internal battery

Use only a battery supplied by ACTIA customer support.

To replace the PC Tablet internal battery, proceed as follows:

1. The PC Tablet must be switched off.
2. Disconnect all power sources (power cable and other cables to the diagnostic hardware).
3. Release the battery lock and remove the battery from its housing.



4. Carry out the above operations, in the reverse sequence, to install a new battery.

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7.6 Road test

- The road test must not be conducted by the vehicle driver. The test operator must be a passenger.
- Never place the PC Tablette on an Airbag position.

The Airbag function may be activated.

7.7 Sofware recommendations

We recommend that no software be installed other than that supplied with LEXIA3 or by AUTOMOBILES CITROËN.

We recommend the use of a regularly updated anti-virus package, to provide effective virus protection when communicating by Internet. To order, see Section 9.2.

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8. Customer support

When purchasing this system, you undertake to observe the utilisation procedures specified in the manufacturer's user guide. It is thus essential to be familiar with your PC Tablet User Guide, and with the present manual, before attempting to use your diagnostic system.

8.1 Telephone and technical support

Contact technical support to obtain an initial assessment of the cause of a problem. Depending on the problem identified, support will provide an initial technical diagnostic, differentiating between operating errors and an actual hardware failure. Support will then decide whether your diagnostic system is covered by the terms of the guarantee.

8.1.1 For France

Contact:

ACTIA MULLER SERVICES
Tel.: 00 33 2 37 33 42 12
Fax: 00 33 2 37 33 42 36

Opening hours:

Monday to Thursday from 8.30 am to 12 noon and from 2 pm to 5.30 pm
Friday from 8.30 am to 12 noon and from 2 pm to 5 pm

If you are unable to contact technical support (i.e. when closed), an answering machine will record your message. You will be called back.

8.1.2 For other countries

See the table below.

The telephone support is not a general information technology consulting service and, notably, does not include the following:
•Technical assistance concerning the installation or utilisation of peripherals other than those recommended by ACTIA and/or AUTOMOBILES CITROËN (for example, installing a printer or modem that is not in the ACTIA catalogue).
•Technical assistance concerning the installation or utilisation of software not distributed by ACTIA and/or AUTOMOBILES CITROËN.

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CUSTOMER SUPPORT INDEPENDENT OPERATORS

	Address	Telephone	Fax
F	**ACTIA MULLER Services** 5 rue de la Taye 28110 LUCE	**LEXIA HOTLINE** (33) 02-37-33-42-12 **GARAGE EQUIPMENT HOTLINE** (33) 02-37-33-42-13 **LASER HOTLINE** (33) 02-37-33-42-17	(33) 02-37-33-42-36
GB	**ACTIA U.K.** Unit 81 Mochdre Industrial Estate SY16 4LE NEWTON-POWYS	(44) 168-662-1067	(44) 168-662-1068
E	**ACTIA VIDEOBUS** Fol. Ind Los Olivos Calle Calidad 66 28906 GETAFE (MADRID)	(34) 916-652-626	(34) 916-652-324
I	**ACTIA ITALIA** Via Europa, 31 20010 PREGNANA MILANESE (MI)	(39) 029-327-131	(39) 029-359-5040
D	**I+ME ACTIA** Rebenring 33 D-38106 BRAUNSCHWEIG	(49) 531-387-010	(49) 531-387-0188
NL	**TBA BV** Rijksstraatweg 45 1396 JD BAAMBRUGGE	(31) 294-284-428	(31) 294-281-857
S	**M.SJÖBERG AB** Rasundavagen 79 169 57 SOLNA	(46) 851-494-930	(46) 851-494-939
P	**EQUIAUTO** Rua Rosa do Ulmeiro, 29 Pav. 10 Parque Industrial de Armés 2715 TERRUGEM SNT	(351) 219-678-230	(351) 219-678-239
B	**G.E.S.** Eikveldstraat 1A B1742 TERNAT	(32) 25-829-474	(32) 25-824-202
A	**ANDETSBERGER** Am Wiesensteig 14 A-4910 REID/INNKREIS	(43) 775-283-768	(43) 775-287-056
GR	**ADOSOGLOU** 122, Sygrou Avenue 11741 ATHENS	(30) 210-921-6752	(30) 210-923-8051
CZ	**ATAL** Lesli 47 39001 TABOR HORKY	(420) 361-251-7912	(420) 361-253-043

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CUSTOMER SUPPORT INDEPENDENT OPERATORS

PL	**PRECYZJA** 85-022 Bydgoszcz 1 Ul. GDANSKA 99	(48) 523-493-171	(48) 522-105-71
IL	**TACT** Kiryat Weizmann Rabin Park Openhaimer 7st 76000 REHOVOT	(972) 893-614-77	(972) 893-633-08

CUSTOMER SUPPORT CITROEN APPROVED NETWORK

	Address	Telephone	Fax
F	**ACTIA MULLER Services** 5 rue de la Taye 28110 LUCE	**LEXIA HOTLINE** (33) 02-37-33-42-12 **GARAGE EQUIPMENT HOTLINE** (33) 02-37-33-42-13 **LASER HOTLINE** (33) 02-37-33-42-17	(33) 02-37-33-42-36
GB	**ACTIA U.K.** Unit 81 Mochdre Industrial Estate SY16 4LE NEWTON-POWYS	(44) 168-662-1067	(44) 168-662-1068
E	**ACTIA VIDEOBUS** Fol. Ind Los Olivos Calle Calidad 66 28906 GETAFE (MADRID)	(34) 916-652-626	(34) 916-652-324
I	**ACTIA ITALIA** Via Europa, 31 20010 PREGNANA MILANESE (MI)	(39) 029-327-131	(39) 029-359-5040
D	**I+ME ACTIA** Rebenring 33 D-38106 BRAUNSCHWEIG	(49) 531-387-010	(49) 531-387-0188
NL	**TBA BV** Rijksstraatweg 45 1396 JD BAAMBRUGGE	(31) 294-284-428	(31) 294-281-857
DK	**LOWENER** Smedeland 2 Postboks 1330 DK 2600 GLOSTRUP	(45) 432-003-27	(45) 432-003-33

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CUSTOMER SUPPORT CITROEN APPROVED NETWORK

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N	**GKL** Stansevein 30 N-0903 OSLO	(47) 233-386-00	(47) 233-486-60
P	**EQUIAUTO** Rua Rosa do Ulmeiro, 29 Pav. 10 Parque Industrial de Armés 2715 TERRUGEM SNT	(351) 219-678-230	(351) 219-678-239
B	**G.E.S.** Eikveldstraat 1A B1742 TERNAT	(32) 25-829-474	(32) 25-824-202
USA	**ACTIA INC** 3233 USTIC Woods Dr. BEDFORD, TEXAS 76021	(1) 817-571-0435	
H	**AUTO-ELEKTRIKA NOVAK** T. Ujevica 29 HR - 40323 PRELOG	(385) 406-458-61	(385) 406-481-20
A	**ANDETSBERGER** Am Wiesensteig 14 A-4910 REID/INNKREIS	(43) 775-283-768	(43) 775-287-056
GR	**ADOSOGLOU** 122, Sygrou Avenue 11741 ATHENS	(30) 210-921-6752	30) 210-923-8051
TR	**TIMPO** Atatürk Sanayi Sitesi 2 4067 Ada 8 Parsel 14. Sok N°460 MASLAK/ISTANBUL	(90) 212-276-6605	(90) 212-276-6606
CZ	**ATAL** Lesli 47 39001 TABOR HORKY	(420) 361-251-7912	(420) 361-253-043
PL	**PRECYZJA** 85-022 Bydgoszcz 1 Ul. GDANSKA 99	(48) 523-493-171	(48) 522-105-71
IL	**TACT** Kiryat Weizmann Rabin Park Openhaimer 7st 76000 REHOVOT	(972) 893-614-77	(972) 893-633-08
H	**Q-TESZT** Tétényi ut 84-86 1119 BUDAPEST	(361) 205-8472	(361) 205-8471

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CUSTOMER SUPPORT CITROEN APPROVED NETWORK

RO	**FORMULA 1** Street Lucaci, Nb44, 1 Floor Apt. 5, Sector 3 BUCAREST	(40) 092-398-133	(40) 094-336-450
BR	**ACTIA DO BRASIL** Av. Sao Paulo, 555 90230-161 PORTO ALEGRE - RS	(55) 513-358-02000	(55) 513-337-6081
RA	**INDUSTRIALES TELME** Calle 48 N°1327 V. MAIPU (1650) SAN MARTIN - BS	(54) (1) 755-2811	(54) (1) 755-2811
ZA	**DIAGNOSTIC DEVELOPMENTS** P.O. Box 123 WESTVILLE 3630	(27) 317-092-971	(27) 317-092-973
MEX	**ACTIA DO MEXICO** Prol.Saturno N°456-19 Col.Nueva Industrial Vallejo MEXICO, D.F. 07700	(52) 511-922-78	(52) 575-276-43
J	**KOKUKA SHOKAI** 5-23, Chikamadori, Minami-Ku NAGOYA 457-0071	(81) 523-313-351	(81) 523-226-553
IL	**TACT** Kiryat Weizmann Rabin Park Open- haimer 7st 76000 REHOVOT	(972) 893-614-77	(972) 893-633-08
RCH	**EMEQ** Antonio Bellet 190 Of.207 PROVI- DENCIA - SANTIAGO	(56) 223-570-99	56 (223)-570-99
BG	**AVTO-OIL** 126 blvd Tzar Boris III 1612 SOFIA	(359) 256-9182	(359) 256-9182
IR	**FARD I.D.N.** N9, 8th Alley, Mir-Emad street Mota- hari Ave 15878 TEHERAN	(98) 218-500-394	(98) 218-500-395
TN	**SOMACS** 2/2 Rue el Fouledh Z.I. 2014 MEGRINE RIADH	(216) 714-256-09	(216) 714-279-41

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9. Appendices

9.1 LEXIA3 consumable part numbers

The following are available from your local agent or Customer Support :

P/N	Item
AY14400043	2 touch pad light pens for PC Tablet FUJI ST41XX
AY14400034	Screen protection films for PC Tablet FUJI ST4120
AY30030000	Standard battery for PC Tablet FUJI ST41XX

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9.2 LEXIA3 available option part numbers

All the options described in this technical documentation can be obtained from your local agent or from Customer Support, under the following part numbers:

PR P/N	ACTIA P/N	Item
9972 RC		CITROËN communication interface for LEXIA3
9972 RH		CITROËN communication interface for LEXIA2
9972 RD		Physical measurement interface
9972 RE		252-way controlled terminal box
9972 RG		252-way controlled terminal box cable for LEXIA3
9972 RJ		252-way controlled terminal box cable for LEXIA2
9972 RF		2-way adapter kit cable + power + 30-way pretensioner
	AC911312	30-way adapter
	AC911675	2-way adapter cable + power + pretensioner
	AC911687	2-way probe cable 02
	AC911701	4-way probe cable 02
	AC911664	USBA / USBB cable
	AC962473	LEXIA3 trolley
	AC501117	LEXIA3 equipped carrying case
	AY14400022	Common connector (HUB) 7 ports USB 2.0
	AY14400023	USB optical mouse
	AY14400028	USB printer
	AY14400003	KENSINGTON compatible locking anti-theft system
	Contactez votre agent local	Wi-Fi kit
	Contact your local agent	GPRS kit
	Contact your local agent	Multi-brand kit
	Contact your local agent	" Mac Afee Virus Scan " package, Network Associates

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9.3 FAQ - Before contacting your HotLine

PC TABLET: ***PC Tablet does not start up***

- Check battery charge level.
- If battery charge low, connect an external power supply.
- Check external power present and properly connected.

Battery does not operate properly (short endurance)

- Fully discharge the battery.
- Fully charge the battery.
- Repeat the cycle if necessary.
- If endurance is still insufficient, replace the battery.

LIGHT PEN: **Light pen no longer operates.**

- Replace the defective core by a new core, using the core extractor.

CITROËN COMMUNICATION INTERFACE:

An error message is displayed when I run the LEXIA3 software, or I cannot make contact with the vehicle computers.

- Disconnect the USB and the cables to the vehicle.
- Reconnect the cables.
- Check that the CITROËN communication interface indicator is lit up.
- Restart the LEXIA3 software.
- When using with a common connector (HUB), check that the common connector (HUB) is operating properly.

COMMON CONNECTOR (HUB):

No USB peripheral is operating.

- Check the connection and proper operation of the common connector (HUB) external power supply and check that the power light is lit up.
- Check the connection between the common connector (HUB) and the USB port on the PC Tablet. Disconnect and reconnect this connection.
- Check that the USB indicator is lit up.

PHYSICAL MEASUREMENT INTERFACE:

When I try to measure values an error message is displayed.

- Check that both indicators are lit up on the physical measurement interface.
- Check the connections on the physical measurement interface.
- If using with a common connector (HUB), check that the common connector (HUB) is operating properly.

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I am unable to measure current.

- Check the 10 A fuse. If it is defective, replace it by another of the same type and rating.

CONTROLLED TERMINAL BOX 2:

When I attempt to use the 252-way controlled terminal box.

- Check that the indicator on the 252-way controlled terminal box is lit up.
- Check the connections on the physical measurement interface.
- If using with a common connector (HUB), check that the common connector (HUB) is operating properly.

KEYBOARD: ***My keyboard is not operating properly.***

- Check the USB connection with the PC Tablet or the common connector (HUB).
- If using with a common connector (HUB), check that the common connector (HUB) is operating properly.

MOUSE: ***My mouse is not operating properly.***

- Check the USB connection with the PC Tablet or the common connector (HUB).
- If using with a common connector (HUB), check that the common connector (HUB) is operating properly.

MODEM: ***I cannot obtain a connection using my modem.***

- Check the USB connection with the PC Tablet or the common connector (HUB).
- If using with a common connector (HUB), check that the common connector (HUB) is operating properly.
- Check that the telephone line is properly connected.
- If the problem persists, contact your Internet provider's technical support.

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DVD: ***I cannot access the contents of a CD-ROM or a DVD-ROM.***

- Check the USB connection with the PC Tablet or the common connector (HUB).
- If using with a common connector (HUB), check that the common connector (HUB) is operating properly.
- Check the external power supply.
- Check that the button is set to **ON**.
- Check that the disk surface is clean and undamaged (not scored).

PRINTER: ***I am unable to print.***

- Check the USB connection with the PC Tablet or the common connector (HUB).
- If using with a common connector (HUB), check that the common connector (HUB) is operating properly.
- Check the external power supply.
- Check that the button is set to **ON**.
- Check that the printer has paper and that the ink cartridges are OK.

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9.4 Useful tips and shortcuts

9.4.1 Virtual keyboard

To open the virtual keyboard, click on the keyboard icon, on the right of the **Start** button.

To close the virtual keyboard, click on the cross, top-right in the **Tablet PC Input Panel** window**.**

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To move the virtual keyboard using the light pen.

1. Point the light pen onto the blue part of the keyboard (top bar) without lifting the light pen.
2. Drag the virtual keyboard.
3. Drop at the required position

9.4.2 Calibrating the light pen

This configuration enables you to properly configure your light pen in relation to your PC Tablet.
Proceed as follows:

From the WINDOWS **Start** (**Démarrer**) menu,
1. Select the **Configuration panel (Panneau de configuration)**.

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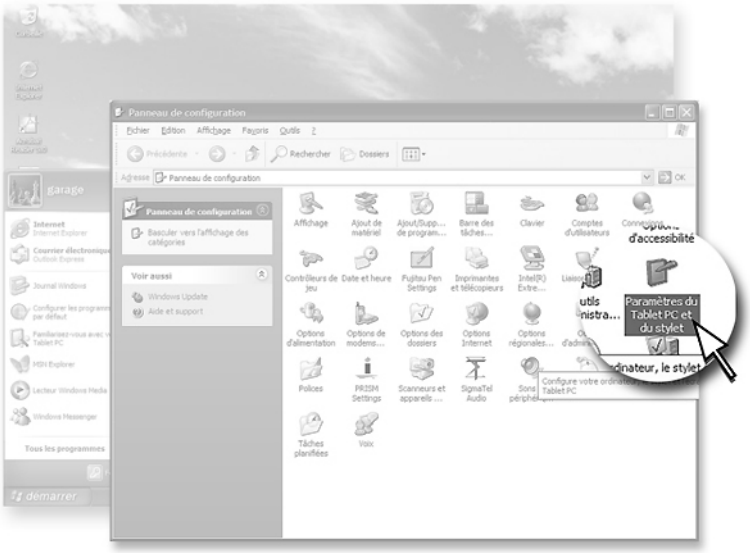
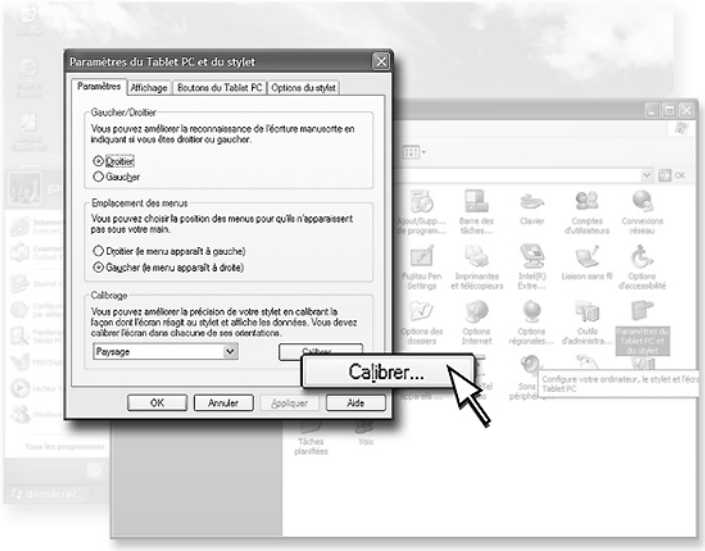
2. Select the option **PC Tablet and light pen parameters (Paramètres du Tablet PC et du stylet)**.



3. Press the **Calibrate (Calibrer)** button.



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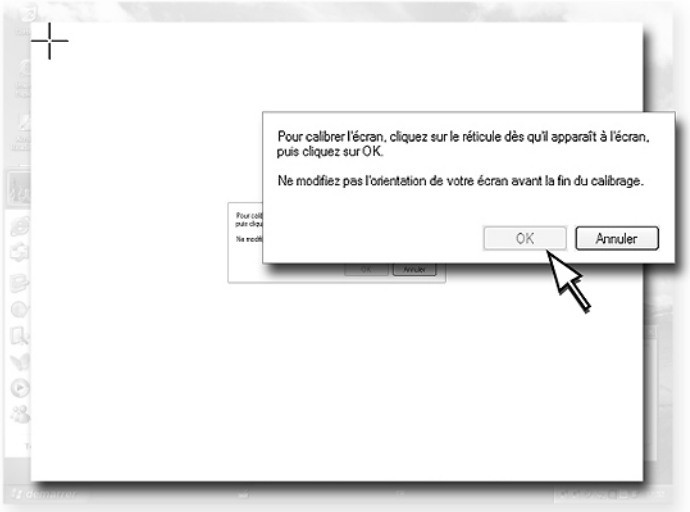
4. Touch the light pen in the centre of each target (indicated by the symbol **+**) and click on **OK** when calibrated.



5. Close all the windows that were opened

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